

**ICANN Transcription – Abu Dhabi
GNSO – Not-for-Profit Operational Concerns (NPOC) Outreach Event Part 1
Saturday, 28 October 2017 09:00 GST**

Note: The following is the output of transcribing from an audio recording. Although the transcription is largely accurate, in some cases it is incomplete or inaccurate due to inaudible passages or transcription errors. It is posted as an aid to understanding the proceedings at the meeting, but should not be treated as an authoritative record.

On page: <https://gnso.icann.org/en/group-activities/calendar>

Joan Kerr: Good Morning. We could get started because it's two minutes after. So, welcome, my name is Joan Kerr and I'm so happy to be here in this beautiful city. I say it last night at one am so I'm hoping to see more of it in the coming days. So, we are NPOC, which is - does everyone know what NPOC is? Yes? Yes? Good, so I don't have to do my coughing we don't the NT oath for that.

So, NPOC is -- of course -- the not for profit operations constituency committee. And it is sometimes called the baby of the ICANN community. We're approximately five years old and growing. And with growing you have growing pains. So, we've very happy that today you're here and we will - we won't commit you, we'll ask you to commit. How's that? Anyway, let's get started.

As I said, I'm Joan Kerr the chair for NPOC from June till next June, so it's a one year term and I'll let the EC - we have members of the EC here and a member of Saff. So, (Maryum) if you can start and we can have everyone

introduce yourself. If you could tell us your name and if you are an existing member of NPOC and your interests in coming today and the reasons that you came. Does that sound fair? Yes? I have to agree. Okay, go ahead.

Maryam Bakoshi: Hi, good morning everyone. My name is Maryam Bakoshi I can staff support in NPOC. Thank you.

Juan Manuel: Good morning everyone. My name is Juan Manuel. I am communication chair from NPOC.

Raoul Plommer: My name is Raoul Plommer from Finland and I'm the vice chair for NPOC.

(Durrah Mamamoso): Hi everyone. My name is (Durrah Mamamosa). I come from Ghana and I work with the team organization by main media progress Africa. I'm also involved in both as a new comer and I'm hoping to learn more from this and automating for more fellowship members. Generally, more to learn about ICANN, how it will it will create and how I can pick it up with my organization and beyond. Thanks.

(Jude): Oh, hi. I'm (Jude) and I'm from Fiji, the Pacific country. It took me awhile to get here. I'm a returning fellow and I work for intergovernmental organization working for 22 pacific island countries. And I'm also a member at large and maybe I'll be part of this one.

(Ififa): Good morning everyone, I'm (Ififa) from Bangladesh. Currently working as a cyber security analyst and a telecom operator. This is my second-time fellow here. I've never been to NPOC sessions before and looking forward to it. Thank you.

(Rock Fengang): Hello, good morning. I'm (Rock Fengang). I work for the government but I'm here really (unintelligible) I'm a fellow. I'm looking at learning at these meetings more and more. I'm looking forward to meeting everybody.

- (Alice Green): Good morning, everybody. My name is (Alice Green). I'm from Granada in the western region of the Caribbean. I'm here to learn more about the different organizations within ICANN to see where I can fit in. I'm a new comer - first time attendee.
- (Melisha Toosha): Good morning. I am (Melisha Toosha), engineer at the National Telecommunications Regulatory Commission of Dominica. Not the Dominican Republic. Not a member of NPOC at the moment but I would like to know more about just by reading the brochure it seems like it might be in-line with some of the stuff that we do at the NTRC.
- (Benj): Hello, good morning. My name is (Benj). I come from the Philippines. I'm a new comer of next gen fellow and I work for the government at eh Philippines at the Department of Information and Communications Technology, but I also serve as the senior vice president of Internet Society Phillipines.
- (Dongi Lee): Good morning everybody. My name is (Dongi Lee) and I'm from South Korea and I'm here as a Next Gen and I have a lot of collaboration with equal government from South Korea. Especially, that would be the internet agencies. So, I want to learn a lot about NPOC here. Thank you.
- (Hamekfad): Good morning everybody. I'm (Hamekfad) from Egypt. I'm working at NTRE. This is my first time in ICANN meeting. Thank you.
- (Tom Lang): Hi, I'm (Tom Lang) from Cameroon. Not a member NPOC yet. Here to learn more. Thanks.
- (Daniel Webbs): Good morning. I'm (Daniel Webbs). I'm a student in cyber security and I'm here with the next gen ambassador scheme.
- (Destiny Cholani): Good morning everybody. My name is (Destiny Cholani). I'm from (unintelligible) but I live in Canada. I'm chair of the internet chapter in

Quebec and I'm a new comer and I'm not yet a member of NPOC, but I think I am here to learn more about your actions. Thank you.

(Amanda Lu): Hello everyone, this is (Amanda Lu). I'm originally from Taiwan but now I work in Los Angeles as a data analyst and I'm a new comer and I'm looking forward to knowing all of you.

(Hannah Hobit): Hello everybody, this is (Hanna Hobit) from Jordan. I'm not a member of NPOC yet, but I came to know more about ICANN organizations groups and subgroups and then maybe I can help in any of these organizations.

(Mohid Kolad): Good morning everybody, this is (Mohid Kolad). I'm NPOC student so I'm a new comer as I can fill. Thank you.

(Katalina): Hello, my name is (Katalina). I come from Columbia and I work for the government of Columbia on the ICT ministry. I come here as well for the first time.

(Pierre): Hello Everybody. My name is (Pierre). I'm from Australia. I'm part of the next gen as well and I've never come to ICANN- this is my first time. I'm really looking to hearing all about it.

(Stacy): Hello. My name is (Stacy) and I'm from Australia. I'm also here as a next gen participant and it's my first time at an ICANN meeting.

(Heather Costello): Good morning everyone. My name is (Heather Costello). I'm here from Australia. I'm a final year law student and I'm also here as part of the next gen.

(Comm): Good morning everyone. I'm (Comm) from Cambodia. I'm working for the local internet service provider, thank you.

(Mihel Commaro): Good morning everybody. My name is (Mihel Commaro) from Moscow Russia. I'm a professor at the National (unintelligible) of Economics. I'm an expert of governmental (unintelligible) society building in Russia. This is my first time here as an ICANN fellow. Thank you.

Caleb Ogundele: Good morning everyone. My name is Caleb from Nigeria. I work with the University of (Unintelligible) and I represent the local internet community and I'm probably here to learn so much from everyone.

(Enrardo Caledo): Hello, my name is (Enrardo Caledo). I'm from Paraguay and I'm a first-time fellow. I'm from (unintelligible) society.

(Alan Gasacken): Good morning everybody. My name is (Alan Gasacken) from the UK originally but live in Amsterdam where I work for the ICANN CC, which is the RAR for Europe, Middle East, and Russia. I need to include Russia, otherwise (Mihel) would kill me. I'm here as a second time fellow and excited to learn more and more about the ICANN community.

(Juan Martinez): Hello, my name is (Juan Martinez). I am from Mexico. I'm working at the Mexico government and this is also my first time as a fellow. Thank you.

(Victor Rosera): Hello everyone, my name is (Victor Rosera). I am from Venezuela. I'm a social psychologist and this is my first time in ICANN as a fellow.

(Alexander): Hello, I'm Alexander from the Russian Confederation. Mostly I'm from technically community but also from social society so I am here to look how we technical community help the people who are not so technical, but I'm first here by fellowship community program currently.

(Katrina Leedy): Hello, I'm (Katrina Leedy) I'm from Kiev, Ukraine and the second time through the fellowship program. I'm the legal practitioner and the member of Intellectual property constituents. Just to build up the bridge of the

technicians like here and the other staff that is involved and the end users and the people who feel comfortable in the online environment.

(Salor Gamatcho): Hello, I'm (Salor Gamatcho). I'm from Mexico. I'm the main Attorney and CO of the main consulting firm in Mexico and it's my second time at ICANN.

(Marty): Hello. My name is (Marty). I'm from Hungary. I come from the private sector. I've have a legal background. This is my first time as a fellow and I'm looking forward to it.

(Yuwana): Hello, everyone. My name is (Yuwana). I'm Romanian. I come from the private sector. I have a legal background and I am also a first-time fellow.

(Winston Chen): Hello everyone. My name is (Winston Chen) from Taiwan and my organization is the National Information Intersocial Promotion Association. It's a non-profit and this is my first time to attend this contingency. Thank you.

(Alisha Lang): Hello everyone. My name's (Alisha Lang) and I'm from Taiwan. And this is my boss. It's nice meeting you. It's also my first time attending an NPOC meeting as well, so non-profit organization and would like to learn about what other organizations in this society. Thank you.

(Desmond): Good morning everyone. My name is (Desmond). I'm from (unintelligible). I come from the government sector. I work in cyber reporting related areas and this is my first time in participating in ICANN.

(Sonya Haring): Hello, I'm (Sonya Haring). I'm a first timer in the ICANN meeting. I'm part of the fellowship program but I've been involved in other IG forums and I'm also one of the organizers of IGS Turkey.

(Dragan): Hello everyone, my name is (Dragan). I'm from Iran. This is my third meeting that I have attended but this is my first-time fellowship. I have

master in information's security and working as a (unintelligible) provider.
Nice to see you all.

(Kanda): Hello everyone. My name is (Kanda). I'm from Iran. It's nice to meet all of you and I'm the next gen group and that's all. Thank you.

(Jeff): Good morning. I'm Jeff from India. I belong to technical community and this is my second ICANN meeting and first fellowship. I'm also (unintelligible) panel - and IBM panel. We work for regional script IBMs in India.

(Debra Scalaran): I'm (Debra Scalaran) the next gen program manager and I just want to say welcome to my next gen. We hadn't actually met until this morning so welcome.

(Jackie): Hello, my name is (Jackie). I'm original Finland. I'm here as a next generation ambassador. Excited to meet you all and it's my second ICANN meeting and I'm excited to see the returning and new members.

(Reswana): Hi, my name is (Reswana). I'm from Bangladesh but right now I'm studying in Australia. I am a next gen member - a next gen fellow this time and hope to see you guys again. Thank you.

(Raji): Hello. I'm (Raji) from Sri Lanka and second time fellow here. I'm working in (unintelligible) search network in Sri Lanka.

(Felix Enqui): Hi, I'm (Felix Enqui). I'm from Liberia. I'm the organizer for the governor's forum in Liberia and I want to learn more, that's why I'm here today. Nice seeing all you guys.

(Orba Ukruk): Hello everyone, my name is Orba Ukruk, I'm from Ukraine. I'm the co-founder of the Digital Differences Partners and this is my second ICANN meeting. I'm here as a next gen ambassador and I just recent became a member of ICNC.

- (Armin): Hello everyone, I'm (Armin). I'm representing Internet Society Armenia and this is my first ICANN meeting. I'm a next gener here. Looking forward to meet you and learning more about internet and ICANN in general. Thank you.
- (Mattias): Hello everybody. My name is (Mattias). I'm from Austria. I'm a next gen ambassador. And this is my second meeting here. I joined ICANN as a meeting in Copenhagen as next gen. Thank you.
- (Bohid Batra): Good morning everyone. My name is (Bohid Batra) and I am from New Delhi, India. This is my fourth ICANN meeting and first as an ICANN fellow. Thank you.
- (Bing): Good morning everyone. My name is (Bing). I'm from Hanoi, Vietnam. I'm general director of the Vietnam Internet Association and it is very great for the first time being here. Thank you.
- (Vann): Hello everybody, I'm (Vann) from Romania. I'm the second-time fellow here. I work for Civil Society and (unintelligible). I am here actually to learn more about possibilities to work more ICANN motivations. Thank you.
- (Anna Hick): Hi everyone. I'm (Anna Hick) from Armenia. I work at ICIN which is an agency in Armenia. Thank you.
- (Don Laknia): Hi everyone, my names (Don Laknia). I'm a fellow ex next gen ambassador. I'm glad to be here.
- (Awol): Hi, good morning. My name is (Awol). I'm from Bangladesh. I'm a next generation ambassador this time. This is my third ICANN meeting, I guess. I work for Bangladesh Energy Education Natural that is the nation brand in Bangladesh. Thank you.

(Karina Ace): Hi, my name's (Karina Ace). I'm from Los Angeles. I work with the ICANN organization. I'm the product management group on digital services that support the community. This is my first ICANN meeting, so I'm excited to be here and learn a lot this week.

(Kernan): Hello, everyone. My name is (Kernan) from Cuba. I'm working in the government of (unintelligible) and working in administrator. This is the first time that I attend ICANN as a fellow. I don't know how I ended up in this room. I was supposed to go to another place, but I changed my choice while I was staying. Thank you.

(Badna): Hello everyone. My name is (Badna) and I'm from India and I'm part of the next gen program. Thank you.

(Suzanna Grey): Hi everyone. I think I'm last but maybe some other people came in. I'm (Suzanna Grey). I'm president of the San Francisco Internet Society Chapter. I'm affiliated with at large and with the technical community. I'm originally from England but I live in the U.S. And I'm a fellow.

(Arah Fut): Hello Everyone. I am (Arah Fut) from Iran. I'm a next gener and this is the first ICANN I participate. Thanks.

(Wesa Masin): Good morning everyone. My name is (Wesa Masin) and I am also a next gen fellow. I'm from Tunisia and I am a lawyer and I work at Access Now.

(Yubin Yedlari): Good morning everyone. My name is (Yubin Yedlari) from (unintelligible) and Bolivia, thank you.

Joan Kerr: Well, welcome. One of the things before we start -- I've always said -- is that if we could build NPOC that has an international flavor because with international flavor you can get to learn about every people culture but about the food. We can get introduced to the food. I'm a foodie. So, if this is an

indication of where NPOC is going, this is wonderful. So, welcome and we're happy to have you.

So, I want to let you know before we start that this is probably the perfect meeting to attend and I'll tell you why. Would you like to know why? Well, as I said before NPOC is about five years old and there's lots of growing pains. So, what the EC - the newly elected EC has done since EC -- EC executive committee -- has done since June is to actually take a step back and look at all of the documentation or charters and by laws and really looking at how we are mandated to involve our community so that our executive community itself has and understanding of exacting what we're supposed to do.

Now, that may not sound like a big deal but sometimes people join a committee and they just sort of go into it and their answering questions but not actually going to look at what they're responsible for. So, responsibility as being the voice for the not for profit stakeholder group is what we need to fully understand, so we've done a lot of that work and our dream - our goal for this meeting - not this meeting here, but this ICANN 60 is that if we can come out of it with one informing the community with what we're doing, completing the draft of the charter, and have people engaged into the priority is then we would have been successful. So, having hearing some of the issues that you're involved with in your civil society is exactly what we wanted to hear. So, we're very happy to have you. So, let's get started. Are you going to put the agenda on the one?

Okay, so, I'm not going to do all the talking. Can we make it bigger? It's too small. There we go. Yes, so NPOC -- like I said -- is not for profit operating constituency is what it's called and we're part of NCSG -- which is a non-commercial stakeholder group -- and one thing you'll know is you'll be hearing a lot of acronyms and -- just on a personal statement -- it took me two years to actually learn all of the acronyms. So, I just wanted to let you know that if you're new that it's normal and so a lot of them also sound the same so you're like, "Okay, which one is that one and okay."

But, you're actually doing a great thing because you're actually going to meetings and stakeholder groups, so that actually makes a difference. So, we're part of the modern, commercial stakeholder group and we operate under their rules and they operate under the GNS who operate under the Rike bylaws for ICANN. So, you can imagine every time we make a - address an issue, we have to look at all the documentation and make sure that we're addressing them. So, that's our challenge and that's what we've been working on. So, that's what NPOC was created to do.

Our impact is to involve the NGOs as part of the policy making body. So, that's what we're setting out to do this meeting. Next one. So, this meeting is actually our first outreach meeting. We've had lots of outreach meetings where our goal is to inform the community but this one we actually want to engage you. So, that's what we're hoping. So, we just wanted to tell you that because we have to represent the voice of the not for profit or NGOs and that doesn't come from an Executive Committee, that comes from the community. And that's an important to me and to us that we actually don't just give our opinions of what we think it is but that it actually comes from our members and from civil society. So, that's what our goal is and that's what we're going to do.

Next one. Yes. So, one of the things that we hear often is what is an operational concern. So, we spent a lot of time at the last ICANN meeting just defining what does it mean, checking it, and making sure it - so, when people heard that term, what came to your head? In civil society -- there's a number of civil society here -- what are issues that civil society faces? These are the four that we thought covered operations. We're going to be sending that particular domain name fraud software concerns, intellectual property abuse, privacy, and cyber security issues out to the community to see if that is in fact operation issues and ask them for their feedback. Does that sound like those in civil society? Does that sound like four things that would affect the operational domain names? By hands? Anyone? Yes? No? Come on

guys, don't make me pull it out of you. What you want is for us to send it to you and you can research it and - hands up? Great. So, we're actually going to send those to our members and ask for their feedback.

So, if anyone hears about cyber security people, we're looking for members for security, right? So, we're going to form committees if anyone's interested. So, please let us know if anyone is interested in any of those. So, we want people to be involved and engaged and we want to be real and we want to be addressing current things and not things that we think but things that actually affecting the not for profit sector. And -- of course -- as soon as you address something, there is something else to address. So, it's a living document. It's a - that's what we will do. So, I think that wraps up what NPOC is as a whole.

That's our committee at the moment. Unfortunately, due to rules and travelling, one of our committee members who was supposed to be here today couldn't make it at the very last minute and he's our policy chair. (Panchela) for those of you who know him and (Ganga Gangahar Pandi) is our membership chair. Now, there was somebody who joined us. You? Yes you. So, what we asked everyone to do was introduce yourself and just tell a little bit about your interests. Don't look at him.

(Valarie): But I am looking at him. My name is (Valarie). I'm from Ukraine. I'm a teacher of intellectual property rights. I don't know what to say. This is my second ICANN meeting.

Joan Kerr: So, another intellectual property?

(Valarie): Yes.

Joan Kerr: See? That's what everyone did. So, if it's okay with everyone, if we could just tell you a little bit about our work. Maybe you could tell us a little bit

about travel and some of the strategies we would like to do? Okay, is that okay? Go ahead.

Raoul Plommer: So, I've been building the NPOC website and trying to get people more active through that way. It's still a little work in progress. I'm not sure if any of you - well, I'm sure many of you have used (Trello). It's a good task management application and we're going to integrate (Trello) with our website so that people can just have a look at our website. There's going to be like a get involved bit there and that can - that will basically show what exactly what we're doing at that very moment. So, it should be easy for anyone to get involved. Have a look at the tasks and see if they're interested in helping accomplish those tasks. So, that's something I'd invite you to do.

And, the NPOC is mostly about not for profit interests in a DMS and I hear that there are many people from different governments here as well as ISPs and intellectual property and I'm sure there's a big range of people coming from those backgrounds as well. So, just because you work for government doesn't mean you can't be part of NPOC. It depends on what capacity you are working for the government, for example. But, there's different stakeholder groups for everyone at ICANN, really. It encompasses everyone in that way. But, here it's especially not for profit interests.

Joan Kerr: Great, thank you. So, one of the things that I think I should let you know is often we are asked what's the difference between NPOC and NCUC. Yes, is that a - yes? So, we have to go back to how the stakeholder group was created. So, NPOC - NCUC you can join as an individual and the NPOC you have to have an organization - a not for profit organization. So, as an Executive Committee we started to think that we wanted to have individual members as well. So, what we did was in our charter, we define how our individual with specific interests could join NPOC.

So -- for example -- if somebody was - and this is by definition, if they had a particular interest that they could also join to help us with that issue. So, you

don't - we still stick to our charter which says you have to be in organization but if you are an individual and you wanted to contribute then you could. Does that make sense? Good, because that's actually just a distinction between NCUC and NPOC. So, we want to encourage participation opposed to saying no you can't participate because we feel there are lots of people who have skills and knowledge that would help our members. So that's one thing that I wanted to point out.

Just going back to the (Trello). Not only will we list what the issues are and how their being addressed but it keeps us on track as an EC to address what people are asking and what needs to happen. So, anyone that going to the website and needs to see that. And I think that's a really good thing because then we're being accountable to the community as well, which I think is a big deal. So, (Juan), if you could talk a little bit about your role as communications and some of things that you've done as well. And a lot of our work integrate because we work as a team. And he would take lead, so go ahead.

Juan Manuel: Thank you Joan. Okay, as Joan said, I said before I am communication chair. I never said I come from. I'm from Columbia. Okay. My task is about all communication. We have to send mails to all the members to tell that that things that this meeting is happening and also all call for volunteers or call for statements or all things. And also, we have a website that (Raul) mentioned before and we are working in that to be able to have all information in that site - that website. NPOC.org. we have three boxes and you can browse inside it to get involved, to get information about government and about us and we who we are. We need - okay here in communications -- some communications -- we do the outreach part but it's for outreach and in reach, right? We have to take about what NPOC missions and we are going to relationships we are going to ask the members of ICANN universe. Also, we are going to ask for statements in GSO or NTNTS as Joan said before. So, we are just inviting you to get a browse to enter to our website NPOC.org and this one, this brochure. It's also just part of what we do, right?

It's just basic information for all the people that may be should know what we do. That's it, I think. Thank you.

Joan Kerr: So, thank you (Juan). If for nothing else, what we would like to say today is we would like to help you be part of NPOC. We would like to invite you to help us. This is our day where we say we need help. We want help. There's -- you know -- the more that are involved in an organization the stronger it is. And -- I'll speak for myself -- I'm not an egotist. I like to build and organization where people feel like they're a part of it and that it's diverse and that it's accessible and inclusive. That's what - if I leave next year and we have that, that to me is success. Because when you're not in the picture, that's when success happens. So, if for nothing else that's what I'd like to put out to you today is that we need you to help us. We're not going to pretend, right? We need your help.

So, this is a presentation that we actually did in India. We found it quite useful, so I'd like to present it now. This was quite technical, if I remember it and I'm more of a community person. So, go ahead (Maryum).

Maryam Bakoshi: So...

Joan Kerr: I don't think we should do the presentation.

Raoul Plommer: All right. I think this is like my fifth ICANN meeting and sixth, actually. And like the first three meetings I was really handed with alphabet soup that they have and many things. And everything that's - like all the speeches and talk I heard in different sessions and meetings were really sort of high level. We're talking in an abstract level of how to really - how the process works and not really talking the nitty-gritty details that much at all or at least that was my impression back then.

But maybe I should give you an example of something NPOC's doing that sort of a concrete example that gives you an idea of what we do. And at the moment there's RDS -- which is Registry Directory Services. And it's basically replacing the (Who Is) policy at ICANN. And it's about now the (Who Is) - is very - it's a lot of information for every domain name that is registered and has a lot of information about the registrant. And they're going to make it a lot less and give it different thresholds for accessing different parts of that information.

Now I feel that - for NPOC and this is an example -- just to give you an idea. NPOC - for example, if there was an LGBT Web site and there was a person who had registered that Web site - but I thought of this just before coming to Abu Dhabi that if somebody was maintaining a Web site like that and had registered it -- they might get in trouble here because they don't really like the LGBT community here too much.

So that's the kind of concrete example of what we're dealing with that NPOC is sort of defending -- the organizational rights or the rights of the individual to register a Web site that might be radical elsewhere. And so we need to be fighting for the right - for the freedom of association in this particular example.

So that's basically something to give you an idea of what we do. And everything with ICANN is to do with the domain name system.

Joan Kerr: So many not-for-profits look at costs. So when they consider having a brand or a domain name which costs money it also costs for hosting and buying the name. And many choose to just have a Facebook -- for example -- instead of buying a domain name. And one of the things that NPOC is trying to do is tell - let the community know how important it is that they actually do have a domain name because you don't own the content from Facebook. Facebook owns it.

And so we go out to inform people about that -- number one. And number two is at the end of the day not-for-profits are doing a valuable service. And they have - their domain name is part of their assets. And so to - we tell them how they can - try to tell them - try to get them to understand the importance of protecting that name. And I'll give you a perfect example of some of the things that can happen and it actually happened to me.

You purchase a name - and this happened in 2005. I purchased a name and it actually won the Civil Society Award for the UN so it had a lot of traction and a lot of visitors. When I went to renew the name and three months into - before it was due I sent an e-mail, you know, I'd like to renew the name because we knew we were getting a lot of visitors and people interested and no response. And then I kept following up and following up -- no response.

The day after it expired a new Web site with the name came up. You can imagine that we lost everything. It took seven years to get it back -- which at that point -- it was irrelevant. But it was one of the reasons why I wanted to be involved in this community because it so infuriated me that this could happen and for someone who doesn't know.

So typically what happens - it didn't happen in my case - but typically what happens is a volunteer will register the name for not-for-profits and they have the rights to it because it's under their name. So we tried to point out some of these administrative things and it sounds so small and insignificant, but they're actually hugely significant.

And - so that people - the name is administered under the organization; two, that the renewal is known because you can lose your name; and that your brand is also protected. And so that's something that we actually try to do as much as possible is actually to create - to educate the public about that.

I have a guest who is a huge supporter of ICANN. His name is - I mean of NPOC and of ICANN too. And he's going to actually talk to you. Carlos?

You can't just sit - talk to us about NPOC. If you could introduce yourself and let everyone know who you are and how important you are to us and tell us a little bit about NPOC. Thank you.

Carlos Gutierrez: Thank you very much. My name is Carlos Gutierrez. I am from Costa Rica and have been my home since 2014 before I was with the government of Costa Rica. I purchased (unintelligible). So when that finished because my appointment was term limited I - we have an Internet Society Chapter in Costa Rica created years before and so we registered our chapter in NPOC trying to make it less personalized. We thought that NPOC was interesting.

A lot of people who work with ISOC across the world are more in the ALAC wing. I don't know if you know all these differences but there are a lot of people who work more on a personal basis but because I had been with the government I thought NPOC was the right place to be.

And I want to tell you two things about NPOC that I think are important. The issues we deal with and how do we act. When I joined NPOC in 2014 and officially according to the Bylaws NPOC doesn't have a seat or seats in the (GNSO) Council. And so we had no seats in 2014 and today we are two people at least or three - two. Okay. (Martin Valenti) -- a young friend from Argentina, a lawyer, and myself we made space and we participate in the Council. I believe the Council is the most important body for people who are interested in policy -- in policy-making.

Because policy is from bottom up at the Council level. Then all the groups can command, ALAC can command, and the (GAC) can command and anybody can command but the hard work in policy is being done in the Council so it's very important that NPOC produces ideas, commands, and people who work in these working groups because the working groups are extenuating. They take years and you have to take calls at 3:00 in the morning so that the people in Australia are awake and the following week you take them on your time.

But it is a long shot to be involved in this process. Right now we have four monster really big policy processes in the Council. Martin as you remember, he's more involved in the Directory issues -- (Who Is) and I'm more involved in the -- what's called the subsequent procedures. If there are going to be new rounds in the expansion of the DNS.

The other two are write protection mechanism and number four it hits me right now. Okay. Apart from the four monster PDPs that are ongoing we have two issues that I think are very close to the objectives of NPOC or where NPOC could play a big role.

There are always these - I mean we tend to see the world between governments and the private sector and, of course, in ICANN it is like that. But we have two issues -- two orphan issues that we have been carrying over the last two years that really require the philosophy or the positions that we developed in NPOC.

The first one -- very close to my heart -- has been the issue of the Red Cross Red Crescent Organizations across the world. This is the typical case of organizations that are under different legal structures. We have also two international structures. We have the international committee of the Red Cross Red Crescent Organization and we have the federation of Red Cross Organizations -- two different world-wide organizations based in Geneva and then each country has its organization.

And, of course, these are volunteer organizations. These are organizations that depend on volunteers and when there is necessity to do something extraordinary -- they depend on money. From where -- from heaven. And they have to run, I mean, they have to run after money, after aid, and so on.

And so those are organizations that are differently endowed. They are supported by some governments. They are not supported by other ones but

those are the typical organizations where you ask yourself, I mean, do they have the money to just register free names and develop a Web page and everything? No they don't.

But once you have a Web page under the Red Cross this is, of course, a place where you can ask for money when there are disasters, when there are monetary disasters. So this is a typical case where some people can come and set up a page and try to get the money that should go to the Red Cross, okay.

Now we have a situation in the expansion that we never regulated. How are we going to protect the domain names of these organizations? So they were put like on the side, okay, wait, wait. Let's do the expansion and we deal with the Red Cross later on and we did this expansion. We started in 2012 and today we still don't have a solution.

So we have been discussing a way where we can reasonably - the community can reasonably guarantee that all Red Cross Red Crescent organizations will have their own domain names protected -- probably in an international language but also in the local language so that we avoid abuse in these areas and organizations can have like a reputable domain name and we don't get to these issues, okay.

This is one meeting. I don't know exactly when it is. I have it in my agenda but we have a meeting of that one day this week. But if you want to see where NPOC fits or should fit or why we need help this is a very good example.

The second example is very similar. We had the same situation with the governmental organizations, with the UN, and all these organizations and non-governmental international organizations. I mean the UN, well, the UN has money and they have people but there are smaller organizations across the world that don't want their name to be used in a way that is negative to

their organizations. So for the last year or so we have had a mediation by a former board member to try to help the international organizations represented by (YPO) which is a very knowledgeable of the issue of domain names and the community to sort it out.

And we forgot the other half. It's called IGO, International Governmental Organization, and then we have INGO, International Non-Governmental Organization and we - while we have made progress in the case of the IGOs to try to find a solution how to protect these names and they always (unintelligible) top lawyers to the meetings.

So if I can't negotiate things - who represents the INGOs? I mean nobody. And this is also an issue what is to be an NGO that goes outside of the borders and how to protect their domain names in the positive sense. These organizations depend on support from everybody and their name should not be misused in the domain space and it should be protected.

And how should it be protected? Just the letters or the full name? And in what language? So it's a blank sheet of paper. Most progress in IGOs - I hope we get a lot of progress this meeting in the Red Cross Red Crescent that came second. And more the second three/four meetings who's going to worry about the INGOs?

I mean the rest of the community -- each one has its target, its group, its representation. More individualistic, more representative of the private sector, and as I always say, and because there's a role to play for the INGOs or for the local non-governmental organizations like Red Cross Red Crescent organizations.

So when (John) says we need to help - I mean we need people who are able to spend 10%, 15% of their time over two years -- over three years -- to follow up meetings on the phone, to follow up calls, to comment to papers and so.

So this is the minimum that we need to keep this representation which is very valuable.

We are part of the Council that means we have a voice in the Council. Right now we have two seats in the Council that gives weight. And it's not a political agenda. It's not an individualistic agenda. It is an agenda for some corners and borderline issues in the domain name space that nobody takes care of.

And I would like to add - a little bit late - but we have been through a renewal of this group -- a very strong renewal -- two years ago I was the youngest. Now I'm the oldest I think. And we have a great group of people out of the ambassadors and all these young people coming up. And even if you have not made a choice where you really want to work this is an excellent place to participate with common objectives without going - maybe you're going to specialize in technical issues or some people are going to specialize in legal issues, in intellectual property, and so on. But if you can spend some time here it's a great place to get involved without losing one second. You will be learning new things every moment. Thank you very much.

Joan Kerr: Thank you so much Carlos. Yes, and I just want to say that Carlos is a huge supporter of NPOC and has been really instrumental in helping us and guide us. So thank you so much for your support. Do we have any questions for Carlos anyone? No. See you're really good.

So we - yes, well. So we - now we're at 10 o'clock and if you have no - yes. You have - yes. I was going - Adam are you here for the rest of the time or would you like to do a presentation now?

Adam Peake: I'm here.

Joan Kerr: Oh, okay. So you can speak after the break then? Okay. So we'll do the next slide then. So Adam is going to talk to you about the role of Civil Society in ICANN. Did you know you're going to speak about that Adam?

Adam Peake: No but...

Joan Kerr: Well, you know now. Yes. I wanted to confess something to you guys. I had someone help me with my computer -- was helping me yesterday. And my computer fell and so I had to start a new computer just before this meeting. My brand new computer without any of my old - I can't find my documents and I'm like, oh, my God. So - but I just want to show you that even though I came without my old computer and I knew it -- I had such great support that they helped me with my computer to get up and running. Isn't that wonderful? It's really great when you work with people like that. So thank you anyway.

Okay so our next one - we're just going to go through these. It's not a - I don't like to do presentations. As you know I like to talk, right? So again when we talk about protecting your name I think I gave you the example of our project but ICANN -- as a whole -- is going through the new round or at least discussing new round of names.

Now I'm going to ask you this question everybody. How many extension -- domain extensions -- do you think exist?

((Crosstalk))

Joan Kerr: Do you understand the word extension? .org - yes. How many do you think exist?

Man 2: More than 1000.

Joan Kerr: More than 1000?

Man 3: (Unintelligible).

Joan Kerr: (Mary) do you know?

((Crosstalk))

Joan Kerr: Sorry, go ahead.

Woman 2: More than 3000.

Joan Kerr: More than 3000?

((Crosstalk))

Joan Kerr: Okay, so who said 1000? 1000? 1300?

Man 4: I'm going to say 1500.

((Crosstalk))

Joan Kerr: So (unintelligible).

Man 4: (Unintelligible).

Joan Kerr: So - can I have your name and number then? So that's what exists, right. But we're going through a new round that will get into 1000s so yes, thank you.

Man 5: It's serious. He forgot the new extension of Africa. I was just informing that Africa has a new domain also. So when you add to that we're in Africa now it is (unintelligible).

Joan Kerr: Yes, I was actually at the launch of .Africa in Johannesburg so it was wonderful actually. They're doing some really great work. All right. But it's not just about - before it was .com, .org, .net. Now we have, oh my gosh, .donuts. Sorry, I mean when I first heard that I was like donuts. Geez, people buy that many donuts. You know, so but apparently there's lots of donut shops. But it's everything. Hotel, shop, info, my gosh.

So I have a not-for-profit and I have a .org. So I said to someone why would I buy a .NGO for example? It's just double money. Would you, you know. So they said, "Well, most people want to have a .org and they want to be identified as a .NGO as well -- non-governmental organization." And I said, "Yes, but I want to be known as a .org. An organization."

And then I found out that .organization -- that dot -- some businesses were using it as well. So I said, "Well, how does that happen," to the holder -- registrar. And they said, "Well" - and this is - I get annoyed about things like this because like when the public is informed they have social programs so the company has their .com but then their social program is under the .org. I said, "Well, that should be under the .com." But - so, you know, it's all in how you want to identify yourself and what messaging -- I guess it gets back to the messaging.

So what we try to do is actually work with people who are actually - our members have to be a registered accredited - meaning in their country that they have to go under - they're recognized by their government. So that's how they become a member of NPOC. So I just want to be clear about that. That's it's not just that you have a name. You actually have to be a registered not-for-profit.

Woman 2: Doesn't that sometimes create problems in certain countries like certain NGOs aren't purposefully recognized or accredited by their governments so doesn't that exclude them from being members of NPOC?

Woman 3: (Unintelligible).

Woman 2: For NGO or for businesses? I'm sorry, I'm confused.

Woman 3: (Unintelligible).

Joan Kerr: I should not have used the word accredited. They have to be registered as a not-for-profit in their country.

Woman 2: Okay, then I'll change the question. A lot of them have - sometimes get discredited so then they can't be members of NPOC?

Carlos Gutierrez: That's an interesting question. You know, .org, anybody can register .org. They won't ask you any questions. That's what we call an open registry. So when expansion came there was this process of application where they ask the people what are you going to use it for? And the operator of .org -- which happens to be the public interest registry -- which is owned by the Internet Society, they thought, well, this is a great opportunity to have better segmentation let's say of the market and a new domain name like .NGO or .ONG -- which is the same.

It should become an assurance of quality let's say that this is really a pure ONG but has you said, there are some governments who don't like NGOs. And when they decided to apply for these new domains they said, "Okay, we will guarantee. We will guarantee that it's a real NGO." So when they wrote the - and became a closed domain and then you have to prove and how do you prove it?

And as you said, somebody came with a bright idea. Probably somebody from the US or from Europe and said, "Okay, you bring a paper from your government that you're a non-governmental organization." Which really in many countries this creates a problem but let's talk in general terms again.

These restrictions on new top-level domains is really an issue that's going to be on the table for the future for quite some time. I mean do we want to have closed domain names and there are many reasons why you want to have a closed domain name, for example, in the expansion the governments we're very worried about regulated industries like the finance industry or the insurance industry or pharmacies or doctors and so on.

So there is a whole area of discussion here of the advantages and disadvantages of having - keeping all the domain names open or putting restrictions. And for what reason are you putting restrictions?

And now when you look at the results for the public interest registry without - trying to be as neutral as possible it has been a flop. And the number of .ONG or NGO high quality registrations is under, I don't know, a few thousand. I don't know, maybe. Adam knows, 40,000?

Adam Peake: No. Four or five I think.

Carlos Gutierrez It's - and they paid quite an amount of money for that while .org is millions of domain names that are registered so this is the typical issue. I mean how do you support the Civil Society, the NGOs, in terms of policy? And right now there is a whole discussion in many streams in the subsequent procedures, in the (Competition) Review Team, and many other groups -- if those restrictions are effective or not. And for what purpose are effective? What kind of restrictions do we want for the (unintelligible)? How did these restrictions come about?

There is a name which is called (PICS). I don't remember what (PICS) is. Adam help me.

Adam Peake: Public...

Carlos Gutierrez ...Interest Commitments. Yes, so when we went through these application processes and government say, "Hey, what about banks and pharmacies." So the applicant said, "Okay, we'll put some restrictions there." And right now we have a mixed bag of restrictions like ONG and NGO. I mean does it make sense to ask your government to certify that you're non-governmental. And I really agree with you this is a very important question.

And, okay, where do we discuss that? I mean where do we bring input? Where do we bring non-governmental organizations who are not approved by the government to bring their issues to the table? So this is a fascinating case I guess. People can spend the next few years at all levels, public interest, or open versus closed. Or how do I represent civil society in countries where the restrictions don't derive from the policy of the domain names but there are effective restrictions. So I really love your question and this is an issue that should be on the agenda for quite some time. Thank you.

Joan Kerr: Thank you Carlos. And I just want to add one thing just to be clear. Those of you - by the way if you're going to ask a question please state your name so we can have you on record. That's okay? Okay. So one other thing that I want to say is that one of the requirements at this moment is that you must be a not-for-profit with being registered. But also that if there's an issue that you bring it up so we can work within the policy to change it. Or, you know, bring it to light as Carlos was saying so, you know, there is that issue as well, you know. So these are why we want people to be involved. A great question. Thank you. So we're at 11...

Man 6: ...Question.

Joan Kerr: Sorry?

((Crosstalk))

(Killet): Hello, my name is (Killet) from (Nigeria). One quick question. The ISOC Chapter in Nigeria, right, can they actually be a member of the NPOC? And currently they are actually undergoing the process of rejuvenation. The ISOC Chapter has been (unintelligible) for a while and so we just concluded election yesterday. And I'm actually the Program Secretary and I'm actually interested in ISOC being part of this. So is it possible?

Joan Kerr: It's not only possible we welcome it.

(Killet): Okay. So the problem that I understand is probably the registration with the government (unintelligible) but it has a domain name .org/.ng. On the .ng (scheme) - I'm sorry country domain name. Since it's not been registered with the government as a not-for-profit, but ISOC is globally known, can we actually bypass the process of the government and just go straight to the NPOC?

Joan Kerr: Yes, so we have many members from ISOC that are members are so it is a global - so yes, you can.

(Killet): So we can bypass?

Joan Kerr: Yes. And so what we require is for you to fill out an application and then state the designated representative name and the alternative and the contact information.

(Killet): Okay. Great. Thanks.

(Anapom): Hi, this is (Anapom) from Internet Society (Calcita) India. Just wanted to comment on the earlier question of registration. We are working as (ISOC Calcita) since last seven years but we are not yet registered. It's a loosely couple group of (unintelligible) individuals. And the moment we do registration there is going to be around \$600 compliance cost every year so we waste \$600 in doing capacity development or for compliance.

So we made a normal choice that we will continue to work as an unregistered body. Okay. So maybe in the future we'll register but getting a registration from the government itself brings with itself a lot of issues and maybe we don't focus on that real issues but then go for the audit, filing of returns, and accounts so it's a really big problem if you insist for a registration with the government. Thank you.

Joan Kerr: Sure. So does ISOC not - for Chapters you have to be registered in your own country. Is that not true? Yes. Because that's why we would be covered under that. Because I know ISOC Canada, for example -- I'm very Canada -- it has to be - it was incorporated and registered as a not-for-profit. I think that's a requirement of ISOC.

((Crosstalk))

Man 6: Exactly. Which is also my next question. What if people for ISOC also took from ISOC (unintelligible). Last year a special interest group of ISOC on (IOT). It is a newly established (sig). And that is also a question. As we saw there is no obligation to register special - separate body. But what we do in this case is not ISOC maybe. While a lot of (angios) -- international (angios) and there's some now registered bodies in separate countries.

Can they apply or not? Are they eligible or not? Also in some countries it's quite difficult to register an (angio) because of many many issues in developing countries. I mean but they exist. They exist as a nonformal gathering of people of community that is doing some activities, et cetera. So can they somehow apply and pass through some evaluations so you can claim them as - yes, they are some group of people or communities that is doing some non-government activity and maybe in Civil Society. Thank you.

Joan Kerr: So first of all I want to say...

Man 6: Sorry. (Unintelligible). Thank you.

Joan Kerr: Yes, thank you. We were always under the impression that you had to be registered under ISOC as a Chapter in your country. So that was the first thing. The second thing is we're required by ICANN to operate a certain way -- that's the first thing. But we want issues to come up that we can defend you. And say, well, here's an example of - because we have - I was a membership Chair before I started in NPOC and here I am now as a Chair two years later. So, you know, we - are you raising your hand?

Man 7: I wanted to say something about ISOC chapters. It is my understanding in general within ICANN if you're a Chapter recognized by ISOC then we take that as being, of course, a legitimate registration as an NGO or whatever it is you say. So you don't have to go through - in my understanding - I don't know the details of the NPOC Charter but my understanding would be that if you're recognized by ISOC then we, of course, mutually recognize all of those processes you've gone through to become a Chapter. Therefore, you are an organization and very welcome within all of the various parts of ICANN and therefore I think probably within - I don't want to speak to your Charter but also you would be immediately eligible to be part of NPOC as well. There would be no secondary process beyond that.

Joan Kerr: Yes. That's true because when I was Membership Chair we assumed that you went under all of the global requirements for ISOC as a whole. So we accepted members so because it's ISOC and you have to go through your own issues with them. Yes, we love ISOC members to join us. So I expect to have at least three applications then?

Man: Yes.

Joan Kerr: Okay, good. So let's take a break. Come back around - in 15 minutes and we're going to hear Adam head up the first presentation, right Adam?

Adam Peake: Yes.

Joan Kerr: Thank you. So thank you, we'll see you in a bit.

END