

**Fake Renewal Notice Meeting
TRANSCRIPT
Thursday 5 January 2012 at 1930 UTC**

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<http://audio.icann.org/gnso/gnso-frndt-20120105-en.mp3>

On page: <http://gnso.icann.org/calendar/#jan>

Attendees:

Mike O'Connor (CBUC)
James Bladel (RrSG)
Paul Diaz (RySG)
Poncelet Ileleji
Michele Neylon (RrSG)
Ken Stubbs (RySG)

ICANN Staff:

Berry Cobb
Marika Konings
Gisella Gruber

Gisella Gruber: Thank you very much. Good morning, good afternoon, good evening to everyone on today's (unintelligible) call on Thursday the 5th of January.

Mikey O'Connor: This is like torture.

Gisella Gruber: We have (unintelligible), Mike O'Conner, Paul Diaz, Michele Neylon, James Bladel. And from staff we have Markia Konings, Barry Cobb -- oh, I'm so sorry...

Mikey O'Connor: This is going down in the annals of conference call history as the...

Gisella Gruber: Sorry. This hasn't happened before.

Mikey O'Connor: ...introduction...

((Crosstalk))

Gisella Gruber: ...Markia Konings, Barry Cobb, and myself Gisella Gruber.

If I can also just remind you all to please state your names when speaking for transcript purposes.

Thank you. Over to you Mikey.

Mikey O'Connor: Thanks Gisela.

Hey Marika, would you be willing to like shut down this call so we could let Gisella drop off and go to bed - recover from her cold?

Markia Konings: Yes, I would be more than happy to cover the roll call.

Mikey O'Connor: Yes.

Gisella? This is an order from your Chair. Drop off this call, take some cough medicine and go to bed, okay?

Not speaking. She's on mute. So...

Markia Konings: I think she already did. I think she already disconnected. I don't know if she did it on purpose or...

Mikey O'Connor: Oh, good.

Markia Konings: ...she directly took your order.

Mikey O'Connor: Poor Gisella. Boy, that is one sick puppy.

Well anyway, welcome all. Happy New Year. You can see the agenda is pretty short. We've - we'll take our moment of silence for the statement of interest stuff. Anybody got any updates there that they want to share?

Markia Konings: This is Marika. Not affecting my statement of interest, but I think we do still have a couple of outstanding statements of interest that needs to be completed or either updated or - remind people to please do so. And if they have questions about that, they can just (unintelligible) Glenn or Gisella in this (unintelligible).

Mikey O'Connor: Thanks Marika.

Did everybody else notice A, that Marika was really faint? And then question for the rest of you, am I equally faint on this call?

Man: For me you were fine. It's (unintelligible) speaking. To me you were fine. It's (unintelligible) for me.

Mikey O'Connor: Okay.

James Bladel: Mikey, you're five by five. Marika's a little faint.

Mikey O'Connor: Yes. Marika's...

Markia Konings: I'll speak a bit closer to the microphone. Is this better?

Mikey O'Connor: Oh, that's very excellent.

Man: That's a lot better.

Mikey O'Connor: That's way better.

Markia Konings: Okay.

Mikey O'Connor: It's all good.

Okay, we've had this poll out on the net for a while. I'd like to see if we could sort of very briefly wrap it up. If there are any questions, this is sort of the speak now or forever hold your peace moment. Is there anything that people want to see on this before we go public with it?

Oh, I skipped an agenda item. I'll get back to that. Let's wrap up the poll first and then I'll circle back to Number 2. I forgot about that one.

Marika, go ahead.

Markia Konings: Yes, on the polls actually thinking that it might be helpful to add a Question 11 that would say something like is there any other information that you think would be of use for the drafting team to consider? Just a kind of an open comment kind of box where people can you know, write whatever they think might be helpful or maybe things that we haven't thought of asking.

Mikey O'Connor: Yes, that sounds like a great idea. Any objections to that?

All right.

Man: I personally concur. That was the only comment because it would be for me (unintelligible) to have a comment - for people to have a box whereby they can make a comment either which I concur with Marika on that.

Mikey O'Connor: Good deal. I think it's unanimous. (Ken)'s in with a big thumbs up.

Oh hi (Ken), you're on the call. Great. Just realized that.

Michele's in. Good. James, Paul - super.

All right, so anything else on the survey that we want to add?

Michele, go ahead.

Michele Neylon: Sorry. Question Number 9, could we please have a not applicable option?

Mikey O'Connor: So the question is what is the mechanism you use to govern your resellers to prevent them from sending fake renewal notices?

Ah, yes. Good idea. Not applicable if you don't have resellers for sure. That's a good catch. Any objections to that one? Let's use those little thumbs up deals again - Adobe Room going very nicely.

(Ken), go ahead.

(Ken): I'm sorry Mikey. I hit the wrong button. Excuse me.

Mikey O'Connor: Oh, thumbs up. All right. No, that's fine. It's all good.

All right, that's also accepted by acclimation.

Anything else?

All right then. Consider it done, and now we'll back up a notch in the agenda and take outstanding items agenda item.

Marika, can I throw the ball to you on this one?

Markia Konings: Yes. Definitely.

The first one, the feedback from questions that you made to staff, I'm still working on those. As you might imagine, there are a lot of competing priorities currently going on, so I'm having - there has been some delay in getting feedback on that. But I'm hopeful that I'll be able to get something to you in the next week or so, so hopefully that won't be too much of a problem.

On the other item, I did get feedback from (Claudio) and basically indicated that in relation to the survey, that it's not public. It was commissioned for the internal policy development. He has sent out an inquiry to see if you know, it will be possible to make it public or if he can share further information. And if so, he will get back to me on that.

So that was my update.

Mikey O'Connor: Cool. Thanks.

Any other thoughts on those two topics from the gang, or shall we move on to the process timing outreach? Why don't we go ahead and do that.

(Ken): Mikey?

Mikey O'Connor: I'm sort of thinking that this topic is got James and Michele written all over it.

(Ken): Mike?

Mikey O'Connor: Yes, go ahead (Ken).

(Ken): Yes, I'm sorry. I just think we need to be very realistic on any responses from (unintelligible) for about the next ten days. They're just buried...

((Crosstalk))

Mikey O'Connor: Yes.

(Ken): ...going on.

Mikey O'Connor: Well, and I think that we've got a fair amount of time here, because the schedule is that we're going to probably spend about a month waiting for this survey to come back. And you know, Marika, I would think that if you could get the responses back by the end of that sort of quite period, we'd be fine.

It's true; staff's going to be pretty busy these next few weeks. Probably for the rest of your lives, but that's a different story.

Anyway, how about schedule timing, et cetera. Can we still hold to that sort of early February date for getting these back? And now I'm really casting my (A)'s mostly to James and Michele. You think that's still doable?

Man: I think - it's (unintelligible) speaking. I think it's doable, but I think we should just move it back by slightly a week, not first week of February. Like we meet second week of February from the 10th onwards.

Mikey O'Connor: The tricky bit is that we're up against a fairly tough deadline with meeting in Costa Rica, so I'm going to turn the heat up just a little bit and go through the queue here and see where we wind up. But if we could hold that schedule, I think it would be useful.

If we slip much, we start colliding with things.

James, go ahead.

James Bladel: Yes, okay. Well, I'll just say that we're doing the best we can, but - or we're contending as well with a lot of high profile and high urgency issues that are also coming to a head around a time that we leave for Costa Rica. So - but we'll do our best. But you know, I think everybody was aware we came out of

- was it Dakar, with some pretty specific action items to be done before Costa Rica, and I think that people are scrambling to get those done.

Mikey O'Connor: Yes.

Well, and - you know, I think that part of the message that you might want to send out with this pool to the registrars is you know, do this one as - with sort of time budget of no more than a half an hour total.

James Bladel: Yes.

Mikey O'Connor: That we struggled pretty hard to make this survey one that's quick. And if it turns out to be taking more than that, just let us know, but don't bend yourselves all out of shape, because this is really just a determination as to whether there's enough of an issue there to pursue it. And you know, if you can wrap up the introductory message with that, I think that would be helpful.

Michele, go ahead.

Michele Neylon: I mean, I understand where James is coming from, but then I'd agree with you. It's a very - it's not a particularly long survey. It shouldn't take much longer than a few minutes for people to answer it. And the other thing as well is it's more of a kind of thing that you know, your customer service staff are going to probably be aware of than policy people.

Mikey O'Connor: Yes.

Michele Neylon: So I think in some respects, the - sure the policy people were the people who might be sending the completed thing back or whatever. I'm - but I don't think we're the ones who are going to actually have to (unintelligible) in terms of gathering the data.

So I mean, I'd be in favor of pushing this for you know, whatever deadline you suggested Mikey.

Mikey O'Connor: Yes. The deadline I was shooting for was sort of the 6th of February kind of time zone. That would give us a couple, three weeks to analyze the stuff, and then a couple of weeks to get something out that would still you know, hit the deadline for Costa Rica.

I mean, there's a little flex in there, because we can crush our own analysis time a bit, but I think if we set out that deadline and then try to hold to it, we'd be better off.

(Ken), go ahead.

(Ken): Yes, Mike, I've got to agree with James. There's so much bandwidth being occupied by some of these issues, especially the RAA, I think it would be a good idea if we can get - you know, (Tim) is still coordinating for the registrars with ICANN - if maybe we do - you'd put together a little plan where maybe this thing gets introduced, and about a week or so later, somebody follows up, and then about a week later, somebody follows up.

I would also strongly suggest you move the deadline up so you have some wiggle room. I would suggest February 1st, with the idea being as I used to use my teenage son's deadlines, I'd always tell him it was a half an hour earlier than it really was. But this way, we have a little bit of a wiggle room to make our deadline.

And it's more a matter of somebody taking a relatively short period of time to do this, but it's getting their attention that's going to be the issue. Just food for thought.

Mikey O'Connor: Yes, I think that's right.

James? Michele? Do you think - I'm sort of feeling like you guys get to carry the ball on this.

James Bladel: We'll take it and we'll run with it. We'll get a February 1 deadline on it and we'll (unintelligible) we get back.

Mikey O'Connor: Yes. I think that would be fine. I mean, this is - this really I'm hoping is pretty light so that we don't contend with...

(Ken): Like I said Mikey, it's light. It's just a matter of getting their attention.

Mikey O'Connor: Yes. No, I get that.

But when James and Michele speak...

James Bladel: We'll get it done.

Mikey O'Connor: ...people listen, you know.

James Bladel: Kind of the opposite of what you just said, yes.

Mikey O'Connor: Okay.

Marika, go ahead.

Markia Konings: Yes, this is Marika. Because I - basically after this call, I'll update the survey and then finalize it so then I can send the - you know, the final link to James and Michele to make sure that you have it. Because once - the link that is now on the agenda, that's basically just a draft and no responses can be recorded. So you know, just hold off until - sending your email until I've given you the final link.

James Bladel: Yes. Just label it live link so that we know that that's the one that's for real.

Mikey O'Connor: Yes.

Markia Konings: Right.

James Bladel: Okay.

Mikey O'Connor: That would be great. Cool.

Okay, just - Marika's got an additional agenda item that maybe just rolls into this process - oh no, I guess we're done with that.

Next steps and next meeting, and Marika if you want to sort of bring up your point about Costa Rica? Let's just wrap all this together and then we can close it up.

Markia Konings: Right. Right. So this is Marika. So one question I would have for the group is we've been requested by our meeting staff to provide them with requests for meetings that need to be scheduled in Costa Rica. So my question to the group would be - and I'm assuming that you know, one of the meetings you might want to have is an update to the GNSO Council. They typically meet on the weekend with the different working groups that are in progress, and then provide a little update of where things are.

And you know maybe at that time, you know, the group might have already you know had their report ready and then might - not be just an update, but as well as presentation of you know a report or results or recommendations, or whatever form it's going to take.

But alternatively, you might also want to consider reserving some time and space for an actual drafting team meeting in case further work needs to be done. It's no problem to cancel such a meeting at a later date. It's harder to get such a meeting on the schedule if it hasn't been foreseen.

So that would be my question. Would you like me to request some time and space on a certain date, or you don't see a need at this point in time to do that?

Mikey O'Connor: I'm going to preempt Michele, and now I am going to buy into the bandwidth argument. I think there's so much going on in Costa Rica that we should probably take it easy.

I think that we'll have is a recommendation that we can present during the Saturday meeting. And you know, I think it'll be sort of an up or down kind of recommendation. If it's a go, then the Council's going to have to fiddle with what to do next. If it's a nothing here to worry about, then it's really not a requirement.

So I would tend to say that this particular one probably doesn't need a meeting in - Michele, you want to chime in on that at all? I see your hand went down, so there's no pressure. No pressure Michele.

Michele Neylon: It's okay Mikey. I'll succumb to your (unintelligible).

Mikey O'Connor: Did Michele just get super faint as well? I'm feeling like...

Man: Yes, he did.

Mikey O'Connor: Okay.

Man: (Unintelligible) speaking.

Mikey O'Connor: Yes. Michele, your phone just died.

Michele Neylon: Can you hear me now?

Mikey O'Connor: Oh, there we go.

Man: Yes.

Mikey O'Connor: That's much better.

Michele Neylon: Sorry. I'm dialed in over some - over a VoIP connection to the office - from the office into what's probably a VoIP system. So the line might not be wonderful.

Mikey O'Connor: Anyway, good now. Okay, so I think we'll skip that one. I think the next steps are pretty much in James' and Michele's courts. We'll shoot for that February 1 deadline.

I think what we will do, unless anybody just howls with protest, is we'll halt the meetings until the week of that February 1st deadline. Every - you know, the bandwidth issue does loom large for everybody.

And I think until we've got some scoop back on the survey, there's really not a whole lot that we need to do, and that'll take a little of the pressure of you Marika as well. I don't think that we need answers to those questions real soon. And then, we'll pick the meetings up right around the time that the surveys come back.

And then on the current scheme of things would be that we would get those surveys back around the 1st of February. We'd get our analysis done about two or three weeks later, put together a little report over a couple of subsequent weeks, shooting for sort of early March for a memo back to the Council. (Unintelligible) status report, that's where I'm reading them from. And unless something changes, I think that's sort of the approach.

Marika, go ahead.

Markia Konings: Yes, this is Marika. So can I just confirm? Because the 1st of February is a Wednesday. Do you what that - to have then the next meeting the 2nd of February, the Thursday, the day after to have a first look at the results?

Mikey O'Connor: Yes. That'd be great.

Markia Konings: Okay.

Mikey O'Connor: That'd be perfect. Yes, perfect.

Okay. I think that does it for this agenda. Is there anything that's on people's minds? I think we can wrap this one up. Offer James and Michele our best wishes and all kinds of hopes for great success in getting these back. And as Barry says, it'll be really interesting to see the results.

Anything else on people's minds before we wrap this call up? Okay then, have a great afternoon, evening, whatever, and we'll see you in a few weeks. That's it for me.

Man: Thanks Mikey.

Mikey O'Connor: I guess Marika's...

((Crosstalk))

Man: (Unintelligible).

(Ken): Take it easy guys.

END