

**WHOIS WG Meeting
TRANSCRIPTION
Monday 20 August 2012 at 1900 UTC**

Note: The following is the output of transcribing from an audio recording of WHOIS WG on the Monday 20 August 2012 at 1900 UTC. Although the transcription is largely accurate, in some cases it is incomplete or inaccurate due to inaudible passages or transcription errors. It is posted as an aid to understanding the proceedings at the meeting, but should not be treated as an authoritative record.

The audio is also available at:

<http://audio.icann.org/gnso/gnso-whois-survey-wg-20120820-en.mp3>

Attendees

Don Blumenthal - RySG

Anne Naffziger - IPC

ICANN Staff

Berry Cobb

Barbara Roseman

Nathalie Peregrine

Apology:

Steve Metalitz

Avri Doria -

Susan Prosser

Cintra Sooknanan

Wilson Abigaba

Michael Young - Individual

Coordinator: Excuse me. This is the conference coordinator. At this time, the call is being recorded. If anyone has any objections, you may disconnect at this time. And you may begin.

Nathalie Peregrine: Thanks very much, (Jane). Good morning, good afternoon, good evening. This is the Whois Working Group call on the 20th of August, 2012. On the call today we have Don Blumenthal and Anne Naffziger. We have apologies from

Steve Metalitz who's on process (unintelligible) Avri Doria and Michael Young. And from staff we have Berry Cobb and myself Nathalie Peregrine.

I would like to remind you all to please state your names before speaking for transcription purposes. Thank you very much. Now over to you.

Berry Cobb: Thank you, Nathalie. This is Berry. So as you can tell by the attendance, we have a pretty light crew today. So we'll just quickly talk through the action items and a little bit of the agenda to get this survey launched. And I think we'll have to basically try to move any of the accomplishments or tasks that we need to complete over to the list and hopefully by the end of the week or maybe middle of next week we can try to get the survey launched.

So with that said, there's basically the agenda is just to review the action items. We were going to quickly touch on a couple of the last action items within the public comments pool, talk about the final version of the draft of the survey and where we're going to host it and any other business.

So with that, let's go ahead and start with the action items. The first one was for - to me to distribute the next version of the public comment review tool, which I did and which is also posted in the Adobe Connect session. Basically the only - there's two action items left in here that (unintelligible) then we can call the review of the public comments complete.

The first one is what you see here, which is review how we're going to outline skill sets in terms of the (unintelligible) that's required to take the survey within each section of the survey (unintelligible) documents that we'll touch on very briefly here in a few minutes. And the only other action that's listed in here, which is really for Wilson and that was with respect to Comment 63 around granulated access and Chuck Gomes had mentioned that there should be a definition there, and so I just flagged that for Wilson to make sure that we get a definition.

So in terms of the second action item, which is to Wilson in regards to updating the latest draft of the survey with the changes that we've outlined in the public comment review (unintelligible), I sent him an email on Friday, and I haven't got a response back from him. I'll send another follow-up email again today to understand if he's implemented the changes or if he has any issues with trying to implement any of the changes or any questions.

The third one, which is to activate the survey for the team to review, that one is online and which is hosted on the ISOC server still. And - but I haven't been able to confirm whether Wilson has implemented changes in there. And then the last one is to determine hosting requirements for our survey.

So when we had our last call, there was the idea that the URL address where the current survey is hosted may be misleading. So I investigated internally with ICANN as to whether we could find icann.org URL to redirect to that or host it internally. The first option wasn't going to work, URL redirect, given how the survey is (unintelligible) software is structured. The URL redirect can only occur on the first page and then you would see the remaining ISOC-dot - I can't even remember the address anymore - but it was still going to show up on the ISOC server.

I also had reviewed with the ICANN legal team and they raised a number of issues about hosting an ICANN-sponsored survey external to ICANN. So ultimately our only option is to host this internally. I have engaged the IT team, and they should be building out the hosting solution and get the line survey software installed sometime this week. I'm hoping by Friday or so that the instance will be up and that we can start to configure the survey software.

I suspect there will be one or two issues around getting or migrating the draft survey that we have from the ISOC server over to ICANN, but we'll be able to work through those, I'm sure. And after that point then we can confirm the final draft.

Any questions up to this point?

Man: Anne.

Anne Naffziger: Yes, sorry - this is Anne. Are we still - given all of this, are we still on target for this scheduling that we have right now? It doesn't seem realistic, but maybe I'm missing something.

Berry Cobb: No, you're not missing anything at all. I think our target was missed quite a while ago. Our (unintelligible) originally hoped to have this released in the middle of July, and now we're in the middle of August.

Anne Naffziger: And (unintelligible) because this currently says that we are looking to try to release this by Wednesday of this week, and that (unintelligible) given what we're looking at here.

Berry Cobb: Oh absolutely. And - yes, and I haven't updated the milestone schedule yet. Certainly where we are hosting the survey was a last-minute issue that I don't think anybody really thought about until we looked at, you know, kind of the marketing aspect of the URL.

Fortunately, the IT team has a much quicker turnaround time to provide us the solution. The original thought that it was going to be three weeks to a month or so before we would get that installed, but based on the latest info, it looks like they'll be able to provide that for us this week. So that said, we probably won't release the survey till the first or second week of September after which we should have our liaison communicate to the council of our delay.

Anne Naffziger: Okay, and one more follow-up to that if I may. When do you think we'll have date determined? I'm just thinking of this from the marketing perspective in terms of getting my folks on - you know, on my (unintelligible) committee and other professionals and colleagues to participate in this. I'd like to give

(unintelligible) enough of a heads up and do enough of a sales job to get people to participate.

Berry Cobb: Well, again I hope that it'll be (unintelligible) looking at the calendar now - I'm hoping that by the week of September 10, that we can launch this. Again, the - you know, the prerequisites to all of this is to A, get the hosting solution set up, get the current survey migrated to that solution. We still have to make sure that we finalize all of the changes as - from our public comment review, which I'm hopeful that Wilson will be able to take care of before we migrate. Then as we confirm that all of those three have been completed, then we can start to advertise and market the availability of the survey.

So I think right now hopefully the week of September 10, hopefully that's not a pessimistic type of view, and then we'll try to hit that.

Anne Naffziger: Okay, but we should have a better idea by the end of the month I would think about what we're looking at realistically.

Berry Cobb: Absolutely and certainly hopefully by the end of this week, you know, we'll definitely get a lot better visibility into that target date.

Anne Naffziger: Okay, great. Thank you.

Don Blumenthal: (Unintelligible) it's Don. Did you have any kind of (unintelligible) discussions with IT about testing it before it goes live? Us testing it?

Berry Cobb: I haven't yet. I'm waiting for them to come back with exactly how they're going to set up the solution. Unfortunately I don't have very much visibility into IT operations, but in talking with (unintelligible) over there, he said that it's going to be pretty simple to set this up. The one concern I have is that I don't have - oh my goodness - (ATN) access into ICANN, and I suspect that the management of that consul will probably require that. But I don't know for sure. So actually I'm kind of flying blind right now.

Don Blumenthal: Well do I or Michael or somebody need to get in touch with them directly? I'm not comfortable with this thing going live without at least some of us putting it through (unintelligible).

Berry Cobb: Oh absolutely. So yes, as soon as we can get it set up and get the survey migrated over, I would definitely want to at least have the working group members try accessing the survey, you know, several times and, you know, some integration testing for sure.

Don Blumenthal: Okay.

Berry Cobb: All right...

Don Blumenthal: Is there any - were you given any idea of what the objections were to hosting it outside ICANN?

Berry Cobb: They were mostly security-related that (unintelligible) the first question from legal was, "Is there any personal information being gathered," which there isn't. But the legal team did raise the fact that any data that is captured from the survey is outside of ICANN's control even though it's being marketed from an ICANN perspective and that if there were any kind of security breach or a sharing of the data that wasn't in line with the working group's goals or mission, there were some pretty big concerns.

In fact, in the discussion it raised a larger issue, because there are other survey-type things going on external to ICANN, whether they use SurveyMonkey and some of those things. So actually I believe that's going to be starting a much bigger discussion from a policy perspective within ICANN on how these things are hosted.

Kind of the good news is that once we get this set up that it'll be hosted within ICANN for future working group efforts (unintelligible) the kinds of

(unintelligible) the survey software will be available. And so from a much larger perspective, I think it's probably a good thing that ICANN's going to be addressing.

Don Blumenthal: Okay. Thanks.

Berry Cobb: All right, well so there's only two, three of us basically on the call today. So I don't know that we're going to get much accomplished otherwise. Just in terms of - for the recording stake, I'll mention that I created an (unintelligible) across my network. I created a supplement to the comment - there I go - that's posted in the Adobe Connect room, and essentially I just extracted the comments that refer to the skill sets for each section. And my network dropped again. So I'll send out another email to the list, and hopefully we can try to maybe get this accomplished on the list.

But the idea here again is that I think that everybody has recognized and not acknowledged that there may be multiple participants completing a single survey for a different group of people, and we would help aid or facilitate that by outlining what skills may be required to define or to complete each section of the survey.

So what I did here is basically extracted those comments that related to that, and hopefully we can use this as a tool to help update each section. So for instance, basically Section 2, the provision of a publicly acceptable and (unintelligible) possible risk of domain name, the comment that we received is that, you know, the section is definitely for technical users and so we'd want to outline that or define that within Section 2 and list that up in the description.

Do you guys have any thoughts about how we might try to accomplish this? Do we just go off of the comments that we've received and update the descriptions accordingly or should we take a little bit deeper dive and try to understand whether I guess more of the details or the (unintelligible) of (unintelligible)?

Don Blumenthal: Oh, sorry, I was on mute there. I think it's worth coming up with a set of (unintelligible). I'm not sure how much time we want to spend though on diving (unintelligible) and deciding (unintelligible). And that's just based on being a little discouraged that the level of involvement I'm not - is I think we've talked about anything non-superficial responses.

Barbara Roseman: Hi, this is Barbara Roseman joining late. I'm sorry for that.

Berry Cobb: Hi (Barbara). This is Berry.

Don Blumenthal: Hello.

Berry Cobb: No worries.

Barbara Roseman: Okay.

Berry Cobb: For those on the call, Barbara is with ICANN, and she's basically taking over the helm for the Whois surveys that are going on external to what we're trying to accomplish here, and she'll be providing backup as we - for the Whois Survey Working Group until we complete the final report.

Barbara Roseman: Okay.

Berry Cobb: Basically filling the shoes of Liz.

Barbara Roseman: Well, in this regard anyway.

Berry Cobb: So Barbara, we have an extremely light crew today with several apologies, and so we'll probably be concluding the call here in a few minutes. We just reviewed some of the action items, and we're just discussing kind of the survey setup. As you've seen with some of the emails, we've had some hosting issues that we're trying to work through now.

Barbara Roseman: Right.

Berry Cobb: Once we get that set up with IT then we'll be able to migrate the draft that we have hosted over on the ISOC server into the ICANN realm and then basically we just need to work through some of the last-minute changes to the survey itself and then we'll do some (unintelligible) testing and then release it out to the community for availability.

Barbara Roseman: Okay, I'll just listen in and be on mute so that my outside noise doesn't bother anyone.

Berry Cobb: All right, thank you. So, yes, Don, I agree. I think for the most part, you know, maybe one or two statement sentence within the introduction of each section that just basically kind of qualifies, you know, whether this is (unintelligible) technical versus just, you know, of - capable for general users and those kinds of things. But I agree I don't think we need to spend a whole lot of cycles on this, because for the most part the survey is pretty much all technical.

Anne Naffziger: Yes, this is Anne. I agree. I think we're - you know, the length's already - I don't know that we want to make this anymore arduous for folks.

Berry Cobb: True.

Don Blumenthal: So our three categories (unintelligible) the technical, general and all? At least that's our beginning set?

Berry Cobb: I would agree with that.

Don Blumenthal: Okay, I'm just looking (unintelligible) miss anything.

Berry Cobb: I guess - look, like I said, I'll send out another note to the list and include this attachment, and then I'll define within the email itself, I'll go ahead and list all the different sections. And I'll kind of - based off of, you know, what has been provided for us here, I'll just include the technical, general or all. And if there's any debate that needs to - or any changes to that list, then we can try to hopefully accomplish that on the email list. And then we'll have Wilson add in those statements to the descriptions.

Don Blumenthal: Okay.

Berry Cobb: All right, the only other - I think the only other two things that we'll - or the last thing that we'll talk about, which is basically within Number 4 of our agenda about discussing multiple entry restrictions and resume later functions. We did see that accomplished on the list. Wilson provided some information that should allow us to get through it.

Basically there are different settings within the line survey software that will allow multiple IT addresses to access the survey. Certainly the person that would start the survey, you know, they have the ability to resume later, create an ID and come back and complete the survey at a later time as well as in - that first person that completes the survey, they can distribute that ID to multiple people within their organization to complete the other sections of the survey as well, which I think really kind of ultimately dovetails into the integration testing. We'll make sure that those settings are set appropriately within the software itself.

Don Blumenthal: Will people (unintelligible) survey (unintelligible) have to do it in sequence though?

Berry Cobb: No, basically once the first question is completed, you can forward through to the end of the survey without hitting the submit button and move back and forth at your leisure.

Don Blumenthal: Okay, and just to - in the sense of question about (unintelligible) convenience, can two people be in the same survey at the same time?

Berry Cobb: That I do not know, but that is a good point. And I would suspect no, but I will take a note of that and will make sure that we identify any - or any issues with that.

Don Blumenthal: Okay, and that's easy enough to cover an instructional note that - I know the question would come up if you've got a team working on it.

Berry Cobb: Right, exactly. All right, well I think that that's basically all I had for today. Again, very light crew, and we're going to go ahead and schedule a call again for next week. And hopefully we'll have a lot more information about where we stand with the hosting solution and getting the draft migrated over into the ICANN-hosted solution. And we'll move (unintelligible).

Don Blumenthal: Excellent. And (unintelligible) again this week, the last two weeks I guess since we met.

Anne Naffziger: (Unintelligible).

Barbara Roseman: And next week I'll call in on time.

Anne Naffziger: Have a good (unintelligible).

Berry Cobb: Well thank you-all and I'll see you on the email list then.

Anne Naffziger: Okay.

Don Blumenthal: Yes, one other quick question before we end the group (unintelligible) of going ahead, do we want to say we'll skip two weeks from now or do we want to issue a (unintelligible) poll for people (unintelligible) a holiday?

Anne Naffziger: In the U.S.

Don Blumenthal: In...

((Crosstalk))

Anne Naffziger: (Unintelligible) holiday here, so...

Don Blumenthal: Yes.

Berry Cobb: Well I definitely think we should meet. Let's go ahead and plan the meet on the 27th (unintelligible) we can at least get an update. But yes, for sure I imagine the 3rd, we will not meet and probably schedule the 10th.

Don Blumenthal: All right, good enough.

Anne Naffziger: Thanks everyone.

Barbara Roseman: Bye-bye.

Berry Cobb: All right, great, thank you.

Don Blumenthal: All right.

Berry Cobb: Take care.

Nathalie Peregrine: And again, thank you to everyone. (Unintelligible). Thank you.

END