Uniformity of Reporting

RAPWG Recommendation

Council Request (6 Oct 2011)

- RESOLVED, in response to the recommendation on Meta Issue: Uniformity of Reporting, the GNSO Council acknowledges receipt of this recommendation, and hereby requests the ICANN Compliance Department to report on existing systems to report and track violations and/or complaints; improvements / changes made since the RAPWG Report or foreseen in the near future, and: identify gaps and any improvements that might be desirable but not foreseen at this stage. Further consideration of this Meta Issue, including the recommendations and considerations of the RAP WG in this regard, is deferred pending receipt of such information from the ICANN Compliance Department

RAPWG Final Report Recommendation

The RAPWG recommends that the GNSO, and the larger ICANN community in general, create and support uniform reporting processes.

(Unanimous Support)

Tentative Goals

- Providing "just in time" education and knowledge to people wanting to report problems

- Making it easier to submit a valid complaint

- Reduce the number of erroneous complaints

- Improving understanding of the limits of ICANN policies and other options to pursue if the issue is not covered by policy

- Improving the effectiveness of policy-compliance activities

Tentative Goals (cont'd)

- Improving the data available for GNSO (working-group) and ICANN (advisory-group) policy-making

- Improving the data available for compliance activities

- Answering the question "which comes first, policy-process or definitive data describing the problem?" along with suggestions as to how data can be gathered when it hasn't yet been included in the reporting process.

Next Steps

- GNSO Council to consider input received from ICANN Compliance and if/how to address RAPWG recommendation

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Questions

Thank You