Nathalie Peregrine: Dear all, welcome to the WT5 Communication Tools classroom on Tuesday 21 November 2017 at 10:00 UTC. Please read Housekeeping rules (bottom left) to know how to connect your audio and use the Web links pod (below) to bookmark the urls as we go along.

Nathalie Peregrine: Welcome all! We'll be starting a couple of minutes after the top of the hour to allow for morep eople to join

Harish Chowdhary:hi

Ricardo Holmquist:good day

Nathalie Peregrine: And my line dropped:)

Svitlana Tkachenko:Hello

Delia Belciu:Hello

Philippe Fouquart: Thank you Nathalie, very clear so to do what I've just done, I need to be an observer.

Philippe Fouquart:Yes

Philippe Fouquart:thank you

Krishna Seeburn - Kris:i would also propose just in case people have some conflict of interest please make it clear as well it would help---just a good practice

Annebeth Lange, co-chair WT 5, ccNSO:It is also very useful if you in addition sign in with your affiliation as well

Sanna Sahlman:@Annebeth: do you mean that it would be useful if we would sign in and write (show) our own stakeholder group also (for example ccNSO)?

Krishna Seeburn - Kris:yes

Krishna Seeburn - Kris:let's say : Aj - ccNSO

Krishna Seeburn - Kris:it normally helps the chairs and also staff and others

Sanna Sahlman: Good idea, I support it!

Heather Forrest: Nathalie and her colleagues are extremel helpful, so please don't hesitate to ask them questions.

Ann-Cathrin Marcussen, ccNSO:I think it is very helpful to see the affiliation also - support the suggestion from Annebeth

Krishna Seeburn - Kris:yes they are very helpful so please do not hesitate...

Annebeth Lange, co-chair WT 5, ccNSO: The sound is very bad. Falling in and out.

Heather Forrest: AC audio seems to be OK

Ricardo Holmquist:@Annebeth: just to check, in the right hand corner of your screen it is red or orange?

Emily Barabas:We'll be getting in touch with WT members soon about informal mentorship Ricardo Holmquist:I mean the status of your connection

Krishna Seeburn - Kris:usually as the numbers grow as participants the sound through voip tends to go bad

Heather Forrest: Mentoring is an outstanding initiative!

Krishna Seeburn - Kris:so a dial out may help

Barrack Otieno AFTLD: Thank you for the comments

Krishna Seeburn - Kris:and still keep your adobe connect connections

Annebeth Lange, co-chair WT 5, ccNSO:It is green now. I am sitting in a hotel lobby in Stockholm, so it might be the connection

Annebeth Lange, co-chair WT 5, ccNSO:It is OK

Manuela Peralta 2:My name is Manuela Peralta from the Dominican Republic, I am newcomer and will like to know more about finding out a mentor to get more involved. I am part of At Large from the Latin American and Caribbea, but is my first experience within ICANN

Barrack Otieno AFTLD: Thank you too

Krishna Seeburn - Kris:thanks and please people reach out

Heather Forrest:Thank you Nathalie

Philippe Fouquart: Thank you Nathalie. This was very helpful.

Annebeth Lange, co-chair WT 5, ccNSO:Good bye and thank you to all

Krishna Seeburn - Kris:thank you

Charles Semapondo:thank you

Sanna Sahlman: Thank you!

Svitlana Tkachenko:Thank you!