

Current Domain Renewal & Expiration Educational Resources (February 2024):

Resource	Description
Renewing Domain Names (home page)	Within the ICANN Resources page, there is a section dedicated to Domain Name Registrants . This link is provided on the main page for registrants seeking more information on domain name renewals.
FAQs for Registrants: Domain Name Renewals and Expiration	This page is directly linked on the Information for Domain Name Registrants homepage in the dedicated Frequently Asked Questions section, and includes common questions regarding domain name renewal and expiration received through the Global Customer Service department and Contractual Compliance department.
Long-Form Blog: Renewing Your Domain Name?	This blog, which was published in 2018, was included as Part 5 of “Do you have a domain name? Here’s what you need to know”. The blog provides detailed information on domain name renewal.
Infographic: Renew Your Domain Name Before It Expires!	ICANN org published this infographic as part of a visual depiction of what can happen to a domain name post-expiration. This infographic is included within the page Renewing Domain Names homepage referenced earlier in this table.
5 Things Every Domain Name Registrant should know about ICANN’s Expired Registration Recovery Policy (ERRP)	This page is included on the Renewing Domain Names homepage under the resources for Domain Name Registrants as part of the “5 Things Every Domain Name Registrant Should Know About” series and includes 5 important points regarding the ERRP.
EPP Status Codes: What do they mean, and why should I know?	This page, which provides information on EPP codes, helps explain to registrants when and if a domain name registration will expire and become available to the public for registration. This page is included in the Renewing Domain Names page under the Domain Name Registrant resources.
About Domain Renewal/Redemption	This page, which is linked from the Renewing Domain Names homepage referenced earlier in this table, includes information about how to file a complaint with ICANN Contractual Compliance.

Video: How do I renew my domain name?	This video, which is linked from the Renewing Domain Names homepage referenced earlier in this table, provides a visual representation of how to renew a domain name and explains renewal reminders and auto-renewals.
Infographic: Domain Name Renewal Complaint	This infographic provides a visual representation of important information related to the expiration of domain names and how to file a complaint if a registrant believes their domain name was not properly renewed by the registrar.
About Lost Domain Names	This page, which is linked from the Renewing Domain Names homepage referenced earlier in this table, includes information to a registrant who lost their domain name. The page includes the various reasons a registrant could lose a domain name and the potential remedies available.
ICANN Compliance Complaint Form: Renewal/Redemption	This page, managed by Contractual Compliance, provides relevant information and resources on how to file a complaint if a registrant believes their registrar did not allow them to properly renew or redeem their domain name, for example.