

ICANN Engagement Tools

*ICANN as fora for the ICANN
Community*

Filiz Yilmaz & Carole Cornell





ICANN Structure



How do we interact and engage?

ICANN Meetings

Open to all

No registration fee

Three times a year

Rotating location in 5 regions

Remote Participation available



Why Remote Participation?



Cost effective

Enables wider inclusion

ICANN commitment

Board and PPC

Staff



Goals



Equalize Participation

Remote and Face-to-face Participants

Maximize access

Low vs High Bandwidth



Low Bandwidth?



What do you need?

Minimum 128 kb/sec and a Web Browser

What do you get?

- Live and recorded audio streams in multiple languages
- Presentations for download
- Live scribes
- Transcripts



High Bandwidth?



What do you need?

Minimum 512 kb/sec, a Web Browser and Flash Player

What do you get?

- Adobe Connect (AC) view
 - Video + Audio + Chat
 - Also available for some mobile devices
- Live and recorded Audio Streams
- Chat Room and Real-time Presentations
- Live scribing where available



How?

<http://toronto45.icann.org/full-schedule>

Home	Register	Travel	Venue	Schedule	Sponsor	Practical Info.
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ome

Full Schedule View

CANN 45 | Toronto | 14 - 18 October 2012

Schedule subject to change.

[Daily Overview](#) » [Topic Sessions & Facilitative Documents Schedule](#)

Documents Posted in Preparation of Toronto Meeting

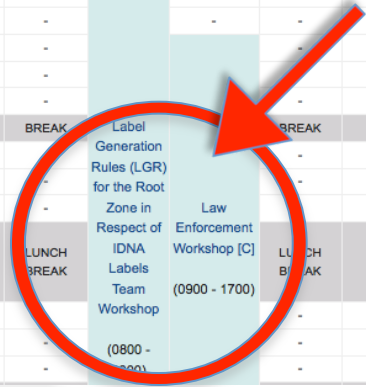
KEY
General Session
Newcomers' Track
Networking Event
[C] = Closed Session

Schedule Views

[Sorted Schedule View](#) » [Remote Schedule View](#) » [Remote Participation Overview](#) » [Venue Map](#)

FRIDAY, 12 OCTOBER


ROOMS:	Fairmont Royal York Hotel	Harbour C	Marine	Metro Centre	Metro East	Pier 2&3	Pier 4&5	Queen's Quay 1	Queen's Quay 2	Regatta
730 - 0800	-	-	-	-	-	-	-	-	-	-
800 - 0830	-	-	-	-	-	-	-	-	-	-
830 - 0900	-	-	-	-	-	-	-	-	-	-
900 - 0930	-	-	-	-	-	-	-	-	-	-
930 - 1000	-	-	-	-	-	-	-	-	-	-
1000 - 1030	-	-	-	-	-	-	-	-	-	-
1030 - 1100	-	BREAK	BREAK	BREAK	BREAK	BREAK	-	-	BREAK	BREAK
1100 - 1130	-	-	-	-	-	-	-	-	-	-
1130 - 1200	-	-	-	-	-	-	-	-	-	-
200 - 1230	NCUC Policy Conference: ICANN & Internet Governance: Security & Freedom in a Connected World	-	-	-	-	-	-	-	-	-
230 - 1300		-	-	-	-	-	-	-	-	-
300 - 1330	-	LUNCH BREAK	LUNCH BREAK	LUNCH BREAK	LUNCH BREAK	LUNCH BREAK	-	-	LUNCH BREAK	LUNCH BREAK
330 - 1400	hosted by ICANN's Non-Commercial Users Constituency (NCUC)	-	-	-	-	-	-	-	-	-
400 - 1430		-	-	-	-	-	-	-	-	-
430 - 1500	(08:30 - 19:30)	-	-	-	-	-	-	-	-	-
500 - 1530	-	-	-	-	-	-	-	-	-	-



Check Session Details

Public Forum

Date: Thu, 18 October 2012 - 14:00 - 18:30

 Add to Calendar

Room: Metro Centre

Session Leader: [Filiz Yilmaz](#) | Senior Director, Participation and Engagement

Transcript to be provided

Remote Participation - Low Bandwidth

Audiocast:

العربية
English
Español
Français
Русский
中文

Remote Participation - High Bandwidth

Audiocast:

العربية
English
Español
Français
Русский
中文

Virtual Meeting Room

<http://icann.adobeconnect.com/yyz45-metroeastcenter>



Join a meeting on Adobe Connect

ADOBE® CONNECT™

ICANN Meeting 45 - Metro East Center

Enter as a Guest

Name

Enter with your login and password



Adobe Connect Interface

All in one

Chat

Video

Presentations

The screenshot displays the Adobe Connect interface with several components:

- Share - ICANN Scribe:** A presentation slide with the text: "IMPORTANT ISSUE, SO I ENCOURAGE EVERYBODY IN THIS ROOM WHO HAS BEEN VERY ACTIVE IN THIS, THERE'S NOT BEEN A LOT OF DISCUSSION ABOUT THIS ISSUE, AND NOW IS THE TIME TO GET INVOLVED WITH IT AND MAKE SOME CONTRIBUTION TO IT. SO THAT'S SORT OF A SEGUE".
- Share - ICANN Presenter:** A slide titled "Participate in ICANN: Ten Open Comment Fora" with two columns of topics:
 - Trademark & Community Protections:**
 - Registry Restrictions Dispute Resolution Procedure (RRDRP)
 - Trademark Post Delegation Dispute Resolution Procedure (Trademark PDRP)
 - Trademark Clearinghouse
 - Uniform Rapid Suspension (URS)
 - Registry Operations & Agreement:**
 - Process for gTLD Registry Agreement Amendment
 - Benchmarking of Registry Operations
 - Malicious Conduct:**
 - Zone File Access Concept Paper
 - High Security Top-Level Domain (HSTLD) - Draft Program Development Snapshot
 - IDN Issues:**
 - 3-character restriction
 - Variant management
- Camera and Voice:** A video feed showing a man in a suit speaking at a podium. The text "ICANN Camera" is visible in the bottom left corner.
- Chat Window:** A window titled "Chat Window" with a "Connecting ..." status and a "Send" button.
- Welcome to the Tsavo Ballroom Meetings Today 03/08/2010:** A text box containing the schedule:
 - 1100-1300: New gTLD Update and EOI Panel Discussion
 - 1400-1500: Affirmation of Commitments' Reviews
- Attendee List (124):** A list of participants including ICANN Came, ICANN Prese, ICANN Scribe, Marika Koning, Nick Ashton-Hu, PRNinc, Robert Hoggar, and A. Farhi.
- Bottom Bar:** A playback control bar showing "PLAYING..." and a timer at "0:22:48".



Forms (for Public Forum)

Submit
questions or
comments

Linked from
session details
page

Name *

First

Last

Affiliation *

Question

Comment

Submit



Remote Participant Checklist

Join via low or high bandwidth services

Interact with the others

Chat room = virtual meeting

Be aware of rules of behaviour

<http://www.icann.org/en/news/in-focus/accountability/expected-standards>



Problems/Questions/Feedback



See Remote Participation Services and Concepts:

<http://meetings.icann.org/remote-participation>

Problems: Report in the chat room!

Questions/Comments:

Write us at participate@icann.org

Online survey after attending sessions:

<https://www.surveymonkey.com/s/icann45RP>



Post Meeting



Presentations

Audio files

Transcripts

All archived and

Accessible on meeting site



How do we interact and engage?

In between meetings, all the time:

Community Mailing lists

Groups have their own mls

Public Comment Periods

<http://www.icann.org/en/news/public-comment>



Public comments



DRAFT - ICANN Language Services Policy and Procedures

[Español](#) | [Français](#) | [Русский](#) | [简体中文](#) | [العربية](#)

Comment/Reply Periods (*)		Important Information Links
Comment Open:	18 May 2012	
Comment Close:	2 July 2012	
Close Time (UTC):	23:59 UTC	Public Comment Announcement
Reply Open:	3 July 2012	To Submit Your Comments (Forum)
Reply Close:	1 August 2012	View Comments Submitted
Close Time (UTC):	23:59 UTC	Report of Public Comments

Brief Overview

Originating Organization:	ICANN Communications Department
Categories/Tags:	Policy Processes; Transparency/Accountability; Reviews/Improvements; Participation; Events/Conferences
Purpose (Brief):	ICANN is opening a public comment forum for the draft Language Services Policy and Procedures. Community members are asked to provide feedback on the proposed document. ICANN Language Services provides support for translation, simultaneous interpretation, teleconference interpretation, transcription (of recorded sessions) and RTT (real-time-transcription, also known as scribing).
Current Status:	Draft ICANN Language Services Policy and Procedures open for public comment.
Next Steps:	Comments will be accepted in this forum and in continued interaction with the community and staff. Once the comment and reply periods have ended, ICANN will review community feedback and post an assessment of comments received. The Board Committee on Public Participation will then submit the policy to the ICANN Board with its recommendation.



How do we interact and engage?

Community wikis...



Agenda

What is a Wiki?
Basic Wiki Structure
Wiki Training Guides
Log in
Tool Options
How to Add a Comment
Questions and Answers



What is a Wiki?

A wiki is a tool to support collaboration of information at an individual, team, corporate or community level. Wikis allow edition of information by all contributors.

Simply put, a wiki is a website that allows you to edit content in an easy and collaborative way



Basic Wiki Structure

- This wiki installation is set-up to allow global viewing and editing of content by ICANN's community members.
- The Confluence Wiki is structured by **workspaces**. **Workspaces** contain pages. **Pages** contain information (text and images) and can have attachments (images, office docs, pdfs, etc.).
- Pages organized in a workspace are in a hierarchical structure. When a page is added to another page, the resulting page is known as a *child page*. The initial page is the *parent page*.



Wiki Training Guides

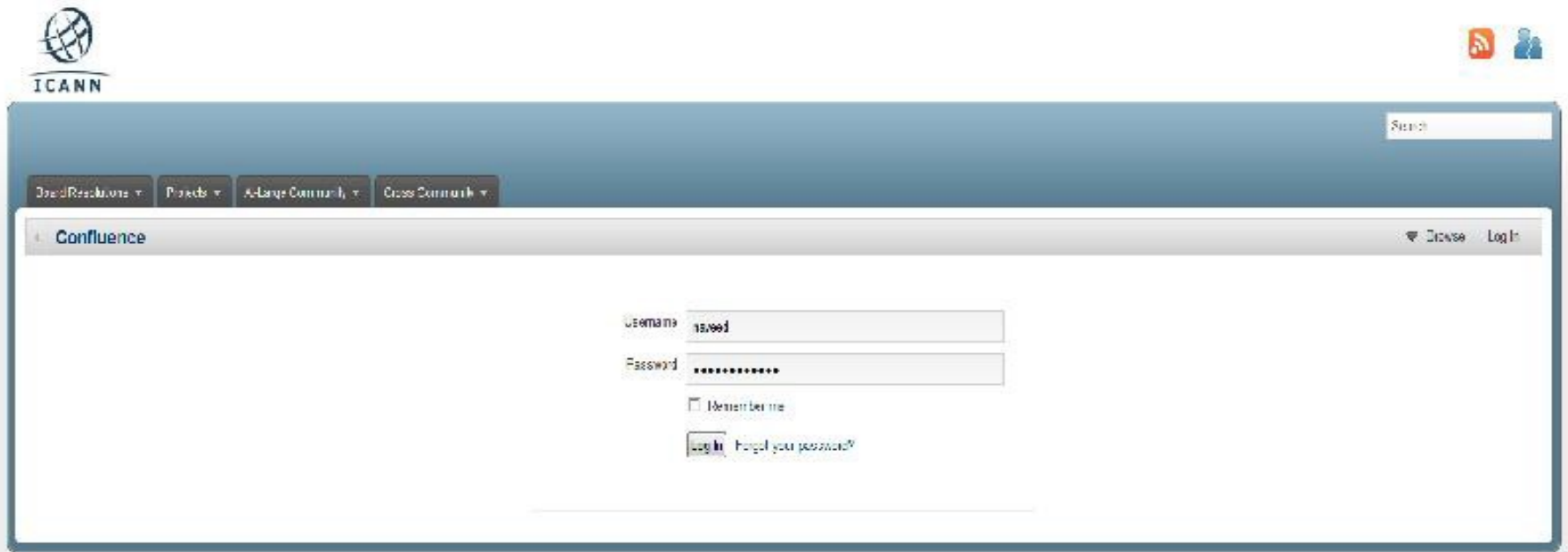
Available in the following 6 languages:

1. English
2. French
3. Arabic
4. Chinese
5. Spanish
6. Russian

[https://community.icann.org/
display/help/Wiki+Training
+Guides](https://community.icann.org/display/help/Wiki+Training+Guides)



When You Click Log In....



ICANN

Search

Direct Resolutions ▾ Projects ▾ A-Large Community ▾ Cross Community ▾

Confluence

Username: jsveed

Password:

Remember me

[Log In](#) [Forgot your password?](#)

In the Username and Password text boxes, enter the Username/Password sent to you by a Confluence Wiki Administrator. If you require this information, please contact community-help@icann.org.

Your Community Wiki...



Dashboard

Search

- Dashboard
- Board Res
- Projects
- At-Large
- Cross Comm
- GNSO
- AoC
- New gTLD
- Help

Dashboard

Search Browse Log In

Spaces Category All

Board Res

Transparency and Accountability Projects

Projects

- ICANN.org Redesign
- ICANN Stakeholder Satisfaction Survey-2011
- New gTLD Advertising Campaign
- Public Comment Focus Group
- RAA Amendment Negotiations

At-Large

ALAC

- ALAC
- ALAC Executive Committee
- ALAC Read-Only Document Store
- At-Large Policy Development

At-Large Workspaces

- At-Large Accountability and Transparency Review Team Workspace
- At-Large Board Candidate Evaluation Committee

Favourite Pages

Displaying pages recently added to your favourites list.

- At-Large Improvements Taskforce Meeting 25-06-2012 Prague (At-Large Improvements Workspace) ★
- At-Large Improvements Implementation Taskforce WG 04-06-2012 (At-Large Improvements Workspace) ★
- At-Large Improvements Implementation Taskforce WG 21-05-2012 (At-Large Improvements Workspace) ★
- At-Large Metrics Working Group Meeting 1 -May-2012 (At-Large Improvements Workspace) ★
- At-Large Rules of Procedure 16-04-2012 (At-Large Improvements Workspace) ★
- At-Large Improvements Taskforce Meeting with the SIC 15-03-2012 (At-Large Improvements Workspace) ★
- Copy of Latin American and Caribbean Islands Regional At-Large Organization (LACRALO) (Latin American and Caribbean Islands Regional At-Large Organization (LACRALO)) ★
- At-Large Improvements Implementation Taskforce WG 30-04-2012 (At-Large Improvements Workspace) ★
- At-Large Improvements Implementation Taskforce Workshop 13-03-2012 (At-Large Improvements Workspace) ★
- At-Large Improvements Project Taskforce 27-02-2012 (At-Large Improvements Workspace) ★

Tag cloud

1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011
administration agreements alac at-large board budget ccnso cctlds centralpage dag

Tool Options...

On the top right hand side of the page, you will see a menu with the following items: **Edit, Add, Tools, Browse** and your **Login Name**.

Projects ▾ At-Large ▾ Cross Comm ▾ GNSO ▾ ccNSO ▾ GAC ▾ AoC ▾ New gTLD ▾ Help ▾ Sandbox ▾

Edit Share + Add Tools Browse

ALAC 22.02.11 - Monthly Teleconference

12 Added by [Marilyn Vernon](#), last edited by [Alac Temp](#) on Mar 21, 2011 ([view change](#))

ALAC Monthly Teleconference

Meeting Number: AL.ALAC/CC.0211/1

Date: Tuesday, 22 February 2011

Time: 1400 - 1530 UTC
(For the time in various timezones [click here](#))

Adobe Connect Meeting Room: <http://icann.adobeconnect.com/alacjanjun2011/>

Interpretation Available: Yes (EN, FR, ES - Simultaneous)

How can I participate in this meeting?

Comment est-ce qu'on peut participer à la téléconférence?

¿Cómo se puede participar en la teleconferencia?

Who is on the dial-out list for this call?

ALAC Participants: Cheryl Langdon-Orr, Olivier Crepin-Leblond, Gareth Shearman, Sylvia Herlein Leite, Tijani Ben Jemaa, Jean-Jacques Subrenat, Marc Rotenberg, Sandra Hoferichter, Evan Leibovitch, Ed
Liaisons/Guests: Sebastien Bachollet, Alan Greenberg, Ron Sherwood, Hong Xue, Dev Anand Teelucksingh
Apologies: Dave Kissoondoyal, Sergio Salinas Porto, James Seng, Fatimata Seye Sylla (non ALAC)
Absent: Mohamed El Bashir, Carlton Samuels

How to Add a Comment...

Board Res Projects **At-Large** Cross Comm GNSO ccNSO GAC AoC New gTLD Help Sandbox

At-Large Advisory Committee (ALAC)
5 Added by Samantha.Oltman, last edited by Heidi.Ullrich on Feb 27, 2012 (view change)

What is At-Large?

"At-Large" is the name for the community of individual Internet users who participate in the policy development work of ICANN. More than 139 groups representing the views of individual Internet users are active throughout the world. You can learn more about the community and its activities on this website, as well as how to join and participate in building the future of the worldwide Domain Name System (DNS) and other unique identifiers that every single user of the Internet relies on every time they go online.

At-Large Outreach Workspace

Latest ICANN News...

- Public Comment: Proposal to Protect International Red Cross and International Olympic Committee Names at the Top Level in New gTLDs
- Call for Videos: New gTLD Applicant Stories and Learnings Sought
- ICANN and Registrar Negotiation Team Post Summary of RAA Negotiations
- REMINDER NOTICE: 29 March is Last Day to Register as New gTLD Applicant
- Draft Advice Letter on Consumer Trust, Consumer Choice, and Competition

At-Large Announcements...

- (161) Internet Society Armenia Chapter certified as At-Large Structure (ALS)
- (157) Internet Society Cameroon Chapter certified as At-Large Structure (ALS)
- ALAC Breaks Previous Year's Record with 40 Policy Statements Submitted in 2011
- ISOC-CR Costa Rica Society for Internet Development certified as At-Large Structure (ALS)
- TaC-Together Against Cybercrime certified as At-Large Structure (ALS)

Older At-Large Announcements

improvements Project Taskforce Workspace
view Teams
Policy Development
Executive Committee

Wiki Training Guides

Collapse all
Foundation 6 Cross Community Work Group
Board Resolution response drafting space
Y12 Budget Proposal Master Document
New gTLD Applicant Support Working Group
Policy and Budget Sub-Committees WG
Resources
Policy and Budget Sub-Committees WG Resources
Policy and Budget Sub-Committees WG Members
Policy and Budget Sub-Committees WG Monthly Reports

RT Process WG Resources
RT Process WG Documents
RT Process WG Members
RT Process Meetings and Events
RT Process WG Monthly Reports
r 2009 Transcription of Discussion on Vertical
EN
/iki Training Guides
Large Wiki Training Guides
ICANN 13.12.2011 Action Items

Edit Share + Add Tools Browse

- Page
- Blog Post
- Bookmark
- Comment**
- Attachment

Add Comment

Useful Tabs...

(Bookmarks and Watches)

Bookmarks

Go to Add menu item and select Bookmark, a link to this page will be added to the Labels section of your profile.

(This allows you to access the page quickly at a later time.)

Watches (pages or spaces that you chose to follow)

Select Watch in the Tools menu item

(You will be notified of changes to these pages via email.)



Additional Documentation...

More information on working with User Profiles:

<http://confluence.atlassian.com/display/CONF34/Confluence+User%27s+Guide#ConfluenceUser%27sGuide-WorkingwithUserProfiles>

More information and documentation exists for Confluence Wiki:

<http://confluence.atlassian.com/display/DOC/Confluence+Documentation+Home>

A User's Guide for Confluence:

<http://confluence.atlassian.com/display/CONF34/Confluence+User%27s+Guide>.



How can I get involved?



Attend an ICANN meeting

In person or virtually

Next in Beijing, April 2013

Specific sessions for Newcomers

Apply for Fellowship

<http://www.icann.org/en/fellowships/>



How can I get involved?



Subscribe to News and Policy Updates

<http://www.icann.org/en/newsletter/>

Participate in Public Comments

<http://icann.org/en/public-comment/>

Follow Community Wikis

<https://community.icann.org/dashboard.action>

Apply for a Leadership Position

<http://nomcom.icann.org>



Thank You



Questions

One World

One Internet

