

Improve Communications & Coordination

Accomplishments

- ✓ The CCT submitted its [Final Consolidated Report](#) to the OSC and was approved by the GNSO Council (23 Jun 2010). The Council directed Staff to begin implementation of CCT's three major recommendations:
 - » Developing new GNSO website requirements including document management and collaboration tools;
 - » Improving the GNSO's ability to solicit meaningful feedback; and
 - » Improving the GNSO's coordination with other ICANN structures.
- ✓ Website Design and Development:
 - » During Sep-Oct 2009, members of the ICANN Policy Staff and the CCT sub-team developed a framework/layout for a new GNSO website.
 - » Two Requests for Proposals were published (Feb, Apr 2010) culminating in a contract award and delivery of a re-themed site in Sep 2010.
 - » Extensive content development ensued in the intervening period and the new GNSO site became operational effective 24 May 2012:
 - Major improvements include: complete site reorganization; taxonomy and extensive document tagging; conversion to database; new browse (library) and search capability; modern theming/navigation; and a focus on new user education (podcasts, webinars).