

# CCOICI Charter Update

CCOICI Standing Committee



**ICANN**

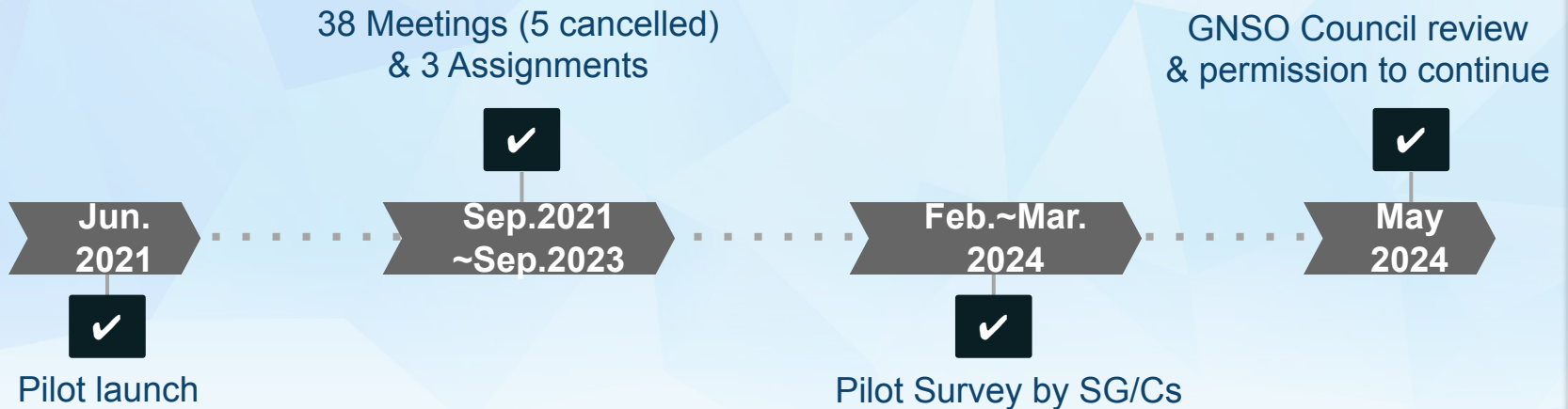
GNSO Council Meeting: Thursday, 17 October 2024

# CCOICI Timelines and Work Plans

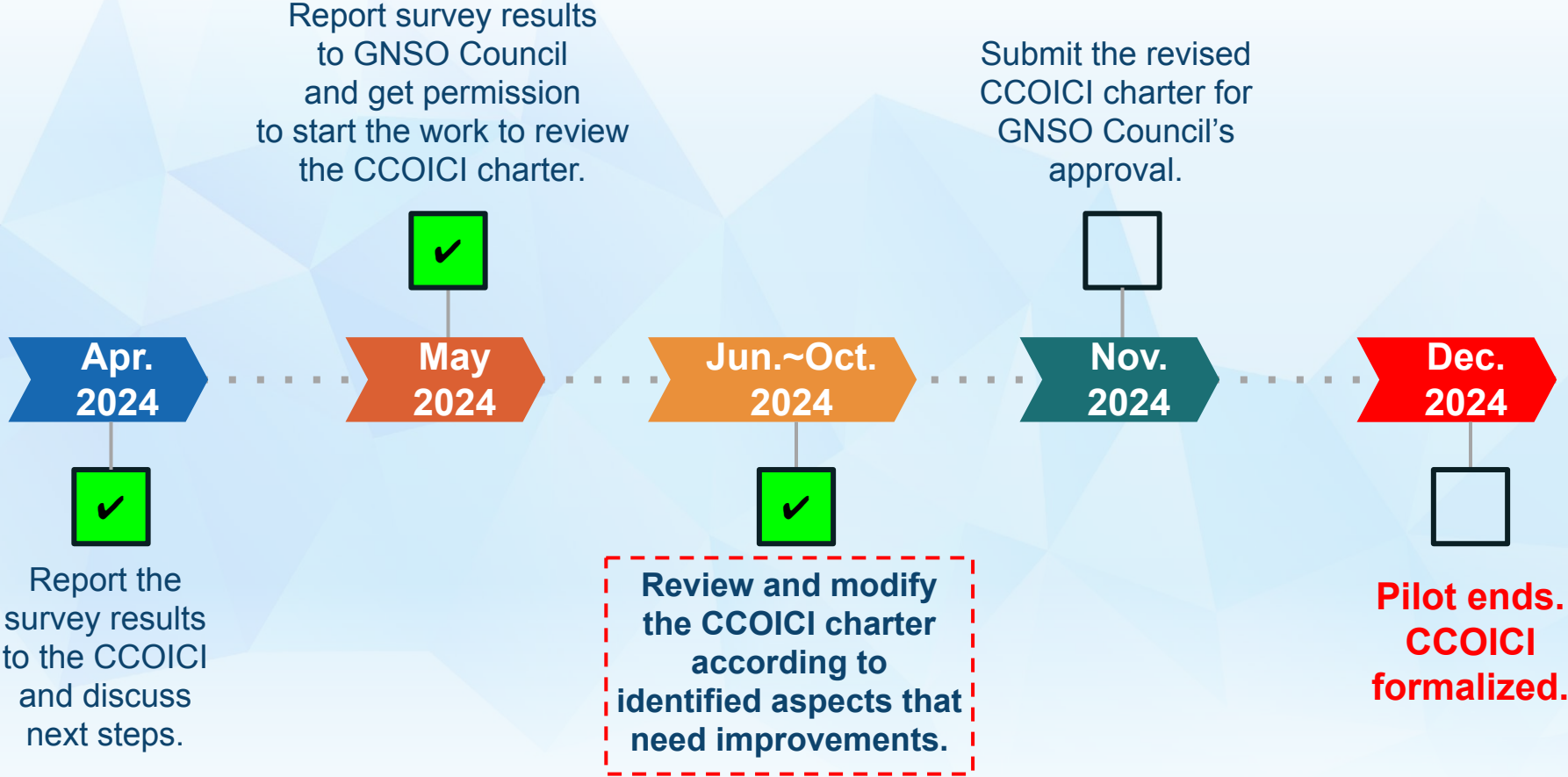
# CCOICI - Where we came from

- A dedicated committee for overseeing and implementing GNSO's structural, procedural, process improvements was proposed in the form of a [Pilot \(June 2021\)](#)
- Upon completion of Pilot and evaluation via [a survey conducted by SG/Cs](#), GNSO Council permitted continuation of committee and revision of charter on [16 May 2024](#)

## Progress



# CCOICI - Charter Update Timeline



# CCOICI - Work Plan

## ❖ Status

- Current Pilot Team to complete charter work by 2024 END
- 10 of 12 plenary meetings completed
- Collaboration with GNSO representatives of CIP-CCG
- CCOICI member socialization with respective groups

When	What
	Deliberations on Key Issues
26 Jun. (Wed)	<b>Kick-off Meeting</b> - Discuss Work Plan
3 Jul. (Wed)	<b>Meeting #2</b> - Discuss key issues for charter
18 Jul. (Thu)	<b>Meeting #3</b> - Discuss charter concepts & principles
31 Jul. (Wed)	<b>Meeting #4</b> - Discuss charter concepts & principles
7 Aug. (Wed)	<b>Meeting #5</b> - Wrap up charter concepts & principles
14 Aug. (Wed)	<b>Meeting #6 (time change to 12:00 UTC)</b> - Continue use case discussion

When	What
	Review Draft Charter
28 Aug. (Wed)	<b>Meeting #7</b> - Review draft charter
4 Sep. (Wed)	<b>Meeting #8</b> - Review draft charter
11 Sep. (Wed)	<b>Meeting #9</b> - Review draft charter
18 Sep. (Wed)	<b>Meeting #10</b> - Review draft charter
25 Sep. (Wed)	<b>Meeting #11</b> - Finalize draft charter
17 Oct. (Thu)	Report progress to GNSO Council 
23 Oct. (Wed)	<b>Meeting #12</b> - Review feedback from GNSO Council
13 Nov. (Wed)	GNSO Council consideration of charter

# CCOICI Draft Charter Update

# CCOICI Charter - Key Issues Resolved

## Key Issues identified from CCOICI Survey

### Scope of Assignments

**EASY**

- Bright line between policy development & improvements to the policy development process
- Council related improvements do not always require current Councilors to do the work

### Membership Model & Structure

**HARD**

- Lack of agreements on membership is what led to the CCOICI to start as a pilot
- Membership has a direct link to decision-making methodology and balanced representation
- Lots of work requires lots of resources
- Current Councilor demands already at a premium

### Decision-making Methodology

**EASY**

- Using **standard decision-making methodology** as outlined in Section 3.6 of the GNSO Working Group Guidelines

## CCOICI Research & Analysis Informing the New Charter



- Compared pilot charter contents against general principles of desired outcomes for the permanent standing committee charter
- Determined what was fit for purpose (reusable) and what was not
- Reviewed prior GNSO efforts relative to “continuous improvement,” including CCOICI assignments, and the three previous GNSO reviews
- Analyzed backlog and possible future work assignments for the CCOICI based on ATRT3 implementation of the Continuous Improvement Framework

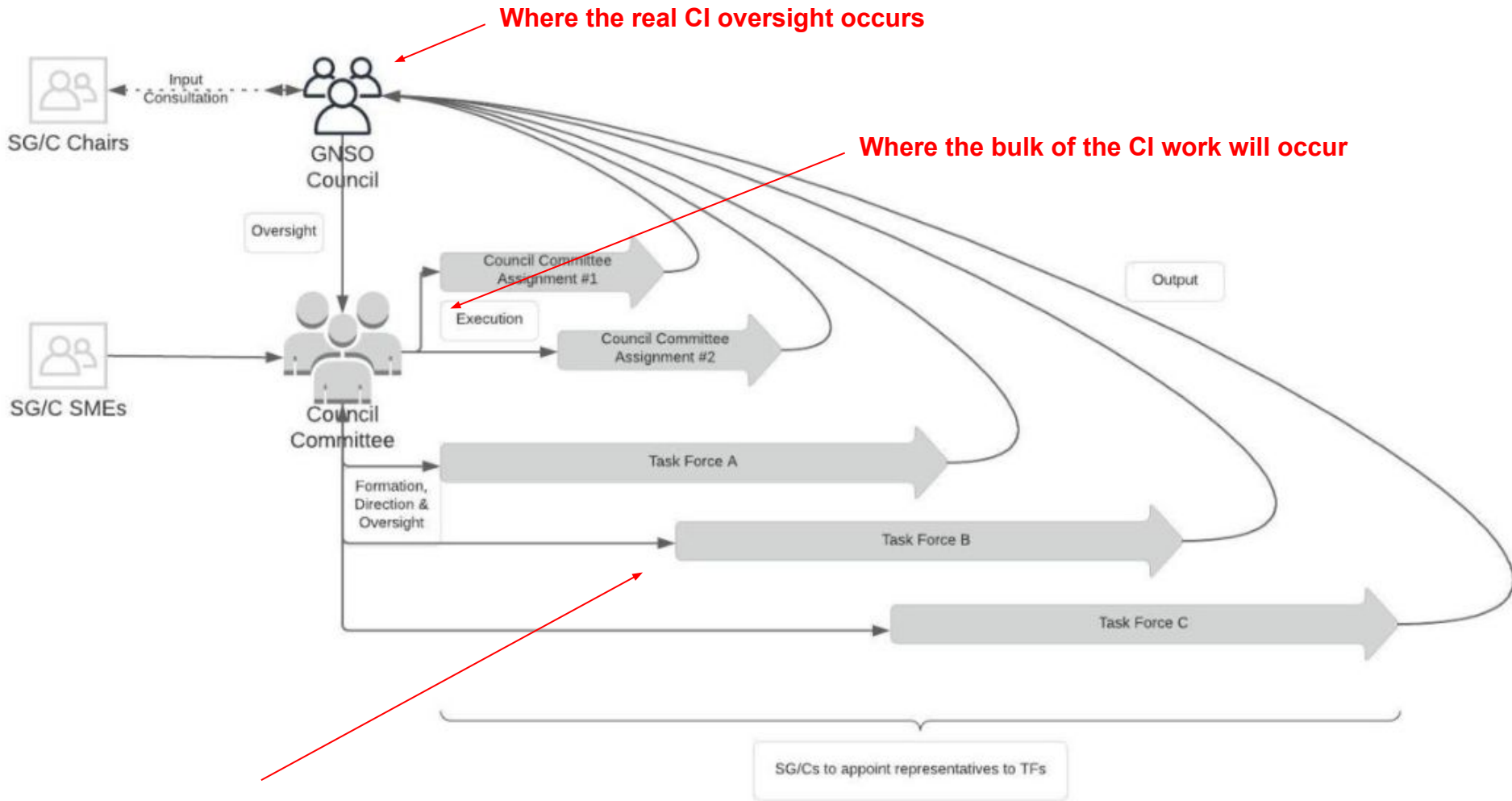


# CCOICI Charter - What We Learned

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- ✓ The CCOICI framework is fit for purpose and the Council ultimately performs the oversight: 1) to initiate new assignments; 2) consider the CCOICI & TF outputs
- ✓ CCOICI & TFs must have balanced representation to effectively use the consensus model of standard decision-making methodology
- ✗ The current CCOICI structure consists of near one-half of the GNSO Council and available capacity is already at a premium
- ✓ The need to seek resources from the broader GNSO community & with specific interests and skills on non-policy improvements
- ✓ Most continuous improvements of the GNSO and GNSO Council need not solely rely on Councilor resources
- To manage forecasted workload demands, adequate resourcing is challenged
- ✗ Previous C.I. efforts did not typically involve GNSO SG/C leaders and GNSO Board members (seats 13 & 14)

# CCOICI Charter - What We Learned



## CCOICI Next Steps & Your actions to take:



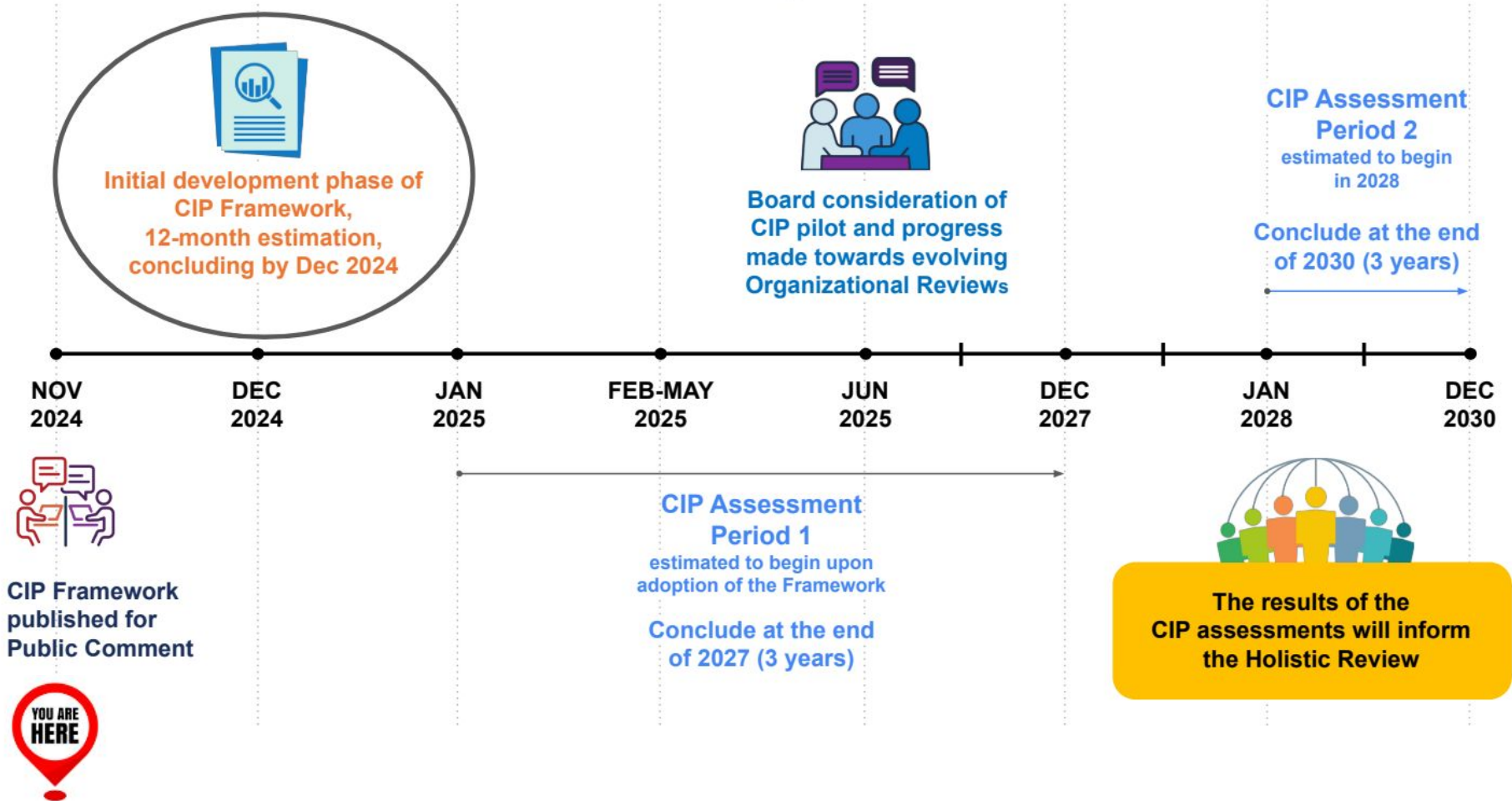
- Councilors should review the current draft with your respective groups; **Council consideration at ICANN81.**
- In the meantime, through your Council reps on the CCOICI, signal agreements or flag any issues about the draft charter.
- Review the whole draft closely, but pay particular attention to Section III - Formation, Membership & Staffing.
- Consult with your respective groups about possible volunteers, to the CCOICI, **calls expected to begin DEC 2024.**
- **Continuous Improvement Assessment Period 1 begins Q1 2025.**

# Continuous Improvement Program - CCG

## Overview & Status

# CIP-CCG Timeline

## Continuous Improvement Program Roadmap



**\*\*SGs/C through your reps on CIP-CCG should be prepared to comment on the framework, especially in the context of the CCOICI standing committee**

## The Continuous Improvement Framework Foresees:



- Assessment Periods occur over a three year period
  - **Year 1:** Conduct a satisfaction survey to identify areas that need improvement. Analyze the input and identify priority improvement work to be carried out by each SO/AC/NomCom.
  - **Year 2:** Carry out prioritized improvement work.
  - **Year 3:** Analyze the results achieved through improvement work, report progress and results. Prepare to carry out the second 3-year assessment cycle; Report(s) submitted for public comment.
- Assessments to act as a source of input to future Holistic Reviews & ATRTs
- Other GNSO continuous improvements are not constrained by this framework

## The Continuous Improvement Framework - Principles:



Using the ICANN Bylaws regarding Organizational Reviews as guidance, the CIP-CCG developed principles for the CIP



1. The SO, AC, or NomCom is fulfilling its purpose.
2. The structures of SO, AC, or NomCom are effective.
3. The operations of SO, AC, or NomCom are efficient.
4. The SO, AC, or NomCom is accountable internally to its stakeholders and substructures (where applicable), and externally to the wider ICANN community in benefit of the global Internet population.
5. The SO, AC, or NomCom collaborates to further the mission of ICANN.

## The Continuous Improvement Framework - Criteria & Indicators:



- **Principle:** The operations of SO, AC, or NomCom are efficient.
- **Criteria:**
  - Each structure has a process for planning and setting priorities.
  - Each structure efficiently assesses inputs related to their scope of responsibility.
  - Each structure efficiently develops and recommends outputs relevant to its purpose (policy development, support policies, leadership placement).
  - Each structure's outputs are implemented efficiently, and implementation of outputs is monitored.
- **Indicators for criterion:** "Each structure has a process for planning and setting priorities":
  - Yes (example of the process or working group).
  - If No, the indicator could be to develop a process, that is Specific, Measurable, Achievable, Relevant, and Time-Bound (SMART).

**\*\*One of the first CCOICI tasks should be to formalize the Criteria and Indicators needed to properly assess the GNSO & Council CI efforts.**





# Thank You and Questions

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