GDS @ GNSO Council

The Policy Research Team

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GNSO Council Meeting
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Agenda

- Introduction of the Policy Research Team
- Work Under Way
- Upcoming Work
- Planned Improvements
- Looking Ahead
Introduction: Policy Research Team

- Karen Lentz, VP for Policy Research and Stakeholder Programs oversees, among other, the Policy Research Team (PRT).

- PRT’s main responsibility is to support GDS’ work related to the policy-implementation lifecycle.

- Subject to requirement and subject matter expertise, members from other GDS teams also support policy-implementation lifecycle work.

- PRT members:
  - Lars Hoffmann, Sr Director for Policy Research
  - Antonietta Mangiacotti, Policy Research Manager
  - Isabelle Colas, Policy Research Specialist
  - Michael Karakash, Policy Research Specialist
  - Two open positions
PRT: Projects Under Way

- Lead on UDRP Policy Status Report (PSR)
- Lead of SubPro ODP Worktrack 2*
- Contribute to project management of overall Subpro ODP work*
- Provide subject matter expertise for SubPro Board Caucus*
- Provide GDS liaisons to ongoing Policy Development Processes, e.g., Transfer PDP, IDN EPDP*
- Support EPDP Phase implementation*
- Provide subject matter expertise on other topics relevant to the policy and implementation lifecycle, e.g., Modifying Consensus Policy Paper.

*work in this area is led or supported by members from other GDS teams.
Upcoming Work

● Implementation Work
  ○ Rights Protection Mechanisms - Phase 1
  ○ Subject to Board approval: SubPro
  ○ Subject to Council and Board approval: EPDP on Specific Curative Rights Protections for IGOs
  ○ Privacy & Proxy Services Accreditation Issues
  ○ Translation and Transliteration of gTLD Registration Data

● PDP liaison work
  ○ Rights Protection Mechanism Phase 2
  ○ Accuracy?

● Uniform Dispute Resolution Policy Status Report - public comment report, finalize PSR
Areas We Are Looking To Improve

- We are conscious of some of the concerns that have been raised in the recent past. Some of the improvements we are planning include:
  - Regular and constituent progress reporting on implementation work.
  - Alerting Council and other relevant community groups if issues arise that challenge the implementation work and/or timelines and work collaboratively with the community to resolve efficiently as possible.
  - Introducing surveys at the end of each IRT to identify areas for improvement, similar to what occurs at the end of PDP WGs.
  - Looking for ways to increase visibility on our work planning, to set expectations and align priorities where appropriate.
  - Strengthen the role of PDP liaisons by working with PDP leadership and members to allow for input from org’s SMEs on draft recommendations ‘in real time’- seen success here with Transfer PDP and IDN EPDP.
Interaction Going Forward

- Maintain dialogue about workload and expectations on a more regular cadence - e.g., intersessional ‘round tables’ instead of/in addition to formal presentation updates during ICANN meetings

- Look for future efficiency gains throughout the policy-implementation lifecycle:
  - Identify and resolve issues that have tangential effects on other policies or policy development processes if and when they arise.
  - By working with the PDP wherever appropriate (see previous slide) we will be able to improve the efficiency of implementation work, e.g., take timing and prioritization of future implementation work into account as early as possible during policy development process.
  - Regularly review the Consensus Policy Implementation Framework to identify areas for efficiency or transparency improvements.