

**Registration Abuse Policies Working Group  
TRANSCRIPTION  
Monday 20 September 2010 at 14:00 UTC**

Note: The following is the output of transcribing from an audio recording of the Registration Abuse Policies Working Group meeting on Monday 20 September 2010, at 14:00 UTC. Although the transcription is largely accurate, in some cases it is incomplete or inaccurate due to inaudible passages or transcription errors. It is posted as an aid to understanding the proceedings at the meeting, but should not be treated as an authoritative record. The audio is also available at:

<http://audio.icann.org/gnso/gnso-rap-imp-20100920.mp3>

On page:

<http://gnso.icann.org/calendar/#sep>

Present for the teleconference:

Greg Aaron - Registry Stakeholder Group – Drafting Team Co- Chair

Mike O'Connor – CBUC – Drafting Team Co- Chair

Berry Cobb – CBUC

Faisal Shah – Individual

Fred Felman – Individual

Elisa Cooper – CBUC

Joi White - Intellectual Property Interests Constituency

Lisa Rosaya - Intellectual Property Interests Constituency

Philip Corwin – CBUC

ICANN Staff

Margie Milam

Marika Konings

Apologies

Chuck Gomes

Coordinator: Please go ahead. This call is now being recorded.

Marika Konings: Thank you very much. Mikey, Greg would you like me to do the roll call for you?

Mikey O'Connor: Yeah.

Marika Konings: So good morning, good afternoon, good evening everyone to the Registration Abuse Policies Implementation Drafting Team call of the 20th of September.

On today's call, we have Faisal Shah, Mikey O'Connor, Lisa Rosaya, Greg Aaron, Berry Cobb, Fred Felman, and Elisa Cooper, Joi White, and for staff

we have myself, Marika Konings. We have apologies from Chuck Gomes.  
Over to you, Mikey.

Mikey O'Connor: Thank, Marika. Thanks to all for joining us. We're going an hour, right, or are we going an hour and a half? I can't remember.

Man: An hour.

Marika Konings: An hour.

Mikey O'Connor: An hour. Okay, on your screens for those of you who are in the Adobe Connect, we've got an agenda. Let me just quickly run through the - oh, I think we need to - do we need to do updates to the Declaration of Interest? What's our routine on that, Marika?

Marika Konings: This is Marika. I think indeed that's correct. I think (you should) request at the start of the meeting if there are any updates. And if so, either people can state them or submit them in writing to the mailing list.

Mikey O'Connor: Okay, well for those of you who aren't familiar with this Declaration of Interest thing, if you look at the agenda that's at the top of the Adobe Connect, maybe I will go through the agenda, and then we will do this. But the deal is that if you have a special interest in any of the agenda items on this call that is different than your already stated interests in your Statement of Interest, it's a good idea to let us know about that.

So today, we're going to be rounding out the introductions for people who didn't have a chance to do that on the last call. Then we're going to spend most of the time on the matrix that Marika published last week. And in fact, it would probably be a good idea for folks to get the Excel version of that and load it up because there's lots of stuff that pops up in the Excel version that doesn't show up in the PDF version that's on your screen.

We'll talk both about what's in the matrix and whether this meets on our needs and then also how we're going to analyze it. And then the last part of the agenda is a proposed schedule. We're presuming that this isn't going to last real long. So if you have any updates to your Statement of Interest, this is a good time to let us know. I will wait a minute and see if anybody raises their hand.

Okay, anything that people want to add to the agenda before we get started? Okay, well let's get going on the spreadsheet. Thanks a million, Marika, for getting that out. Of course having said that I should - that everybody should have the Excel version open in front of them, I don't, so I will get mine going.

The thought with this document is that once we get it to the point that we like it on today's call hopefully, then we will spend a few days - each of us filling it in. And I'm hoping that we can get it filled in by the end of this week, say Friday, and then I will spend a few hours over the weekend smashing the responses together with the goal of figuring out how much we agree or disagree about each of the cells.

And then on Monday, we will work on those cells where there seems to be a lot of disagreement and see if we can hammer that out with the goal that basically it's sort of a formatted version of this spreadsheet that's going to be our primary deliverable.

So - let's see. What am I doing here? I guess I'm wondering why my Excel isn't launching, but other than that - so I think the first thing that we should look at is the columns, whether we've got the right columns in it. And if so, great. If not, either we have too many or too few and we should add a few, but let me sort of walk you through the columns as they stand right now.

The priority column is - all of the columns from C on to the right are columns for you to fill out, so this is sort of a poll if you will. And the first column - the way we've got it set up right now is that we will force ourselves to put these in

ranked - in a single sequence. The columns don't demand that you do that, but to the extent that you can, that's a good thing with the thought that we will see sort of how much we agree on a single thread sequence through this. And if we all say the exact same sequence, then we're pretty much done since that's our primary deliverable. And to the extent that we have wild variations in the sequence, we will chat about that.

I think my suggestion to people would be to fill out the rest of the columns first, so start filling it out with Column D because I think that might help you decide what sequence to put things in. On last week's call when we talked about the fact that some of these were going to be big and hard and some might be small and easy, and that might influence the sequence that we want to put them in.

So moving the rest of the way across the columns, the next one is the level of consensus. Oh, that's interesting. All of my little (tents) have gone away. I wonder what happened there. I was going to use my...

Greg Aaron: Mikey.

Mikey O'Connor: Yeah, go ahead.

Greg Aaron: Mikey, this is Greg.

Mikey O'Connor: Go ahead.

Greg Aaron: I was going to say the level of consensus was pulled from the working groups report.

Mikey O'Connor: That's why there's no hint. Yeah, thank you.

Greg Aaron: Yeah.

Mikey O'Connor: That's not one. That's not an optional column either, is it?

Greg Aaron: Yeah, that's one we don't have to...

Mikey O'Connor: That's a (fact).

Greg Aaron: That one is already filled out for us. We don't have to worry about that one.

Mikey O'Connor: Yeah, yeah, yeah, thank you sir. You just rescued me from complete confusement.

So if you go on to the next one, Column E, expected complexity, and then you click on any of the cells, you get two things. You get a little hint that tells you what the cell is about, and then you get a little gizmo that if you click on it, you get three choices, high, medium, and low.

The thought here is that if you use those choices, then we will get answers that work really well for analysis because they will all be spelled the same, and they all have the same formatting. So one of the things once I walk all the way through this that we probably cant to come back to is not only have we got the right columns, but do we have the right choices in the columns. So as you look at these, start thinking critically about choices as well.

The next one is expected scope and the number of stakeholders - same sort of thing. The little hint sort of opens up to say, "Is this a broad ranging initiative that affects a lot of people or a super focused thing that relatively few people are involved with?"

The next one is similar, but slightly different, and it's saying, "How much resource do you guess?" I mean these are all guesses. It's perfectly - you know there's no right or wrong on this. You know is this going to take a lot of resources to get done or not so much?

The next one is the kind of thing that it is, and I'm especially interested in flushing out the list of these. You know what kind of work is going to be done.

The next one in I is really - I see no hint. I must have missed that. It's essentially saying in project manager speak, "Are there projects that need to happen before this one does? Or can this effort be kicked off?" You know it's kind of like prerequisites in college. You know do you have to have the 101 course before you can take this 301 course or not?

And then the last one is the next step, which is a little bit different than H in that it's basically saying, "Okay, what's the first task of whatever the upcoming effort is?"

And I think then once you've filled out the Columns E through J, then go back, and scratch your head, and try and put all 16 of these initiatives into a 1 to 16 sequence. And if you click on the little Choices button, which is on - at least on my screen it's on the lower right of the cell. Nothing happens.

Marika Konings: Mikey, this is Marika. I think maybe I messed that one up because I made some changes and I noticed as well that the ranking of numbers doesn't appear.

Mikey O'Connor: Okay.

Marika Konings: So it might have been something I touched by mistake, so apologies for that.

Mikey O'Connor: Yeah, well that - no worries. That particular cell was very tricky. I had a really good time figuring out how to make that cell do something really cool in Excel. Which is when you filled in a number, it would then figure out that you'd used that number and it wouldn't put it into the little list anymore, and so I will reinsert that into a new version then and add it to the list. It wasn't that fancy shmancy. The goal was just to help people remember which slots they had already used so that they didn't have duplicates.

And I think the ranking is going to be the hardest part. It's certainly going to be the hardest part for me because some of these - it's going to be really hard for me to choose. So I would sort of - if I were doing this, I would start at Column E and run through E through J really quick and then spend most of my time once I've thought about the issues in E through J in the ranking. And what I think will be really interesting on the next call if we get through this by Friday is seeing how closely our choices for the rankings line up.

So that's kind of an introduction to the matrix. I think it's time for me to be quiet and hear your reactions to it, improvements, changes, suggestions all open season. Greg go ahead.

Greg Aaron: One thing to note is making some of the choices will require a little bit of experience with ICANN processes. So one question is is everybody familiar with for example the process of doing a PDP? Because that will give you an idea of whether something might involve a long process, or a short process, or what steps.

(Lisa): I - this is (Lisa). This is my first participation in one of these groups, so that would be very helpful for me.

Greg Aaron: Okay.

Mikey O'Connor: Yeah and I'm sitting here in my little lists. Interestingly enough, I know what you did Marika. You added a row, didn't you? I bet that's what happened.

Marika Konings: I don't think so.

Mikey O'Connor: Because my little lists have all lost their bottom effort - their bottom.

Marika Konings: I think I already know what happened because I deleted that one column that you initially had, so maybe that messed things up. Is that possible? Because I didn't - I don't think I added rows. I think I just took the one out.

Mikey O'Connor: Okay, well I will figure it out.

Marika Konings: Sorry.

Mikey O'Connor: If you roll down to about Row 38, you can see the little list of possible things. One of the things that I just realized is that I didn't ever - I never actually used the phrase PDP in this. There are advisory groups, drafting teams, implementation, and technical. So like a PDP is a pretty big chunk of what we're going to ask people to do, so I'm going to add that PDP working group.

And (Lisa), in terms of your question, I think my answer is don't worry about it. You know what you might do is just skip those questions that you don't know. This isn't super precise, super scientific. This is really about gathering a lot of information really quickly, and I'm sure either Greg or I would be happy to jump on the phone with you after this call and sort of fill you in on some of the stuff. Unless Greg you think other people on the call might benefit from the same.

Greg Aaron: Well, I know some of the folks have been through the PDP process before. What I think we're doing as Mikey says is we're trying to gather information right now, so everybody is going to fill the sheet out. Mikey is going to compile the results, and then we'll see - that will be our temperature check and we will see what we come up with.

Then as a group, what I think we will need to do is go through the sheet row by row and talk about where things have ended up, work on any clarifications that are needed. It will be interesting to see if most things come out in a consensus (here) or not. If they don't, we will work through those.

I think that might help iron out any rows where somebody might not be as familiar with the intricacies of ICANN process, and it will also help us make sure that we've got a document that's very clear and we can hand over to the GNSO Council.



You know so for example, I think it's fine to take this sheet and we can all go fill it out this week. And then if we decide that some of the terminology isn't quite right, we can fix that next week. You know for instance if we are missing PDP on our list of choices, we can always substitute that in later into our master document.

Mikey O'Connor: Yeah.

Greg Aaron: So as far as the process, I think it will work okay and we will iron that out.

Mikey O'Connor: Yeah, I think that's right. And I will add it in when I - you know I think Marika I will take the next draft of this and (unintelligible). You know fold in whatever we figure out on this call plus figure out how to get those little ranking gizmos back too. That should be fine.

Marika Konings: Thanks Mikey.

Mikey O'Connor: Piece of pie. Any other questions that people have. Is this pretty clear? Hopefully it's pretty clear.

What do people think of the choices for - if you look in Columns H and J, we've got choices on the kind of effort and the next step. (See them) all down there. I just added policy development process PDP to the list under H. Does that seem like a good enough start? If it is, we will you know run with it. And as Greg says, we can always fix it later. The nice thing about this is...

Man: Is the Issues Report one of the options as well?

Mikey O'Connor: An Issues Report is in the list of things in Column J. And to clarify, kicking of an Issues Report is usually the first step in starting a PDP. So if we said, "The nature of this work is to do a PDP," then the next step would probably be in Column J to put request initial report down as the choice. That's how those link together.

Marika Konings: Mikey if I can just add - this is Marika. That has been one of the confusing terms in the PDP process. Because a PDP does start with the request for an Issues Report, but then there's as well a second part, which is the formal initiation of the PDP. So it's twice called initiation, but I think when we talk here about initiate a PDP, it means requesting the Issues Report as the first required step in that overall process.

Mikey O'Connor: Yeah and so I don't have initiate PDP as one of the choices. Now Marika is there any other way to initiate a PDP besides requesting the Issues Report.

Marika Konings: Well the GNSO can initiate a PDP, but there are also ways to initiate it through the board or an advisory committee. But I would still have an Issues Report as well.

Mikey O'Connor: Okay.

Marika Konings: But t they wouldn't have a formal request because a request for an Issues Report is also voted upon by the council if it's requested by a member of the council and put forward as a vote. If it's requested by the board or by an advisory committee, it basically goes straight to developing the Issues Report. That's the only difference.

Mikey O'Connor: Okay. Well, I'm not hearing - Marika is your hand up from before? I haven't been paying attention to the (unintelligible).

Marika Konings: Yes, sorry. I'm taking it down. It was on the PDP...

Mikey O'Connor: Yes.

Marika Konings: ...clarification.

Mikey O'Connor: Okay. If there's no other stuff, I think we'll declare this good enough for (Jazz) and I'll run through and make those little changes and push it out to the list right after the call.

Let's move on to...

Faisal Shah: Hey Mikey, it's Fazal.

Mikey O'Connor: Yes, go ahead please.

Faisal Shah: This is Fazal.

Mikey O'Connor: Yes, go ahead.

Faisal Shah: On the - as you're looking at the columns, I'm kind of wondering about dependencies. You know, some of these - it seems like some of these recommendations might kind of fall as sub - maybe sub-recommendations to others, like the cyber-squatting and then the gripe-sites and...

So I'm just kind of - I'm kind of wondering if when you're saying dependency, are you saying, "One recommendation is dependent on another? Or we're - there are certain contingent circumstances that are out there that need to occur before this moves forward?"

I mean I'm trying to get an idea for what...

Mikey O'Connor: This is one of those questions I get to answer with, "Yes." Basically, what we're interested in here is connections between these projects, if you will.

Faisal Shah: Okay.

Mikey O'Connor: So you've come up with a great example, which is - and so what I would do in that is if you discover something like that, just take note of it and say, "Should

gripe-sites happen before or after this other one?" And you know, just note that there seems to be the possibility anyway of a connection between these things.

Faisal Shah: (Unintelligible).

Mikey O'Connor: And then when we work through them we'll go, "Oh, that's right. Which one should come first, the chicken or the egg?" And we'll try and figure that out.

And then our deliverable will be to say, "The chicken comes first and then the egg." And you know, we'll put that in as our final result. But for this process, just finding them and noting them would be great because then we can sort them out.

And if everybody finds the same dependency and then says, "Well I think the chicken comes first," then we've got a consensus and if not, we'll spend a few minutes on a call and hammer out what our conclusion is. And cool.

Faisal Shah: Yes. Got it, thanks.

Mikey O'Connor: You bet. Great question. Okay, moving on to the analysis - oops, (Lisa), go ahead. You may be muted (Lisa), but...

(Lisa): Sorry, where there's not unanimous consensus -- where there's either View A or View B or a rough consensus and alternate view -- we should rank each of those?

Mikey O'Connor: I don't know. Do we have - Marika, do we have alternates on here? View A is the one I see.

(Lisa): I think it's...

Marika Konings: Right, it has View A and View B on those areas where there was indeed strong support and/or significant opposition. It's listed in the recommendation area. I didn't - you know, I didn't separate them more than just in the same column.

Mikey O'Connor: Like in the cyber-squatting one? Yes, yes, yes. Okay. That's a really good question. Now do we have more than one? That's the one split opinion that I see.

(Lisa): I think 10, 11, 14 have View A and B, and then 12, 13, 15 and 16 have alternate views and rough consensus.

Greg Aaron: Well - this is Greg. Yes, that's interesting. Like 14 is actually not really a recommendation to do something. It's actually a recommendation to do nothing. So there - i.e., there is strong support to turn down a recommendation that something happen. So that's the recommendation of the working group.

And ultimately the council will have to look at that and decide, "Okay, that was a good idea," or "That was a bad idea." But that it presents a dilemma for us because it's actually a negative recommendation, so what do you do here?

Mikey O'Connor: So maybe what we do with a negative recommendation is we - I think what we do is - to follow-up Greg's point, is we leave the bundled decision alone. We don't try and un-make the result of the working group. But what we do is we put consideration of this issue in the sequence for the council to resolve.

So we say, "Okay well, I want the council to consider Number 14 really soon, because it's really important to me." But we don't try and unpack the View A, View B finding of the working group, we just get to tell them, in the sequence of issues that they pick up, what sequence we think they should pick this one up in. Does that make sense?

So in other words, I would tend to push back on the idea of breaking these into multiple rows and then trying to reevaluate the choice that the working group made. That's not in our charter.

That was really what Chuck was saying, in another way, last time is that, "Our job is really just to put these choices in a row for the council. But we're not making the choices for the council."

(Unintelligible) that was...Go ahead.

Greg Aaron: Mikey, this is Greg. Maybe to clarify, the header on Column C should say, RAPWG Level of Consensus.

Mikey O'Connor: Tick that into my little (unintelligible) now. Yes.

Greg Aaron: (Unintelligible) the survey knows where that came - that those notations come from.

Mikey O'Connor: Yes, I think that's right. Good idea. (Lisa) does that - did that make sense to you? That was your question; I want to make sure that we answered it.

(Lisa): Yes, thank you.

Mikey O'Connor: Okay. Any other good hard questions like that? That was a good one. Okay well, if as I'm Chairing along you come up with another one, don't be shy about interrupting, because those are the kinds of things that we really want to get fleshed out.

My thought is that if we can get this filled out by Friday and get them back to the list by Friday -- being careful not to add rows or columns so that the stuff doesn't break.

Then what I'll do is I'll basically summarize each cell in each row and figure out a way to display that for the meeting next week with the goal of finding the places where we really agree, where we don't really agree and where we really disagree, so that we can sort of inform each other about why we thought the way we did and see if we can figure out what the right answer is in each one.

I'm going to spend less time focusing us on Columns E through J because those are really columns that we're going to use to inform our main deliverable, which is Column C -- you know, the sequencing.

But I think it will be really useful to see the range of answers in the other columns. I think that'll help us understand why some of us have put things in a very early point in the sequence, and others have put it later, so on and so forth.

So if that's okay with people that's what I'll do. If people have other ideas that would be - this would be a good time to talk about those. Greg I'm assuming your hand's up from before right?

Greg Aaron: It's up, yes thanks. I mean, what you propose sounds good to me personally. My suggestion is that as folks complete their spreadsheets this week that they mail them up to the mailing list. We should use that mailing list as a resource.

And also if any additional questions come up, members should feel free to post to that list. And we can figure those out. And then when do you want to - do you want to have a deadline of say, noon on Friday? Something like that; would that give you enough time to do some compilation work Mikey?

Mikey O'Connor: Yes. I think any time on Friday is fine, because I won't start working on it until Saturday -- the Saturday on my calendar that is actually a Saturday, instead of the other Saturdays which have other names. And I should have plenty of

time over the weekend to crunch through this. I don't think it's going to be hard.

So yes let's say, "Noon on Friday, East Coast Time U.S., which would be close of business Friday in Europe." Do we have anybody in anyplace besides Europe and the U.S. on the team? I don't think so. Let's shoot for that. I'll put that in the mail.

You know, I think that the other expectation I would set is, "Don't spend more than an hour on this." This is not - this is really essentially an opinion poll, it's not a do or die kind of document. So if you're finding yourself spending more than an hour, that's too much time. Don't go quite as deep as you are. And then I'll crunch through the answers.

Okay, the only other thing that's on the agenda -- we're done with sort of the analysis part -- is the schedule, which is putting us sort of on a one month clock that says, "Okay, this call is just about done and we'll get people going."

And then next time we'll review the results and figure out, sort of the high spots of what we've found -- both agreement and disagreement really. We'll spend the week trying to resolve those disagreements and finalize that on the call the following week. And then the final week would be, sort of tidy everything up and wrap it in a bow and hand it to Marika to transmit back to the gNSO.

I think that's the right expectation. The sense I got from Chuck's comments last time was that, you know, we're not a policy making group, we're really a resource group for the gNSO to help them put these things in sequence.

And so if we're finding ourselves spending a lot more time than that, we're probably diving too deep. And so I think we should use this as a tentative schedule and see how we do. Greg, go ahead.



Greg Aaron: It seems like a doable schedule to me. The only other thing that we might want to do at the end is have a very short explanatory memo to accompany the spreadsheet, because this will go up to the council members and we just need to explain to them what it is and how to read it basically.

Mikey O'Connor: Yes, I think that's right.

Greg Aaron: So that might be very, very short, just to let them know how to read the thing.

Mikey O'Connor: Yes. And in fact, we could probably steal a fair amount of the content for that from the contents of this call.

Greg Aaron: Yes.

Mikey O'Connor: Just peel it off the mp3. Yes, that's a good idea.

Marika, do you know the form that the gNSO is expecting this in? Are they expecting a little matrix in an email? Or do they want a fancy-shmancy formatted word document? Do you have a sense?

Marika Konings: This is Marika. I don't think there are any formal requirements for this type of document. And I can imagine that they would like it as clear and short as possible with the amount of documents they already need to review.

I do expect that there will be a request, and that goes of course well with the explanatory memo of a, maybe a short presentation by the chairs of the results. So that might, you know, help as well, frame how it should be read. But I don't think there's an expectation of a long report on this.

Mikey O'Connor: Yes, okay. So a couple page memo plus the matrix should do it. I mean the main deliverable is the sequence, the suggested sequence of work.

I thought of one other column I wanted to try out on people. Remember, when Chuck was talking to us last week, he mentioned the possibility of doing things in parallel.

And I was wondering whether - I mean, the Dependencies column is in a way, sort of an oblique reference to the possibility that things could be done in parallel because if there's no dependency between two things, then presumably, if the council wanted to speed things up they could launch more than one of them at a time.

I didn't know whether that was a little too oblique or whether we wanted to have a column that said something about, "Candidate for Parallel Efforts."

And the reason we might want to do that is if there are a couple where you say, "Gee, I really want these both to be Number 1," one way to finesse that would be to say, "Well I want both of these to be Number 1 and maybe one way to do that would be to do them in parallel."

So I wanted to throw that out to the group. Greg, you got any ideas about that?

Greg Aaron: Well, it - I think that - I keep hearing that the council has limited resources, you know, and the community in general. I think it might be helpful for us to just try to rank them in order. And then they'll have to decide how much - how many PDPs they want to launch or what have you.

But if they - but if we don't rank them 1 through whatever, and then they'll - they won't know what to do if they decide that they can only handle one PDP.

Mikey O'Connor: Yes. No, no, I wasn't saying, "Do away with the sequential ranking," that's clearly our primary job. I was just wondering if we wanted to give them a hint that said, "Well, if you decide you want to take on more than one at once, these are good candidates." That would be the idea.

Greg Aaron: Well I think that's implicit. I mean, because some of these will have very low cost.

Mikey O'Connor: Yes.

Greg Aaron: And they might want to do three of them, or you know whatever. And then they might want to do one high cost one. I - they'll have to figure that out. But we'll tell them how much approximate work or complexity there might be involved.

Mikey O'Connor: Yes, okay.

Greg Aaron: They'll have to work that out for themselves, I think.

Mikey O'Connor: Yes, well and that's - you know, that's one of the primary responsibilities of the newly reformulated council, is to sort out that resource allocation job. So that works for me.

Okay, any other thoughts about schedule? Anybody going, "Goodnight, this is crazy," because if this does strike you as that, this is a good time to say that. I don't think it's crazy, I think it's pretty doable. And if it turns out it's not doable, we'll fix it.

Last agenda item is confirm the next meeting; I think we're going to just keep meeting weekly until we're done. Isn't that the plan? And be - say that out loud, but that's certainly the way I'd put it in my calendar.

So what, that would mean that the next meeting will be same time next Monday. Three more in a row after that. Greg might not be on the call, but being Irish, I'll fill in the gaps.

Greg Aaron: Thank you.

Mikey O'Connor: Okay, Greg, go ahead.

Greg Aaron: I had one last agenda item; Margie, is it your birthday today?

Mikey O'Connor: Margie's not on the call.

Margie Milam: Yes, it is.

Mikey O'Connor: Oh, Margie's on the call. Happy birthday.

Margie Milam: Yes I am. Hi.

Mikey O'Connor: Happy birthday.

Greg Aaron: Well then I think we should sing Happy Birthday.

Mikey O'Connor: I think that's right, ready? You start Greg, and we'll all chime right in behind you.

Greg Aaron: Happy...

All: ...birthday to you. Happy birthday to you.

Mikey O'Connor: Oh latesies (sic), great. Happy Birthday...

All: ...birthday dear Margie. Happy birthday to you.

Margie Milam: Oh that's great. Thanks you guys.

Mikey O'Connor: That's got to get chopped out of the mp3 and published on Facebook.

Margie Milam: Yes, that's pretty funny. Thank you.

Mikey O'Connor: Congratulations. Many happy returns of the day. Terrific.

Okay, well we can't top that. That's the perfect place to end the meeting. We'll see you all in a week. Thanks for joining us. Have a great week.

Margie Milam: Bye everybody.

Man: Okay bye-bye.

Man: Thank you everyone.

Woman: Bye.

Mikey O'Connor: (Tim) I think we...

END