ICANN Transcription
Data & Metrics for Policy Making Working Group
Tuesday 11 March 2014 at 2100 UTC

Note: The following is the output of transcribing from an audio recording of Data & Metrics for Policy Making Working Group call on the Tuesday 11 March 2014 at 21:00 UTC. Although the transcription is largely accurate, in some cases it is incomplete or inaccurate due to inaudible passages or transcription errors. It is posted as an aid to understanding the proceedings at the meeting, but should not be treated as an authoritative record.

The audio is also available at:
http://audio.icann.org/gnso/gnso-dmpm-20140311-en.mp3

On page:
http://gnso.icann.org/en/group-activities/calendar#mar

Attendees:
Mikey O’Connor - ISPCP
Marinel Rosca - Individual
Tony Onorato - Individual
Pam Little – RySG
Andrew Merriam - RySG
Jonathan Zuck - IPC
Rob Schecter - BC
Caleb Kow - NCUC
Kayode Yussuf - IPC
Rudi Vansnick - NPOC
Janiver Ngounouaye - Individual
Gabriel Vergara - NCUC
Rising John Osazuwa – At Large
Saurabh Jindal – SOI
Olevie Kouame – NPOC
Klaus Stoll – NPOC
Sonigiti Ekpe - NCUC

Apologies:
Tom Lowenhaupt – ALAC
Adamu B Ishiaku – Non Commercial
Cheryl Langdon-Orr – ALAC

ICANN staff:
Lars Hoffman
Berry Cobb
Terri Agnew
Coordinator: This is the conference coordinator. I just want to remind all parties today's call is being recorded now. I'll now turn the call over to your host. You may proceed.

Terri Agnew: Thank you, (Lou). Good morning, good afternoon and good evening. This is the Data and Metrics for Policy Making Working Group on the 11th of March, 2014.

On the call today we have Kayode Yussuf, Rising John Osazuwa, Saurabh Jindal, Mikey O'Connor, Janiver Ngnoulaye, Olevie Kouami, Caleb Kow, Gabriela Vergara, Rob Schecter, Rudi Vansnick, Tony Onorato, Pam Little and Andrew Merriam.

We have apologies from Tom Lowenhaupt and Adamu b Ishiahu. From staff we have Berry Cobb, Lars Hoffman and, myself, Terri Agnew. I'd like to remind all participants to please state your name before speaking for transcription purposes. Thank you very much and over to you.

Mikey O'Connor: Thanks, Terri. This is Mikey O'Connor. And welcome all. I see that Klaus just joined so we can add him. This is the second in our series of meetings and so we'll do the usual routine, we'll take a moment. You can see the list of names of everybody in the group on the screen. And for those of you who are on that list and can - can see that there's no indication...

((Crosstalk))

Mikey O'Connor: ...submitted your Statement of Interest - is that Olevie?

Olevie Kouami: Yes.

Mikey O'Connor: Okay. Welcome to the call. Can you mute?

Olevie Kouami: Hello.
Mikey O'Connor: Olevie, can you hear us okay?

Olevie Kouami: Yes, it's Olevie. I'm okay.

Mikey O'Connor: Okay. Can you mute then and let us carry on with the call?

Olevie Kouami: Yes. I'm on Adobe Connect also.

Mikey O'Connor: Thanks.

Olevie Kouami: Is good. I'm hearing you by phone.

Mikey O'Connor: Okay great. Well we'll carry on. Please mute.

Olevie Kouami: Okay.

Mikey O'Connor: So we..

((Crosstalk))

Mikey O'Connor: Olevie, you're going to have to be a little less interruptive of the conversation. We're trying to carry on the call. It's hard when you interrupt all the time like that.

Anyway so we're - we've got an agenda in the upper right corner of the screen and I would like you to take a look at that and see if you have any concerns or issues with the agenda. And for those of you who have not yet completed your Statement of Interest, please do so. At some point several weeks in we will have to drop you off the - any of you who have not completed a Statement of Interest we'll have to drop you off the group because everybody, in order to participate in these kinds of groups, needs to fill one of those out.
So with that off we'll go. The first agenda item is for any of you who are on
the call today who didn't have a chance to introduce yourself to the group this
would be a good time to do that. Several people came in fairly late on the last
call and we didn't have time to hear your introductions.

And so if anybody didn't get a chance to introduce yourself to us last time
please raise your hand or somehow indicate that you'd like to do that and
we'll do that a bit. Gabriel is first. Go ahead.

Gabriel Vergara: Hi. This is Gabriel Vergara. I'm from - I'm a Mexican who lives in Finland.
And, well, about around 18 years already. I work for (unintelligible) so this is
Finland and I have been a long time working on the (ICT) (unintelligible). I
have been security manager of my company also so questions related about
security also I'm open to answer. And I have been working a long time as a
developer. Thank you.

Mikey O'Conner: Thanks, Gabriel. Caleb?

Caleb Kow: Hi, Mikey. Hi, everyone. My name is Caleb and I'm from Singapore. I didn't
get a chance to introduce myself last week although I was on the meeting
mainly because of the audio problems. But so I work a registrar called
Tucows and I'm based in Singapore. And I manage relationships with our
resellers, domain resellers and users in the Asia-Pacific region.

So one of the key areas of my interest is actually also looking at how we can
reach out to, you know, people like web hosting companies, companies who
provide domain registrations to the end users and be able to track data very
accurately. So that's where my interest is.

Mikey O'Conner: Terrific, Caleb. Sorry I mispronounced your name. For all of you I'll sort of
apologize in advance, it takes me a few weeks to sort of keep the
pronunciations straight so please correct me just like Caleb did.
Jonathan's name I can pronounce. Jonathan, go ahead. Oh, you're muted, Jonathan. We're not hearing you, Jonathan. Jonathan testing the mic features and it's not working. You know, I heard a violent echo when I introduced you and then it went away. Maybe your audio fell off the Adobe room. Oh and Terri, do note that Caleb's name is missing.

Jonathan says he'll call in. I'll just leave you there at the top of the - or tell you what, Jonathan, why don't I just drop you off the queue and then when you come back in just raise your hand again and we'll pick you up then.

The person at the top of the queue now has a name that I am sure isn't going to be pronounced right, (Sareb)? Is that close?

(Sareb): Yes.

Mikey O'Connor: Yeah, go ahead.

(Sareb): Yeah, hi Mike. You got my name right.

Mikey O'Connor: Oh, good for that. Go, all right, carry on.

(Sareb): Yeah. Hi, everybody. My name is (Sareb). And as Mike just said it's been difficult for him to pronounce it you can call me SA with my initials. I am from India. And we were just having a (unintelligible) discussion I missed somehow that the lady was saying thank you, it's 8:00 am Sydney. At my place it's 2:45 am so I'm quite in the middle of the night attending this call.

I am working as an entrepreneur and I am Internet guy. I am working as a freelance consultant and working on a couple of my own products. They are in the development stage. I have an interest in working on Internet and activities related to it.
And as a part of - and the similar - and as a part of these activities I want to expand my scope and knowledge and that's why I thought of being a volunteer in ICANN activities and understand things from the perspective of naming and from that perspective. Assign names - from naming and numbers to (unintelligible).

Mikey O'Connor: Terrific. Thanks, (Sareb). Welcome. Got a pretty spectacular amount of noise on the line. We'll see if we can get through that. (Sunigtu)? No, that's terrible. I can't say your name but please say it so that I can hear it and I'll do better the next time.

(Sunigtu Ekbar): (Sunigtu).

Mikey O'Connor: (Sunig)... 

(Sunigtu Ekbar): Hello. (Sunigtu Ekbar). Hello?

Mikey O'Connor: Thank you, sir. Go ahead.

(Sunigtu Ekbar): (Sunigtu Ekbar). (Sunigtu Ekbar).

Mikey O'Connor: (Sunigtu Ekbar).

(Sunigtu Ekbar): Yeah, I am from Nigeria. I work with the state government. (Sunigtu Ekbar), yes.

Mikey O'Connor: Terrific. Go ahead (Sunigtu).

(Sunigtu Ekbar): Hello.

Mikey O'Connor: Go ahead.
(Sunigtu Ekbar): Okay thank you. (Sunigtu) is from Nigeria. I'm presently (unintelligible) state. I work for the state government and I have a lot of interest on (ICT) (unintelligible) on data and metric. And I'm here to learn from (unintelligible). Thank you.

Mikey O'Connor: Thank you.

(Sunigtu Ekbar): Hello?

Mikey O'Connor: Thank you, sir.

(Sunigtu Ekbar): Hello?

Mikey O'Connor: That was great. Hello, can you hear me?

(Sunigtu Ekbar): Thank you.

Mikey O'Connor: Yeah, thank you.

(Sunigtu Ekbar): Yes, I can hear you.

Mikey O'Connor: That's great. Klaus, I think you're next. Klaus? I'm not hearing you, you may be muted. Still not hearing you, Klaus.

Klaus Stoll: Can you hear me?

Mikey O'Connor: There we go. Loud and clear. Carry on.

Klaus Stoll: Okay, sorry. I'm just working from a new devise I'm just trying to test out. I'm sorry about that. My name is Klaus Stoll. I'm working for the Global Knowledge Partnership Foundation which is an organization which since about 15 years is doing everything connected with (ICT)s and (unintelligible) of course.
We are very much involved in the Internet governance. And I am also NPOC member and GNSO councilor. And I'm participating in this call and hopefully many other calls of this groups as a interested observer. Thank you very much.

Mikey O'Connor: Thanks, Klaus. Jonathan, you're back, you're up. You're still muted.

Jonathan Zuck: How's that?

Mikey O'Connor: Oh that's much better.

Jonathan Zuck: Can you hear me now?

Mikey O'Connor: Oh that's much better. Yeah, that's great.

Jonathan Zuck: All right, great. All right. I'm Jonathan Zuck from the Association for Competitive Technology. We're a international trade association based in Brussels that represents small and medium-sized companies in the app ecosystem, mobile app developers and cloud provider, service providers, etcetera.

And I've been involved on the chartering group for this group and I'm very excited about it because I think we're at a real crossroads in terms of where ICANN is headed in terms of governance. And I think the key to ICANN's long-term longevity is greater accountability and I think data and metrics are a big contributor to that. So I'm very excited just being on this working group.

Mikey O'Connor: Terrific. Thanks, Jonathan. Is anybody else inclined to introduce themselves to the group? If not we'll carry on. But one last call just in case. All right well the next thing we get to do is determine who our working group chair is. I've been chairing the meetings up until now because I'm the GNSO liaison to this
group. And that's the way it works is that the liaison chairs the calls until the working group selects a leader.

And we had a conversation about this last week and I indicated that I would be willing to stand as chair. And if so I would probably transfer the liaison job to somebody else that's on the Council, I said, waggling my eyebrows at Klaus as a possible carrier for that baton.

And we had several other volunteers to co chair or vice chair or something. And one of the things that is - oh and here's some indication of sort of what the chair job - the role of the chair is. And one of the things that occurred to me as I read through this was to highlight the beginning of the second paragraph and Berry has kindly indicated in red over on the right side who the candidates are.

There's me and there's Robb Schecter and there's Marinel Rosca and (Olivier Kouman). One of the things that I think bears highlighting - and I'm still wearing my GNSO liaison hat, not my chair candidate hat at this point - is that chairs should have followed and participated as a member in at least one policy development process throughout its lifecycle all the way from initial report through to getting it accepted by the Board so that you have a sense of sort of the role that a chair is to play.

The GNSO policymaking process is a little bit different than some of the other policy formation things that some of you may have participated in. For example, we're a bit different than the IETF process and we're also quite a bit different than the GAC or the SSAC processes.

So for those of you who've stepped forward as candidates for chair I'd like you to consider whether you've really got the experience. And I would offer, as another way that you could participate and contribute as being a leader of what I'm sure we are going to have is a lot of sub teams working on various parts of the work here.
And rather than taking on the full chair responsibilities you might consider leading a sub team which is quite a bit narrower in its scope. And so I'd like to turn to the other candidates and also to - to also open the floor to anybody else who would like to step forward as a co chair candidate and just ask whether you've been through at least one PDP from front to back before.

And if you have not I would encourage you to maybe wait because as you read down the list down below there are a fair number of things that have to be done by the chair. And it is a little bit tricky. And this is not to, in any way, discourage anybody, it's just that if you haven't done it before this might be a little bit of a reach for you.

And I note that Berry - or Rudi is saying sort of the same thing in the Chat that he's co chairing a PDP and it takes a lot of time and is - has a lot of material to get through.

So I'm just going to run down the list of the candidates and let you each speak to that and also speak to the rest of us about your thoughts there. And then we'll sort of move to the next stage of all of this and see if we can figure out what we're going to do.

Robb, do you want to talk a little bit about the, you know, the experience that you bring forward for the chairing role?

Robb Schecter: Sure. Actually after that introduction I'm thinking that maybe I will retract my offer to be a co chair, which is what I was - what I was thinking about. I'm completely new to all of the ICANN and GNSO processes and so, yeah, I'm happy to retract and then take like a more active role in one of the subgroups. That's pretty much where I'm at at this point.

Mikey O'Connor: That would be great. And, you know, as I looked at that document that Berry has up on the screen - I reviewed it a bit before the call. I have to admit I've
never been called on to pour so much cold water on people. And so I certainly don't want to discourage you in any way. It's really just that the chair role in a PDP working group is a pretty process-oriented role. And it would be, I think, tricky.

And so please don't take this as anything except, you know, sort of a cautionary note. And I'm, you know, I'm sorry to put you in that spot, Robb, but I think...

Robb Schecter: Oh yeah, no problem. Fine.

Mikey O'Connor: Okay great. Marinel.

Marinel Rosca: Yeah, hi. Can you hear me well?

Mikey O'Connor: Yes.

Marinel Rosca: Hello?

Mikey O'Connor: Yes, we can hear you fine.

((Crosstalk))

Marinel Rosca: Well I (unintelligible) email I pushed directly for co chair. I said that I have things to help. And I totally agree and I'm in line with the statements made before that. I think the chair role is political before being anything else so is better for whoever is chair to have already some experience within the process and within the organization to make sure that we are successful in this work.

Mikey O'Connor: So do you want to continue on in that role or would you like to do as Robb did and step back and maybe take a different kind of role?
Marinel Rosca: No I'm stepping back as well. I'm aligning as well with Robb - with what Robb just said. So I'm stepping back.

Mikey O'Connor: Okay. And, again, my apologies for - I think I did not do a very good job the last time explaining really what's involved in being chair. And I feel badly about that. And I hate putting you in that position but I think you've made the right choice. And so don't go away.

Marinel Rosca: No, no, no.

Mikey O'Connor: There's lots to do. Olevie. Olevie, are you there? I wonder if Olevie is muted? Terri, do you have any sense of the status of Olevie's line?

Janiver Ngnoulaye: Hello?

Mikey O'Connor: Oh there we go. Is that Olevie?

Janiver Ngnoulaye: No, is not Olevie, is Janiver.

Mikey O'Connor: Oh, Jan, okay. Hold on for just a minute...

((Crosstalk))

Mikey O'Connor: Okay. All right. We're trying to get Olevie up here. I don't know exactly how to proceed. Rudi has thrown his name in the hat in the chat and that would be great. Jonathan has also thrown his - oh, Jonathan was co chair of the drafting team so he has a fair amount of experience with this.

So, Berry, can you confirm for me that the Olevie that we have on the call is the same as the Olevie that put his name in as the...

((Crosstalk))
Olevie Kouami: ...a vice chair position. I'm already in a Policy and Implementation Working Group where I'm involving like vice chair also for this Working Group.

Mikey O'Connor: Is that Olevie? Did...

Olevie Kouami: Yes, it's Olevie.

Mikey O'Connor: Oh, there we go. We've got you on. Sorry, you came in right in the middle of your comments. Do you want to repeat them for the group?

Olevie Kouami: Yes. (Unintelligible).

Mikey O'Connor: Okay, thanks Berry. So I think, Berry, what we probably need is a roster of candidates updated if you could type the list of names. So it sounds like Olevie would like to stay in the list, Jonathan would like to join and Rudi would like to join. Let me just follow - I'm carrying on a lot of private Chat conversations here.

So I think what - this is our list. Generally I haven't been in a situation with this large a working group. And Jonathan is saying this document doesn't mention that we need to learn mind map. Actually I've got a new thing going. I found this outliner that I like even better than mind mapping so just to drag us off course for a minute.

My inclination is to leave the group at four and - I'm trying to sort out whether we want to do any sort of chair versus vice chair thing. My inclination is all co chairs. Anybody got any objection to that? Because I think with that group of four we've got a pretty strong experience base. Jonathan, I think you're co chairing another one right now, right? And Rudi has certainly been through the mill enough time to be able to do this.

Jonathan Zuck: Yeah, I'm co chairing the other metrics working group.
Mikey O'Connor: Yeah. Oh and Rudi's in the queue and then Gabriel is - I'm not sure I want to be the chair. I think I like the idea of one of four. But, Rudi, go ahead.

Rudi Vansnick: Thank you, Mike. Rudi Vansnick for the transcript. I would suggest that everybody is mentioning his or name when speaking so that it's easier to read the transcripts later on.

I would like to have Mike being the chair. I'm working with Jonathan on the other working group, but Jonathan is chairing that one. And I'm just wondering I would nominate him also for the chair position but I don't know (unintelligible) going to accept that one. I'm willing to co chair and help where I can but chairing would be a little bit too heavy at this moment for me.

Mikey O'Connor: All right. Fair enough. Thanks, Rudi. This is Mikey again. And Gabriel is, I think, agreeing with Rudi and actually there's quite a lot of plus 1 going on. So what about that? What about Mikey's the chair - me, Mikey, is the chair and then the other three as co chairs. Is that sort of where we're headed? That seems to be the direction.

And I'm happy to do that. I'll just read Chat for a minute. Okay, that sounds like the plan. Let me just take a minute to let everybody digest that. This is sort of your chance. The way that I generally operate things is I'll give you a week to have second thoughts so if you decide that this is a plan you don't like feel free to raise it on the list and, you know, we'll absolutely finally settle it.

Actually we'll probably have to wait until Singapore or something because I'm not sure we're going to meet next week. We'll have to circle around to that towards the end of the meeting. Maybe we'll just touch that right now. Berry, did you have a thought about whether we're going to meet next week? If I look at my calendar I may be traveling by then if I think about it.
Yeah, so - my inclination - yeah and Rudi's saying the same in the Chat. I think this maybe our last meeting before Singapore. So never mind. We'll carry on that way and if it - if people are unhappy or uncomfortable by all means let me know on the list and we'll fix it as we go.

Klaus, would you be willing to take on the GNSO liaison role in my stead?

((Crosstalk))

Klaus Stoll: Yes, I'm quit happy to do that, Mikey. Thank you very much.

Mikey O'Connor: Oh terrific. Thanks, Klaus. Okay so that sounds like a plan. And thank you all. Any final comments before we move on to the charter and the outreach and stuff like that? Okay.

Well, Berry, if I could prevail on you to put the charter up. I think we'll probably wind up spending most of the rest of the call on that. See - I have God-like power so I can move that around.

And Berry is taking notes over there, that's great. I think I'm going to very quickly go through the charter today because we used up more of the call on these preliminaries than I thought we were going to.

And, Berry, what do you think about throwing the slides - do you have the slide deck that you prepared for Singapore loaded? Maybe we just do that instead; it may be easier for people to read. And that'll give us a chance to talk a little bit about that.

One of the things that's fun about working with Berry is that everything is done about 15 minutes before you think about it. And this is typical. So he's already well on the way to our Singapore slide deck and I haven't even thought about that yet.
So this is a good chance for us all to review it. And also to sort of combine this part of the call with the next agenda item which is Agenda Item 5, planning for our session in Singapore. Because we have a public session, the date and time escapes me, but if you're going to be in Singapore by all means join us.

Oh, Berry, go ahead please. Sorry, I didn't see your hand.

Berry Cobb: Thank you, Mikey. This is Berry for the transcript. So, yes, the session is scheduled for Thursday the 27th at 0800 hours local time to Singapore. There will be a remote participation involved. I suspect with the dramatic shift in our - what we're scheduled to now it might not be a convenient time for all.

But whether you're attending the meeting or not if you are attending the meeting we'd love to see you in person; if not we will have remote participation capabilities so we welcome your participation.

And then just a quick note about the slide deck before you is essentially I've kind of thrown everything in from the charter and some higher level slides. It's much easier to trim the content of this down so some of these slides may not be 100% readable because they are direct extracts from the charter itself. And we can summarize the bullets as necessary. Thank you.

Mikey O'Connor: Thanks, Berry. Another thing - another housekeeping item, as long as we're talking about Singapore that Rudi brought up in the Chat, which is a really good idea is this will give us all a chance to test out our skills using the little checkmark. And so if you could just put a checkmark like I just did if you're planning to be at the Singapore meeting just to give us a sense of who's coming that would be great.

A fair number of us - now I'm going to test your skills so I'm assuming red Xs means you're not going to be in Singapore; green checks means you are.
That's a good addition to our scheme. So about 50/50. Yeah, red's not going to be there. Yeah, yeah.

All right that's good to know. And what we'll - I think what we're going to do in Singapore is similar to what I'm going to walk you through today. And it will be good practice for us all. Klaus, is your hand up or was that an attempt to tick mark and misfired? If you have your hand up by all means, go ahead.

Okay, I'm assuming that that's...

((Crosstalk))

Mikey O'Connor: No worries. Okay so let's just walk through these really quickly because I think this is going to be helpful. One of the things that I am thinking we are going to do - and I would like your reactions to - is we're going to ask for a round of comments before we even really get started from the other supporting organizations, advisory committees, constituencies and so on.

Because I think on this particular topic because it's so wide ranging it would be very helpful to start in brainstorming mode. In other words, come up with many, many, many ideas, not worry a whole lot at the beginning about overlaps or gaps but just gather as many ideas as we can.

And that's the theme that I want to sound at the Singapore meeting is to encourage people in the room as they see these slides to think up ideas and then contribute them through the microphones in the room.

What I would ask us to do is as we go through these - we're not going to have time for a lot of discussion today - but as I go through these slides with you - as you think up ideas just jot them down, just note them, and share them via the list so that we can start building up that sort of brainstorming cycle.
And then after we've gone for a while, several meetings of expanding the ideas then I think it will be fairly straightforward to put them into groups of related ideas and start breaking into sub groups to dive a bit more deeply into this.

So with that here's the slide that you can see is talking about why this is important. And I think the highlight on the first bullet is the one that Jonathan alluded to which is better informed, fact-based policy development and decision making which I think is critical.

This is also an opportunity to learn some more about collaboration between the contracted parties and other providers of information. And I think that's going to be an interesting theme of our conversation is the information that comes from contracted parties, the registries and the registrars versus the information that comes from other places and how that might work.

And then the key thing that Berry and I are working on a lot right now, and others, is the implementation of consensus policy and the extent to which some of these data and metrics can help with that as well. So those are three good reasons why we're doing this.

And Berry's put together a slide on sort of the sequence of events that's happened up until now just sort of telling people - we'll also be pitching some of this to the GNSO Saturday session. And so for those of you who are in Singapore early and want to get a 15-minute preview of what we're doing we're on the agenda for Saturday as well just before lunch.

(Sunigtu)? How did I do on your name? Go ahead. You may be muted, I can't hear you if you're speaking. Oh, there we go that's...

(Sunigtu Ekbar): ...properly.

Mikey O'Connor: There we go, now...
(Crosstalk)

(Sunigtu Ekbar): Hello?

Mikey O'Connor: Go ahead, (Sunigtu).

(Sunigtu Ekbar): Yes, I didn't get to properly on what you meant in the last discussion.

Mikey O'Connor: On this page, the why it's important?

(Sunigtu Ekbar): Yes.

Mikey O'Connor: Let me try it again. Feel free to mute, your line creates a lot of noise, and see how I do on another try. Thanks (Sunigtu) for that.

One of the things that - there we go, oh, (Sunigtu), could you mute your connection - your audio? It's very noisy and it drowns out everybody else on the - there, that's better.

Yeah, I didn't do a terrific job on the last bullet so let me try again. One of the things about policymaking is that there's making the policy and then there's implementing the policy. And for a long time, especially in the GNSO, we who went through policymaking processes when we finished writing the policy and the Board had approved it we considered ourselves finished.

More recently we've realized that that's not really the end of the job. The end of the job is really when the policy is implemented and the contracted parties, the registries and the registrars, have actually started being responsible for doing the things that have been recommended in the policy changes.
And one of the ways to determine how well that implementation is going is through these data and metrics that we will be developing. So this is the - in the old days I used to say, "That which gets measured gets done."

One of the things that we really want to do is make sure that we have ways to measure how well the policies are being implemented and that's what that last bullet is really all about. Hopefully that was better. Sorry about cutting you off like that.

Okay so then there's more logistics. I'm going to go very quickly through and onto the charter. Our objectives are pretty mechanical. They're mostly talking about what our documents will look like. But I think a key point is towards the end where it says, "The recommendations may include proposed changes to GNSO operating procedures or relevant sections of the ICANN bylaws."

And I think that one of the things that we will do as we refine our understanding of the policy and metrics that we're going to be working on is we may find that we will have suggestions on ways that the process itself both the GNSO processes and perhaps even at the Board level, should change and we will make some recommendations along those lines.

So that's the sort of very broad goal. Now let me see if I can make this a little bit bigger and still fit it on the screen. That's going to be very tight isn't it? I think that's almost fitting, not quite but close enough.

These are our main questions that we've staged for this group to do. And I briefly touched on these last week. And this is the place that I really would like to focus us in Singapore is probably take 5 or 10 minutes of the meeting for each of these questions and let people think about them for a moment and then walk up to the microphone and offer ideas that just come right to their heads. And I would strongly encourage all of us to do this as well.

((Crosstalk))
Mikey O'Connor: I heard a little something in the background but then it went away. So I'm not going to read all these but as members of the working group that's a required assignment is to get very familiar with these questions. And this will be - these will be questions that we will know very well by the end of this working group because this is where the bulk of the focus will be coming up with ideas for each of these things.

And to the - some of these may be confusing. I think it's fine if it's confusing right now. We will take a little bit of time probably on the next call again because we're running short on time today, to explain some of these. These were very carefully worded by the charter drafting team; many of you participated on that. And we can explain them but some of the wording may be difficult for folks.

So those are the key questions that I want folks to focus on. We have two scope statements: this page which talks about the things that are in the scope of our work and, again, fairly detailed work; too detailed to get through in any substance on this call.

But I want to highlight - oh and that's bigger so it's easier to read. There are some things that we very carefully put outside the scope of this work. And so let me just highlight that. It is not in our scope to review the compliance processes that happen when there are violations of policy. That is not part of what we are doing.

Another thing that we will not be doing is problem report tracking. And the main reason for that is because there is a parallel process that's running right now that's working on that and we didn't want to collide with it. And so for those of you who are surprised by that that's the main reason.

And then finally the last time we talked a bit about this in the GNSO there were some questions on that third bullet that said, "Well what about that last
one?" And here what we're saying is that there are all sorts of other metrics in the ICANN ecosystem, if you will, that don't have anything to do with the GNSO policy nor does it have anything to do with the contracts between ICANN and the contracted parties.

And Jonathan and Rudi and Olevie are, I think, working on a broader scope in that regard. But this project is deliberately leaving those metrics and issues out of scope so just to highlight that. One of the reasons being that we start to slide outside the remit of the GNSO but also it becomes just a simply unmanageably large project to get done.

So for several reasons we decided to leave that outside of the scope. And I think the rest of this I'm going to leave - Berry put this together and it is going to have to get edited a bit so that we can get through it in a reasonable amount of time. It's a great way to draw out the pieces of the charter.

I want to pause on the tasks one. So Rudi has a great question in the Chat which is, "Mike, how do you see the meeting in Singapore structure and agenda?"

And, Rudi, I really think that the thought is to do a brief introduction, sort of the way I did, but a bit more polished and then focus on that set of questions that I left us on a minute ago. And so let me roll back to those. Oops, I went too far. This set of questions.

And basically spend most of the meeting just walking through these talking about them both amongst ourselves and with the people in the room just to generate a first set of ideas without a whole lot of constraints, if you will, more the brainstorming thing.

And so I think the comments Rudi just made in the Chat is great. "Perfect, will allow me to prepare myself." Ad I think that this is the page that we should all
prepare ourselves for. Olevie's calling for a mind map. I'm happy to do a mind map. I love my mind maps so maybe I'll be the mind mapper for that.

((Crosstalk))

Mikey O'Connor: Olevie, did you have something you wanted to say? You just came off mute. Okay. Anyway so that's sort of the plan, Rudi, is - and maybe what I'll do is I'll build a mind map of this beforehand so that we can - everybody let's do another little tick mark thing.

If everybody could take down their tick marks for a minute? I'm curious how many people are used to using mind maps? Because one of the things that I do a lot of is mind mapping and if people are comfortable with that I would be more than happy to build a first one. And so then the question that I have - it does seem like we have enough of a critical mass there that mind mapping would be a good way to do this.

The next question is, are people comfortable with FreeMind which is the open source mind mapping software that doesn't - I should have had everybody clear your things. But I'm going to take it that FreeMind is okay.

If FreeMind is not okay let me know in the Chat. The nice thing about FreeMind is it's - Rudi beat me to it, it's open source and it's free and it runs quite nicely across a lot of platforms. So that's fine. I'll take that as an action. Berry, you can bug me with the action items and I'll get that started.

Olevie, did you want to say something?

Olevie Kouami: Nothing to say now (unintelligible).

Mikey O'Connor: Okay. Thanks. I'm - I think at this point, given that we're four minutes from the top of the hour, we've sort of touched on everything in the agenda in a very light haphazard way. Berry, let's pass on the work plan for now. But I do want
to just take a moment to see if there's any issue with the idea of going out for a preliminary round of comments while we're getting started. Oh, Pam, go ahead, I'm sorry. I missed your hand.

Pam Little: No problem. Thank you, Mikey. I just have a quick question. Back in May 2013 there was a GNSO resolution and part of that resolution was to review the - at the completion of ICANN's compliance three-year plan expected for 31st of December 2013. So I was wondering whether - how the GNSO will review the compliance three-year plan completion and when that would happen?

Mikey O'Connor: That's a good question. Let me take that as an action item as a councilor.

Pam Little: Right, thank you.

Mikey O'Connor: And I will feed that into the agenda for the working session in Singapore. Berry, could you add to the remind Mikey of the actions that he's taking to put that one on there and I will - I will check and see the status of that. It may need a nudge and I'm happy to give it.

Berry Cobb: Yeah, and, Mikey, this is Berry. Just real quick I have been in consultation with Maguy from compliance. She's still aware that that is a tabled item. And we haven't discussed in any detail about the details of what that would entail but we will be targeting London that compliance would present to the Council what has been accomplished, what they're doing now and perhaps they would be doing in the future in a very rough perspective so that's kind of the timeframe but I think it'd also be wise from a councilor perspective to bring it up to the Council as well.

Mikey O'Connor: Yeah, and I guess the question I've got is who does this review and how is it to be structured? I think it's one - it's wonderful to have a presentation but a presentation is a bit different than a review. And since we've got a resolution out there about a review I think we probably need to have a discussion at the
Council about what that means and what we need to get going on our end. So let's put that on the Saturday - Saturday is a good time to talk about that.

Okay any serious issues with the idea of going out for comments? That's the last call on that one otherwise I'm going to insert that into the work plan soon, like, you know, right around Singapore or just after so that, you know, we can get - and part of the reason I'm doing this is because during the conversations between the GAC and the GNSO on how we two organizations can work better together one of the things we've been emphasizing is early engagement.

And I think one of the best ways to have early engagement is to have an early comments period that is really flexible and allows people to get their ideas in really early in the process rather than coming in late when we've already sort of solidified where we're at.

I've got a couple of private chats. It's the top of the hour. Rudi's got the idea of meeting sometimes before our meeting in Singapore. Rudi, I think that would be lovely but I'm cautious because my schedule is already just crammed.

And so one of the things that we might think about doing is just hitting the list with announcements like, "I'm in the bar and anybody else who would like to join me in the bar please come by right now," and do it more informally. And that's probably about as well as we're going to be able to do I think on that.

And with that I think we'll wrap this up. Sorry it was a little choppy but it will smooth out. It's always a little bumpy at the beginning of these things. And I think we'll leave it at that. Thanks, all. And for those of you who are coming to Singapore I'll see you there. And for those of you who are joining us remotely in Singapore I'll see you on that call. And, Terri, with that I think...

Rudi Vansnick: Thank you, Mike, for carrying this call.
((Crosstalk))

Mikey O'Connor: Thanks, Rudi.

((Crosstalk))

Mikey O'Connor: See you all. See you soon in Singapore.

Terri Agnew: And, (Lou), you may stop the recordings please.

END