Global Domains Division - Consensus Policy Implementation Framework

(Updated jnsert date)

 Goals and Objectives: ICANN organization's (org's) Consensus Policy Implementation Framework (<u>CPIF or Framework</u>) is designed to support predictability, accountability, transparency, and efficiency in the consensus policy implementation process.

II. Working Principles:

- A. ICANN org's implementation of GNSO consensus policy recommendations must be transparent throughout the project lifecycle.¹ ICANN org's communications regarding the status of an implementation—including to the Implementation Review Team<u>(IRT)</u> and the GNSO Council—are a central component of the implementation lifecycle from beginning to end.
- B. ICANN org strives to follow the letter and the intent of GNSO consensus policy recommendations when implementing them. ICANN org is accountable to the GNSO Council (or its agent, such as an IRT) for ensuring that the implementation of policy recommendations is consistent with their letter and intent as putlined in a Policy Development Process (PDP) Working Group's Final Report as adopted by the Board. Where there is uncertainty surrounding the intent underlying a policy recommendation, ICANN org's Global Domains Division (GDD) staff will consult with the IRT to clarify that intent.
- C. ICANN org will use the CPIF as a guide when implementing consensus policy recommendations. GDD will follow the Framework, outlined in detail below, to ensure that all necessary steps are followed during each implementation phase before contracted parties must implement a consensus policy.
- D. The implementation process must ensure that the integrity of consensus policy recommendation(s) is maintained as these are transformed into implementable processes, systems, and standards. The implementation process must enable <u>GDD</u> to plan and manage the capacity and resources required to package, build, test, and deploy a release into production and establish the service(s) and support structure.
- E. ICANN org will transition the implementation project to relevant internal teams as the policy recommendations move from development to implementation to enforcement (i.e. GNSO Policy Team to GDD, GDD to Contractual Compliance),

1

F. Policy implementation activities should follow a life cycle according to the standardized implementation phases described below. To support contracted parties' implementation efforts, the policy implementation activities should be coordinated as much as possible according to deployment cycles and implementation deadlines, taking into account factors such as other related activities or events with conflicting or simultaneous timelines.²

¹ More information about the GNSO Policy Development Process is available at <u>http://gnso.icann.org/en/basics/consensus-policy/pdp</u> ² <u>See GDD Policy Change Calendar (May 2015), https://www.icann.org/en/system/files/files/gdd-policy-change-calendar-13may15-en.pdf</u> Deleted: December 2018

Deleted: policies

Commented [1]: Rationale for change: to specify that "consensus policies" are not implemented, but rather consensus policy recommendations are. The recommendations do not become a consensus policy until the policy effective date.

Deleted: policy recommendations and the reasoning underlying the policy recommendations as ...

Deleted: follow a formal transition process (GNSO Policy Team to GDD, GDD implementation, and GDD to Contractual Compliance)

Deleted: for use by project sponsors as each new implementation project is executed.

Commented [2]: Rationale for change: to standardize language, i.e. consistently using CPIF "phase" terminology rather than "windows" or "stages."

Deleted: or windows

- G. Any change or release that is required due to immediate security and stability issues will be deployed in an expedited manner, per Consensus Policies and temporary policies specifications within the Registry Agreements and the Registrar Accreditation Agreement. In such cases, ICANN org will collaborate with the community and consider throttling back on other implementations in the pipeline to ease the burdens of emergency changes.
- H. ICANN org will continually review the Framework and related materials to encapsulate additional best-practices or to adjust the steps as a result of lessons learned with previous consensus policy implementation projects. GDD will initiate a review of the Framework at least once every 5 years, and propose any amendments to it for the consideration of the GNSO Council. However, either GDD or the GNSO Council may propose changes to the Framework inside this timeframe if need arises. In any case, GDD will administer the CPIF review process according to the steps detailed in Section VII below. The current version of this Framework is available on ICANN org's implementation status webpage at www.icann.org/policy/implementation.
- Once a consensus policy has been implemented, ICANN org will manage and support the post-implementation review process detailed in Section VI below to assist the GNSO and community in measuring and assessing a policy's effectiveness.

III. Roles and Responsibilities

- A. <u>GNSO Council</u>: The GNSO is responsible for developing substantive policies relating to generic top-level domains. <u>GNSO Council</u>, as the manager of the overall policy development process, provides oversight of the overall policy development activities. <u>Once</u> policy recommendations are approved by the <u>GNSO Council</u> and adopted by the <u>Board</u>, the <u>GNSO Council</u> (or through its liaison to the <u>IRT</u>) serves as a resource for <u>GDD</u> staff who have questions about the background or intent of the policy recommendations during its implementation. The GNSO Council may continue to provide input on the implementation of a policy recommendation, for example, if the GNSO Council believes that the implementation is inconsistent with the policy recommendation. <u>Following</u> implementation of a consensus policy recommendation, the Council is also responsible for reviewing the Post-Implementation Policy Status Report and determining next steps providing any follow-up guidance based on its results (see Section VI below). The GNSO Council will appoint a Council liaison to the IRT.
- B. <u>ICANN Organization ("ICANN org")</u>: ICANN org focuses staff and resources on: policy development support, event management, registrar and registry support, community support, contractual compliance, IANA functions, outreach and capacity building, external services for the broader community, and internal staff services. ICANN org implements the community<u>developed policy</u>, recommendations at the direction of the Board and under the supervision of the CEO.
- C. <u>GNSO Policy Staff</u>: The Policy staff support the GNSO in its policy development activities <u>and the GNSO Council in its oversight role</u>. As such, the Policy staff are responsible for handing off GNSO policy <u>recommendations</u> for implementation to the GDD staff once the policy <u>recommendations</u>, are approved by the Board. Policy staff can also serve as a resource for GDD staff should questions arise surrounding the intent or history of a policy recommendation<u>and support reviews of implemented consensus policies as detailed in</u> <u>Section VI below</u>.
- D. <u>Global Domains Division (GDD)</u>: GDD is responsible for the entire implementation lifecycle, from creating an implementation plan, engaging the IRT, consulting with relevant ICANN org staff and any outside parties that are required, and conducting outreach 2

Deleted: implementation	
Deleted: f	
Deleted: should circumstances require Frame amendments to accommodate new processes	
Deleted: and/	\Box
Deleted: them	
Deleted: f	\Box
Commented [3]: Rationale for change: to reference post-implementation review work and the propose process for carrying it out.	
Deleted:	
Deleted: and recommending to the ICANN Bo	ard
Formatted: Highlight	
Formatted: Highlight	
Deleted: jes	
Formatted: Highlight	
Formatted: Highlight	
Formatted: Highlight	$\overline{)}$
Formatted: Highlight	
Formatted: Highlight	\Box
Formatted: Highlight	
Commented [4]: Rationale for change: to reference post-implementation review work and the propose process for carrying it out.	
Deleted: 's	
Deleted: ies	
Deleted: ies	
Commented [5]: Rationale for change: to note Pol staff's support role in post-implementation reviews	

surrounding the implementation, including communicating with the public and relevant stakeholders regarding the progress of implementation.

- Implementation Review Team (IRT): The Implementation Review Team, if recommended to be convened by the GNSO Council, serves as a resource to GDD on policy and technical questions that may arise during implementation of GNSO consensus policy recommendations. An IRT will typically consist of, but will not be limited to, volunteers who were also involved in the development of the policy recommendations, As such, the IRT is expected to serve as a resource to SDD on the background and rationale of the policy recommendations and return to the GNSO Council through the GNSO Council liaison appointed to the IRT for additional guidance as required. Where relevant, the IRT should also include technical or subject-matter experts and contracted parties who can assist staff in the planning for the technical implementation of a new policy change. GDD initiates the IRT recruitment process in coordination with Policy staff and works to ensure that its composition provides requisite expertise and, to the extent possible, includes representation from all affected stakeholders.³
- CANN Board: The ICANN Board is ICANN org's oversight body. It exercises its authority through majority votes by its members F. present during annual, regular, or special meetings. Insofar as implementation of consensus policy recommendations is concerned, the ICANN Board is responsible for evaluating such recommendations from the GNSO Council and, if approved, directing ICANN org to implement the recommendations as a defined, legally-binding, and enforceable policy.⁴ Once a consensus policy has been implemented, the Board may also recommend the policy be reviewed (see Section VI below).
- G. ICANN Supporting Organizations and Advisory Committees (SO/ACs): SO/ACs may serve as a resource to ICANN org during implementation as specific projects require.
- Η. General Counsel's Office: Legal staff will review all proposed policy language to ensure it is legally sound and will not create issues under any existing consensus policies or the Registry Agreements and the Registrar Accreditation Agreement
- I. Contractual Compliance: Contractual Compliance staff is involved in the implementation lifecycle to ensure that a new Consensus Policy or changes to an existing Consensus Policy are implemented in a manner that creates clear and enforceable obligations on contracted parties, Contractual Compliance enforces implemented Consensus Policies, as well as provides metrics and reports to enable post-implementation reviews of a policy's effectiveness.
- J. Enterprise Risk Management: Enterprise Risk Management will assist as needed in facilitating a review of policies and new services to evaluate risks and mitigation.

³ See "GNSO Council Procedures: IRT Principles and Guidelines," https://gnso.icann.org/en/council/procedures, Section II.C: "IRTs are...open to all interested parties, but may not necessarily be representative of the ICANN community, as actual participation may depend on interest and relevance of the topic under

See "Bylaws for Internet Corporation for Assigned Names and Numbers: 'Implementation of Approved Policies,"

https://www.icann.org/resources/pages/governance/bylaws-en/#annexA. Annex A. Section 10: "Upon a final decision of the Board adopting the policy, the Board shall, as appropriate, give authorization or direction to ICANN staff to work with the GNSO Council to create an implementation plan based upon the implementation recommendations identified in the Final Report, and to implement the policy." 3

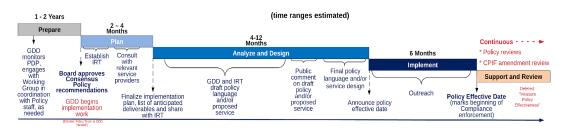
Formatted: Highlight
Formatted: Highlight
Commented [6]: Rationale for change: to sync the CPIF IRT recruitment process with established guidelines in the referenced 'IRT Principles and Guidelines' document.
Commented [7]: GNSO Council should decide or at least provide guidance/feedback on the composition of the IRT
Deleted: central executive
Commented [8]: Rationale for change: the Board plays a central role in the policy approval and review process, and was not included in this section in previous versions of the CPIF.
Deleted: amended
Deleted: the changes are
Deleted: that amendments
Deleted: other
Deleted:

Deleted: contracts

Deleted: (and also in a way that is efficiently tracked and enforceable for Compliance)

K. <u>Third-Party Service Providers</u>: Contractors may carry out, offer, and/or support a service at ICANN org's direction. These contractors may be expected to provide recommendations on the feasibility of certain approaches or assist with proposed solutions to issues raised during implementation.

IV. Consensus Policy Implementation Framework



- 1. <u>Prepare:</u> A dedicated GDD staff member—hereafter the "Implementation Liaison"—will follow policy development activities to engage on implementation-related matters, as appropriate. Consideration and feedback to policy work products and consensus policy recommendations as it relates to implementation will occur through the various phases of the GNSO Policy Development Process. The Board's approval of consensus policy recommendations marks the formal endpoint of this phase.
- Plan: This phase begins when Policy staff hands off the project to GDD for implementation. In consultation with Policy staff, GDD arranges for the recruitment of the IRT and organizes the activities required to implement consensus policy recommendations. This includes making initial contacts with any relevant service providers and the IRT. This phase is complete when a project plan with a complete work breakdown structure and draft requirements document are published.
- <u>Analyze and Design:</u> GDD will work with the IRT during this <u>phase</u> to develop and complete new consensus policy language (if required) and any new service that may be needed. Public comments regarding the implementation will also be solicited. This <u>phase</u> is complete when the <u>policy</u> effective date is announced.
- 4. <u>Implement:</u> GDD will announce final implementation details to the community and conduct targeted outreach to contracted parties. This phase is complete when the consensus policy goes into effect and Compliance begins its policy enforcement activities and reporting.
- 5. <u>Support and Review:</u> GDD may serve as an internal resource as well as a resource for contracted parties in matters related to the implementation and interpretation of an implemented consensus policy. GDD also <u>supports</u> reviews <u>of</u> consensus policies <u>in collaboration</u> with Policy and Contractual Compliance staff, the GNSO Council, and community (see Section VI below).

Commented [9]: See red text for proposed modifications in the graphic.

Deleted: formally Deleted: at the beginning of this

Commented [10]: Rationale for change: to summarize the language of the "Plan" phase more clearly. Deleted: is the primary output, including a Deleted: This phase is completed when implementation project plan is posted.

Commented [11]: Rationale for change: to reference post-implementation review work and the proposed process for carrying it out.

٧. Implementation Process and Milestones

Phase	Step	Responsible	Requirements
PREPARE PREPARE PREPARE Provid GNSO Report Provid GNSO Final F Provid GNSO Final F Provid F F F F F F F F F F F F F	Provide input on staff Preliminary Issue Reports	GDD	A designated GDD staff member will monitor Policy staff's creation of Issue Reports and provide input on behalf of the team(s) as appropriate. This "Implementation Liaison" will monitor and coordinate GDD input on PDP work products, and will serve as the formal point of contact between PDP Working Groups and GDD staff.
	Follow policy development projects with an eye toward implementation	GDD	The Implementation Liaison will monitor PDP activities with an eye toward implementation issues. The Liaison shall participate in PDP discussions as required to share an implementation perspective
	Provide input on GNSO PDP Initial Report	GDD	The Implementation Liaison will coordinate the teams' input on the GNSO PDP initial report <u>as needed</u>
	Provide input on GNSO PDP draft Final Report	GDD	The Implementation Liaison will coordinate the teams' input on the GNSO PDP draft Final Report as needed.
	Provide input and prepare materials for Board consideration	GDD	The Implementation Liaison will coordinate <u>GDD</u> input on materials to prepare the ICANN Board for their consideration of the consensus policy recommendations and other SO/AC advice, where necessary,

	PLAN		GDD, in consultation with Policy staff, will issue a call for IRT volunteers and create a	
		GDD, GNSO Policy	listserv for the IRT. ⁵ The call for volunteers will be forwarded to members of the	
Implementation		relevant PDP Working Group as well as the chairs of relevant SO/ACs with a request		
	Review Team	staff	to provide subject-matter experts from their groups to work on the IRT. Once recruited,	
				GDD will consult with the IRT regarding a meetings schedule and convene one or two

. [13] Formatted . [14] Formatted ... [8] Formatted . [15] Formatted .. [19] Formatted . [17] Formatted .. [18] Formatted .. [20] Formatted . [21] Formatted .. [22] Formatted . [16] Formatted ... [23] Formatted .. [27] Formatted . [28] <u>1.</u> Formatted . [29] Formatted . [25] Formatted . [26] Formatted .. [30] Formatted .. [24] Commented [12]: Rationale for change: to clarify the e31]

... [1]

. [5]

.. [3]

... [4]

.. [6]

.. [2]

... [7]

.. [11]

... [9]

. [10]

.. [12]

Formatted

⁵ For a description of the IRT recruitment process, see "GNSO Council Procedures: IRT Principles and Guidelines," https://gnso.icann.org/en/council/procedures, Section I

			ad-hoc sessions to establish agreement on the rules of engagement and deliverables of the IRT.		
I			 During this phase, the GDD project leader will organize all administrative activities pertaining to working with the IRT, including: Establishment of a community wiki Recruitment of staff-only Implementation Project Team (IPT) to assist in project planning and policy drafting Secretariat services including meeting transcription, attendance, and note-taking Collection of Statements of Interest from IRT members Recruitment of GNSO Council liaison 		
			Establishment of a group charter		Formattee
					Formattee
			During initial call(s) with the IRT, the GDD project leader will review the IRT's role and		Deleted:
			operating principles. At a minimum, this review will cover:		Formattee
			The Consensus Policy Implementation Framework		Formattee
			IRT Principles and Guidelines ⁶		Formattee
			Standard Methodology for Making Decisions ⁷		Deleted:
			 GNSO Policy and Implementation Working Group Final Recommendations Report⁸ 		Formattee
			 GNSO Operating Procedures, including a review of the GNSO Input, Guidance, 		Formattee
			and Expedited Policy Development Process procedures ⁹	1///	Formattee
	Conduct GNSO			\mathbb{V}/\mathbb{V}	Formatted
	Policy staff to GDD	GNSO Policy staff,	Once the Board passes a resolution, GDD, will designate a staff member to lead the		Formattee
	implementation	GDD	implementation, project. This GDD staff member will coordinate with GNSO Policy staff		Formattee
	team <u>transition</u>		to transition the project from policy development support to implementation. After this		Formattee
				$\langle \rangle \rangle$	Formattee

⁶ Ibid.

GNSO Operating Procedures v3.4 (18 June 2018), <u>https://gnso.icann.org/en/council/annex-1-gnso-wg-guidelines-07apr11-en.pdf</u>, Annex I, Section 3.6 of the GNSO's Working Group Guidelines

* GNSO Policy and Implementation Working Group's Final Recommendations Report (2015), https://gnso.icann.org/en/drafts/policy-implementation-

ecommendations-01jun15-en.pdf "GNSO Council Procedures," https://gnso.icann.org/en/council/procedures

7

ted: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt 1: the Registry/Registrar Services ed: Font: 11 pt, Complex Script Font: 11 pt ted: Font: 11 pt, Complex Script Font: 11 pt ted: Font: 11 pt, Complex Script Font: 11 pt 1: teams ed: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt ted: Font: 11 pt, Complex Script Font: 11 pt ted: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt ed: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

		transition_GDD assumes responsibility for reporting and communicating on project		Formatted: Font: 11 pt, Complex Script Font: 11 pt
		status.		Deleted: complete the policy to implementation handoff
Create draft		GDD staff will define the project deliverables and will create a draft implementation	$\langle l \rangle$	Formatted: Font: 11 pt, Complex Script Font: 11 pt
implementation plan	GDD .	plan-including milestones, target dates, and descriptions of issues to be addressed-	\mathbb{N}	Formatted: Font: 11 pt, Complex Script Font: 11 pt
		to present to the IRT, starting with a project plan template and making modifications as	$ \rangle$	Formatted: Font: 11 pt, Complex Script Font: 11 pt
		needed to accommodate the project. ¹⁰	N.	Commented [13]: Rationale for change: to provide
Create draft		When the implementation of GNSO consensus policy, recommendations require	///	additional flexibility within GDD to designate a project
consensus policy		changes to an existing consensus policy or the creation of a new consensus policy,		lead. Depending on the implementation project, GDD's Registry and Registrar Services teams may not always
language (if	GDD, General	GDD staff will create a draft consensus policy language proposal to kick off		have the most relevant background for an
applicable) and	Counsel's Office,	implementation discussions with the IRT.		implementation.
service	Contractual	When policy recommendations require the creation of a new service or changes to an		Formatted: Font: 11 pt, Complex Script Font: 11 pt
requirements (if	Compliance	existing service, GDD staff will also create draft requirements for systems and third		Formatted: Font: 11 pt, Complex Script Font: 11 pt
applicable)		party engagement for new/changed services. GDD will coordinate with affected ICANN		Formatted: Font: 11 pt, Complex Script Font: 11 pt
▲		org teams to prepare for operational readiness, as needed.		Formatted: Font: 11 pt, Complex Script Font: 11 pt

Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt. Complex Script Font: 11 pt

Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt. Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

Commented [14]: Rationale for change: to specify that "consensus policies" are not implemented, but rather consensus policy recommendations are. The recommendations do not become a consensus policy until the policy effective date.

¹⁰ See "Bylaws for Internet Corporation for Assigned Names and Numbers: 'Implementation of Approved Policies,'" <u>https://www.icann.org/resources/pages/governance/bylaws-en/#annexA</u>, Annex A, Section 10: "Upon a final decision of the Board adopting the policy, the Board shall, as appropriate, give authorization or direction to ICANN staff to work with the GNSO Council to create an implementation plan based upon the implementation recommendations identified in the Final Report, and to implement the policy."

ANALYZE AND DESIGN	Engage Implementation Review Team	GDD, GNSO Policy staff, in consultation with IRT	Draft consensus policy language should be distributed to the IRT and call(s) should be held to clarify or improve the language consistent with the intent of the policy recommendations. If the IRT concludes that the planned implementation of consensus policy recommendations is inconsistent with the stated intent of those recommendations, the IRT may consult with the GNSO Council via its liaison to the IRT as outlined in the IRT Principles and Guidelines. ¹¹
	Engage additional third parties as may be needed for implementation (service providers, technical experts, etc),	GDD, in consultation with IRT	If the implementation will require changes to existing services or the building of a new service, the implementation lead should consult service providers and tech experts as early as possible to ensure that these viewpoints are included from the outset of the implementation. This may include issuing a Request for Information (RFI) or Request for Proposal (RFP).
	Solicit public comment on proposed policy language and implementation plan (if applicable)	GDD, in consultation with IRT	GDD, in consultation with the IRT, will determine whether the proposed implementation should be posted for public comment (there is a strong presumption that items will be posted for public comment). If so, the proposed consensus policy language and/or details of the new service as well as the implementation plan will be posted for public comment
	Draft final policy language (if applicable)	GDD, in consultation with IRT	GDD will adjust the proposed policy language based on public comments, in consultation with the IRT.
	Complete new proposed service (if applicable)	GDD, in consultation with IRT	GDD will complete all required elements of new proposed service based on public comments, in consultation with the IRT and after consulting any service providers,
	Consult with IRT and relevant staff	GDD, in consultation with IRT	GDD will consult with relevant staff (as needed) and the IRT (or GNSO Council in cases where there is not an IRT) on final policy language and/or service(s).

¹¹ "GNSO Council Procedures: IRT Principles and Guidelines," <u>https://gnso.icann.org/en/council/procedures</u> 9

Formatted	[33]
Formatted	[37]
Formatted	[35]
Formatted	[36]
Formatted	[38]
Formatted	[39]
Formatted	[40]
Formatted	[41]
Commented [16]: Rationale for chan	ge: to spell out [44]
Deleted: RFI or RFP	
Formatted	[42]
Formatted	[43]
Formatted	[34]
Formatted	[45]
Formatted	[49]
Formatted	[47]
Formatted	[48]
Formatted	[50]
Formatted	[46]
Formatted	[51]
Formatted	[53]
Formatted	[55]
Formatted	[54]
Formatted	[56]
Formatted	[52]
Formatted	[57]
Formatted	[61]
Formatted	[59]
Formatted	[62]
Formatted	[63]
Formatted	[64]
Formatted	[65]
Formatted	[66]
Formatted	[60]
Formatted	[58]
Formatted	[68]
Formatted	[70]
Formatted	[67]
Formatted	[69]
Formatted	[71]

Deleted: the consensus policy

Formatted

Commented [15]: Rationale for change: to sync the [32]

... [33]

regarding draft final policy language and/or new proposed service		A		Formatted: Font: 11 pt, Complex Script Font: 11 pt (Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt
Solicit additional public comments, if required	GDD	If the final policy language and/or proposed service is materially changed following the initial public comment period, GDD will seek public comments on the updated language/service before it is implemented,	$\langle \rangle$	Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt
Complete policy language and/or new service	GDD, in consultation with IRT	Once all relevant staff, service providers and the IRT have reviewed the final policy language/service, the final product should be announced to the public and to relevant stakeholders. Translations of the final policy should be posted on ICANN website at this point or earlier,		Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt
Establish Policy Effective Date	GDD, in consultation with IRT	<u>GDD</u> , in consultation with the IRT, will determine a reasonable date by which contracted parties can implement changes to become compliant with the <u>requirements</u> of a consensus policy.		Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

	Announce Policy Effective Date	GDD	A proposed policy effective date should already have been scheduled/published, but this marks the formal milestone. Formal legal notice, as required under the Registry Agreements and the Registrar Accreditation Agreement, should be provided to contracted parties. Notice should be emailed to the contracted parties and posted on the ICANN website in the "Consensus Policies" section at https://www.icann.org/resources/pages/registrars/consensus-policies-en.
IMPLEMENT	Develop education and outreach materials	GDD	GDD will coordinate with Communications and Compliance to create any materials needed for <u>communicating</u> the policy changes across the contracted parties and general internet community. This may include webinars, FAQs, online documentation, face-to-face presentations to the community, or other types of materials.
	Conduct outreach	GDD	GDD will disseminate information and conduct outreach events to educate affected stakeholders on the pending policy changes (if needed). GDD staff also works with relevant parties to handle any unforeseen issues that may arise during the implementation of the policy.
	Send reminder notices	GDD	Reminder notices about the upcoming policy effective date should be sent to contracted parties 30 days before the effective date and on the effective date.
	Deploy consensus policy change	GDD	This milestone marks the end of GDD's implementation work. The consensus policy goes into effect and Compliance becomes responsible for policy monitoring and enforcement.

Formatted	[76]
Formatted	[72]
Formatted	[75]
Formatted	[73]
Formatted	[74]
Commented [17]: Rationale for change: to clari	fy th@77]
Commented [18]: Rationale for change: to be n	10re [85]
Formatted	[81]
Formatted	[82]
Deleted: staff will schedule a series of webinars	
Formatted	[83]
Formatted	[84]
Formatted	[78]
Formatted	[80]
Formatted	[79]
Formatted	[86]
Formatted	[89]
Formatted	[88]
Formatted	[87]
Formatted	[90]
Commented [19]: Rationale for change: the refe	erenç e øj
Commented [20]: Seems like an odd place to p	ut this9)
Commented [21R20]: Implementation notes or	[100]
Commented [22R20]: I'm ok with rationale above	ve
Formatted	[91]
Formatted	[95]
Formatted	[96]
Deleted: implementation plan , any requirement	ts [98]
Deleted: execution	
Formatted	[92]
Formatted	[94]
Formatted	[93]

	Continuous improvement and measure of policy effectiveness	GDD, GNSO Policy staff, Compliance, contracted and third- parties as appropriate to data collection needs	Measurement of consensus policy effectiveness is important to understand if the policy changes met the objectives defined by the GNSO. To this end, a series of metrics should be defined and collected to measure the policy across ICANN services as soon as the policy becomes effective. Any relevant data and metrics should be included in the Compliance Annual Report and other reporting sources, and made available for the Post-Implementation Policy Status Report and any subsequent policy review.
	Formal review (if applicable)	GDD, GNSO Policy staff	If a consensus policy has a scheduled formal staff review following its effective date, or if the GNSO Council or ICANN Board calls for a formal review, GDD and/or Policy staff will initiate this review process and carry it out according the post-implementation review process detailed in Section VI below.
SUPPORT AND REVIEW	Post- implementation consensus policy review: Policy Status Report	<u>GDD.</u> Compliance, GNSO Policy Staff	The first step in the post-implementation policy review process (see Section VI below) is to draft a Policy Status Report (PSR). After there has been adequate time to generate data and metrics to evaluate implemented policy recommendations, GDD. Compliance and GNSO Policy Staff should provide a PSR to the GNSO Council with sufficient data and metrics to assess the impact of the policy. Unless a data collection and reporting timeframe is specifically recommended by a Policy Development Process Working Group, generally the PSR should be provided within <u>3 to 5</u> years from the policy's effective date. The PSR may serve as the basis for further review and/or revisions to the policy recommendations if deemed appropriate.
	Policy Status Report follow-up: public comment	<u>GDD, Compliance,</u> <u>GNSO Policy staff,</u> <u>GNSO Council, ICANN</u> <u>Community</u>	<u>GDD will post the PSR for public comment. In addition, GDD may solicit input on a policy from the Council and community via surveys, presentations, in-person and email discussions, webinars, and/or other forms of consultation. Any relevant input received via these mechanisms will be included in a "Staff Report of Public Comments" and added to a revised PSR. The revised PSR represents the final version to be reviewed by the GNSO Council.</u>
	Policy Status Report follow-up: GNSO Council review and advice	<u>GNSO Council, GDD,</u> Policy staff	Once the Council has adequate time to review the PSR, it may request that ICANN org further review the policy based on Council and community input. It may also consider the PSR as sufficient for the purposes of a policy review, and take steps to initiate new policy work, take no further action, or provide other forms of input. ¹²

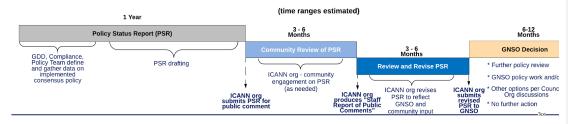
Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Commented [23]: Rationale for changes in "Support and Review" section: to elaborate the steps of the proposed policy review process detailed in Section VI. Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt. Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt Formatted: Font: 11 pt, Complex Script Font: 11 pt

¹² This may include initiating a GNSO Input Process (GIP). GNSO Guidance Process (GGP) or Expedited Policy Development Process (EPDP) as appropriate to the issue at hand. For details on these processes, see "GNSO Council Procedures," https://gnso.icann.org/en/council/procedures

Formatted: Font: 11 pt, Complex Script Font: 11 pt

VI. Post-Implementation Consensus Policy Review Process [NEW MATERIAL PROPOSED FOR ADDITION TO CPIF]



I. Goals and Objectives: ICANN org's post-implementation policy review process details the execution of the policy review process described in the "Support and Review" phase of the Consensus Policy Implementation Framework.

II. Working Principles:

- A. If a PDP Working Group sets out explicit policy objectives in its Final Report, any review of the policy will be premised on measuring the effectiveness of the policy in terms of achieving those objectives. If the objectives are not explicit, the language contained in a Working Group's Final Report will serve as a guide for any review process.
- B. Generally, the "Support and Review" phase of the CPIF provides sufficient mandate for ICANN org to produce a Policy Status Report within 3 to 5 years from a policy's effective date and begin the policy review process. However, review of a consensus policy may also be recommended by the GNSO Council, ICANN Board, or a Policy Development Process Working Group in its Final Report. In such cases, GDD would follow the policy review process according to any review timelines set in those recommendations.
- C. The Board and GNSO Council may request a policy review by following the same process for requesting an Issue Report detailed in the ICANN Bylaws.¹³ In the event the Board or Council makes a request for a policy review, they should provide a mechanism by which they can consult with ICANN org to provide information on the scope, timing, and priority of the request.

¹³ "Bylaws for Internet Corporation for Assigned Names and Numbers: 'Requesting an Issue Report,'" <u>https://www.icann.org/resources/pages/governance/bylaws-en/#annexA</u>, Annex A, Section 3

¹³

Phase	Step	Responsible	Requirements	
POLICY STATUS REPORT (PSR) Draft initial PSR GDD, in consultation with Compliance, Policy, and Legal teams Unless a review timeframe is specifical Final Report, or a review is requested to policy review process begins every 3 to with ICANN org—in particular its Globa Policy teams—producing a post-impler analysis to assess a policy's effectiven After_Council's review, GDD staff will in		Unless a review timeframe is specifically recommended by a PDP Working Group in its Final Report, or a review is requested by the GNSO Council and/or ICANN Board, the policy review process begins every 3 to 5 years following the policy's implementation with ICANN org—in particular its Global Domains Division (GDD), Compliance, and Policy teams—producing a post-implementation Policy Status Report with metrics and analysis to assess a policy's effectiveness for the consideration of the GNSO Council. <u>After Council's review, GDD staff will incorporate any feedback from the Council and post the initial PSR will be posted for public comment.</u>		
	Submit initial PSR for public comment	GDD	This phase is complete when GDD submits the initial PSR for public comment. GDD may leverage the public comment process to solicit additional forms of input from the community through mechanisms such as surveys, interviews, and requests for data.	
PSR REVIEW	Disseminate PSR to relevant stakeholders	GNSO Council and Community	During the public comment process, the community will review the initial Policy Status Report with an aim to provide feedback on the report's data, methods, and analysis, as well as any suggestions for additional data and/or interpretations of existing data. Feedback may also be provided via any input mechanisms provided during the public comment process (e.g. surveys or requests for data).	
	Staff Report of Public Comments	GDD	Once the public comment process is over and all forms of feedback have been received, GDD will analyze the materials to produce a "Staff Report of Public Comments." This phase is complete when GDD publishes the Staff Report.	
	Revise PSR	GDD	Once the Staff Report has been published, GDD will commence revising the initial PSR to incorporate relevant feedback received during the public comment process.	
PSR REVISION	ICANN org – GNSO engagement	GDD, GNSO Council	GDD will engage with the GNSO Council and community to discuss and/or clarify any new information provided during the public comment process.	
	Submit revised PSR for GNSO consideration	GDD	This phase is complete when GDD sends the revised PSR to the GNSO Council with a request to provide guidance on next steps.	
GNSO DECISION	Determine next steps	GNSO Council, GDD	After reviewing the revised PSR, the GNSO Council determines the next steps of the policy review process, which may include: 1) no further action; 2) new policy work or	

1

Deleted: ICANN community

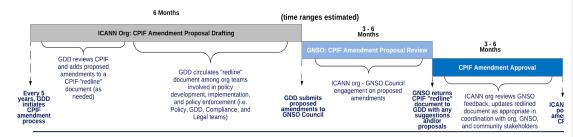
Deleted: and

Deleted: GNSO Council members, SO/ACs, relevant stakeholders, and public commenters

Council input to ICANN org; 3) further policy review; 4) and/or other options, the of which will be determined through ICANN org – GNSO Council discussions.	
--	--

¹⁴ Phase 5 of the CPIF, "Support and Review," states: "If a Consensus Policy has a scheduled formal staff review following its effective date, or if the GNSO Council or ICANN Board calls for a formal review, GDD and/or Policy staff will initiate this process."

VII. Consensus Policy Implementation Framework Amendment Process [NEW MATERIAL PROPOSED FOR ADDITION TO CPIF]



I. **Goals and Objectives:** Point H of the Consensus Policy Implementation Framework states: "ICANN org will continually review the implementation framework and related materials to encapsulate additional best-practices or to adjust the steps as a result of lessons learned with previous Consensus Policy projects." The CPIF amendment process is designed to accommodate this mandate, providing a predictable and standard procedure for proposing, reviewing, and approving amendments to the CPIF.

II. Working Principles:

- A. GDD will initiate a review of the CPIF once every 5 years unless circumstances require updates within this timeframe (i.e. to reflect any new processes, terminology, and/or procedures). This will begin with discussions within the org on where an amendment to the CPIF may be merited. Once ICANN org reviews the CPIF internally for potential amendments, a redlined version of the CPIF will be sent to the GNSO Council for consideration and additional suggestions for amendment.
- B. If GDD does not identify any areas for amendment, none will be proposed to the GNSO Council.
- C. The GNSO Council may also initiate the CPIF amendment process with a formal request to GDD. Such a request should include guidance on which aspects of the CPIF that GDD should review. Upon receipt of the request, GDD will commence with the CPIF amendment process by drafting a redlined CPIF document for the Council's review and input.
- D. The CPIF should reflect the current state of working practices and be updated when changes to such practices are made.
 E. For minor amendments (e.g. a word change), changes may be proposed and consent assumed if no objection is received from the GNSO Council after 2 months of GNSO <u>Council's</u> review. For major amendments (e.g. adding paragraphs, new obligations, and/or

processes), GNSO Council's consent for amendment must be received following discussion with Council members and participants.

16

Deleted: a Deleted: approval Amendments should be kept as simple and succinct as possible to mitigate the risk of adding overly complex language that may raise unforeseen or unnecessary issues.

F. When proposing amendments, every effort must be made to adhere to the original spirit and letter of the CPIF process. The key function of the GNSO Council in this process is to ensure that any proposed amendments meet this requirement.

Phase	Step	Responsible	Requirements	
CPIF AMENDMENT PROPOSAL	Initiate CPIF Amendment Process	GDD	Every 5 years—or upon formal request from the GNSO Council—GDD will review th CPIF and may propose amendments to it in a redlined version of the CPIF documen However, GDD and/or the GNSO Council may propose amendments inside this timeframe to reflect any new processes, terminology, and/or procedures that may affect implementation of consensus policy recommendations.	
DRAFTING	ICANN org CPIF review	GDD, in consultation with Compliance, Policy, and Legal teams	GDD will circulate the redlined CPIF document to relevant org teams for input. Once all input has been received and amendment proposals finalized, GDD will send the redlined version to the GNSO Council. This marks the end of the first phase of the CPIF amendment process.	
CPIF AMENDMENT PROPOSAL REVIEW	Review CPIF amendment proposals	GNSO Council and Community	During this phase, the GNSO Council and relevant community stakeholders review ICANN org's CPIF amendment proposals and provide input. In addition, they may add amendment proposals to the redlined document.	
	Discuss and refine CPIF amendment proposals	GDD and relevant ICANN org teams, GNSO Council and relevant community stakeholders	GDD and ICANN org will engage with the GNSO Council and community to refine any proposed amendments. The phase is complete when the Council sends their final input to GDD. This input may take the form of redlines and/or comments provided in the CPIF redline document and/or direct emails to GDD detailing proposed amendments and rationales (any such email correspondence must cc the Council).	

		Finalize and publish updated CPIF	GDD, in consultation	GDD and relevant ICANN org teams will review the final CPIF amendment proposals
			with Compliance,	to ensure they do not conflict with any existing contractual and/or procedural
	CPIE		Policy, and Legal	obligations. Any issues that arise from this org review will be discussed with the
0.041	ENDMENT		teams; GNSO	GNSO Council and relevant community stakeholders. Once these issues have been
			Council and	addressed and any modifications to the CPIF amendment proposals have been
AP	FROVAL		community	made, GDD will post the updated version of the CPIF to ICANN org's implementation
			stakeholders (as	page at https://www.icann.org/policy/implementation. This marks the end of the CPIF
			needed)	amendment process.

Page 6: [1] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [2] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [3] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [4] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [5] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [6] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [7] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [8] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [9] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [10] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [11] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [12] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [13] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [14] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [15] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [16] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [17] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [18] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [19] Formatted	Brian Aitchison	4/25/19 11:33:00 AM

Page 6: [20] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [21] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [22] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [23] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [24] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [25] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [26] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [27] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [28] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [29] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [30] Formatted	Brian Aitchison	4/25/19 11:33:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 6: [31] Commented [12]	Brian Aitchison	4/24/19 3:07:00 PM
Rationale for change: to clarify the IRT r Guidelines".	ecruitment process based on the '	IRT Principles and
Page 9: [32] Commented [15]	Brian Aitchison	4/25/19 9:19:00 AM
Rationale for change: to sync the IRT – guidelines in the referenced "IRT Princip	•	ocess with established
Page 9: [33] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [34] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [35] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [36] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [37] Formatted	Brian Aitchison	4/25/19 11:36:00 AM

Font: 11 pt, Complex Script Font: 11 pt

Page 9: [38] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [39] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [40] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [41] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [42] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [43] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [44] Commented [16]	Brian Aitchison	4/24/19 3:14:00 PM
Rationale for change: to spell out first-us	se acronyms in document.	
Page 9: [45] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [46] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [47] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [48] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [49] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [50] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [51] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [52] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [53] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [54] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [55] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt Complex Script Font: 11 pt		

Font: 11 pt, Complex Script Font: 11 pt

Font: 11 pt, Complex Script Font: 11 pt

Page 9: [56] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [57] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [58] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminintenioon	
Page 9: [59] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminintenison	1/20/19 11:00:00 11:1
Page 9: [60] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminintenioon	
Page 9: [61] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminintenison	1/20/19 11:00:00 min
Page 9: [62] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminitension	4/23/17 11:30:00 AM
Page 9: [63] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminitension	4/23/17 11:30:00 AM
Page 9: [64] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminitension	4/23/17 11.30.00 AM
Page 9: [65] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt	Diminintenison	1/20/19 11:00:00 min
Page 9: [66] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [67] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		1/20/27/2100100121
Page 9: [68] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		-,,
Page 9: [69] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [70] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 9: [71] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [72] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [73] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [74] Formatted	Brian Aitchison	4/25/19 11:36:00 AM

Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [75] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [75] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [76] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [77] Commented [17]	Brian Aitchison	4/24/19 3:31:00 PM
Rationale for change: to clarify the types of a forthcoming policy implementation.	of communication materials that m	ay be sent as result
Page 11: [78] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [78] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [79] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [80] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [80] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [81] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [82] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [83] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [84] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [85] Commented [18]	Brian Aitchison	4/24/19 3:33:00 PM
Rationale for change: to be more general (webinars are not the only form of outrea		nay be carried out
Page 11: [86] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [87] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [88] Formatted	Brian Aitchison	4/25/19 11:36:00 AM
Font: 11 pt, Complex Script Font: 11 pt		
Page 11: [88] Formatted	Brian Aitchison	4/25/19 11:36:00 AM

Page 11: [89] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [90] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [91] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [92] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [93] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [94] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [94] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [95] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [96] Formatted	Brian Aitchison	4/25/19 11:36:00 AM	
Font: 11 pt, Complex Script Font: 11 pt			
Page 11: [97] Commented [19]	Brian Aitchison	5/3/19 10:41:00 AM	
Rationale for change: the referenced documents in the deleted sentence are produced during the "Plan" and "Analyze and Design" phases.			
Page 11: [98] Deleted	Brian Aitchison	5/3/19 10:41:00 AM	
Ψ			
Page 11: [99] Commented [20]	Karen Lentz	4/29/19 3:47:00 PM	
Seems like an odd place to put this, with impl plan at end? Using same word for diff things			

Font: 11 pt, Complex Script Font: 11 pt

Page 11: [100] Commented [21R20]Brian Aitchison5/2/19 10:40:00 AMImplementation notes or guidance? Rationale: misplaced? Implementation complete by this

point.