GNSO Public Council Meeting

Presentations by Stakeholder Groups and Constituency Leaders (50 minutes)

+ Registries Stakeholder Group – Keith Drazek

+ Registrars Stakeholder Group – Matt Serlin

+ Non Commercial Stakeholder Group – Robin Gross

+ Non Commercial Users Constituency (NCUC) – Bill Drake

+ Commercial and Business Users Constituency (BC) – Elisa Cooper

+ Intellectual Property Constituency (IPC) – Kristina Rosette

+ Internet Service Providers and Connectivity Providers (ISPCP) – Tony Holmes

+ Not-for-Profit Operational Concerns Constituency – Alain Berranger

Item 1 - Administrative Matters (10 minutes)

1.1 Roll Call

1.2 Statement of interest updates

1.3 Review/amend agenda

1.4 Note the status of minutes for the previous Council meeting

1.5 GNSO Projects List & Action items

Item 2 – Opening Remarks from the Chair (10 minutes)

Review focus areas and provide updates on specific key themes / topics

Include brief review of Project List and Action List

Item 3 – Consent Agenda (0 minutes)

To be confirmed

Item 4: MOTION - The Trademark Clearing House "Strawman Solution" (10 minutes)

4.1 Reading of the motion (Milton Mueller)

4.2 Discussion of motion

4.3 Vote

Item 5 MOTION – Policy Concerns Regarding the Registrar Accreditation Agreement (10 minutes)

5.1 Reading of the motion (Wendy Seltzer)
5.2 Discussion of motion
5.3 Vote

Item 6: UPDATE & DISCUSSION - Initiation of a Policy Development Process (PDP) on the Translation and Transliteration of Contact Information (10 minutes)

6.1 Update from staff (Julie Hedlund and Steve Sheng)

Final Issue Report: Translation and Transliteration of Contact Information

What is it about?

- The Final Issue Report addresses three issues associated with the translation and transliteration of contact information per the GNSO Council motion on 17 October 2012:

  1. Whether it is desirable to translate contact information to a single common language or transliterate contact information to a single common script.

  2. Who should decide who should bear the burden translating contact information to a single common language or transliterating contact information to a single common script.

  3. Whether to start a PDP to address these questions.

- Contact information is the information that enables someone using a Domain Name Registration Data Directory Service (such as WHOIS) to contact the domain name registration holder.

An Example: cnnic.net

	Translation	**Transliteration**
Organization: 中国互联网络信息中心	China Internet Network Information Center	Zhongguo hulianwangluo xinxi zhongxin
Postal address: 北京海淀区中关村南四街四号,北京,10080,中国	4 South 4th Street, zhongguancun, Haidian District, Beijing 100080, China	Beijing haidianqu zhongguancun nan si jie si hao, beijing, 10080, zhongguo

Recent Developments & Next Steps

- Following public comment on the Preliminary Issue Report, the Final Issue Report has now been sent to the GNSO Council

- Issue is considered within scope and Staff recommends initiation of the PDP, with possible delay of next steps

- Commence study on the commercial feasibility of translation and transliteration systems for contact names, organizations and postal addresses

- GNSO Council to consider whether to initiate the Policy Development Process

Further Information

- Final Issue Report - http://gnso.icann.org/en/issues/gtlds/transliteration-contact-final-21mar13-en.pdf

Item 6: UPDATE & DISCUSSION - Initiation of a Policy Development Process (PDP) on the Translation and Transliteration of Contact Information (10 minutes)

6.2 Discussion
6.3 Next steps

Item 7: UPDATE & DISCUSSION – Final Issue Report on Uniformity of Reporting (20 minutes)

7.1 Presentation of the Report (Berry Cobb)

Uniformity of Reporting – Final Issue Report

Background

- RAPWG Recommendation (2010) - the GNSO Council to explore "need for more uniformity in the mechanisms to initiate, track, and analyze policy-violation reports" (primarily compliance)
- GNSO Council asked ICANN Contractual Compliance to report on existing systems & detail improvements / changes made since the RAPWG Report or foreseen in the near future; identify gaps and any improvements that might be desirable but not foreseen at this stage (2011)
- ICANN Contractual Compliance presented its findings and provided a three-year plan to improve the compliance function (2012)
- RAPWG Alumni Group produced a supplemental report to clarify the WG recommendations on uniformity of reporting (2012)
- GNSO Council requested an Issue Report on this topic (2012)

Assessment

- Contractual Compliance Three-Year Plan
- Implementation of "1,2,3 Model"
  - Escalation path from initiation to resolution (preventative and enforcement)
  - Proper categorization of complaint types and alignment with RAA
- Development of complaint data mart
- 77+ metrics defined across 21 dimensions
- Project to migrate complaint intake system from Internic to icann.org
- Audit Program Initiated (three-year cycle); linked to RAA provisions
- Complaints external to ICANN – lack of access to metrics
- PDP & WG guidelines about metrics

Recommendations

- ICANN Staff recommends to the GNSO Council:
  - No PDP be initiated with respect to this issue
  - Await complete deployment of Contractual Compliance dashboards (presentation layer) and completion of three-year plan; invite Contractual Compliance to report on activities at the ICANN 48 meeting in NOV 2013
  - Form a drafting team to collaborate on methods and/or practices for acquiring other useful metrics that may facilitate the policy development process and better inform the Council. Topics to consider:
    - Complaint data from contracted parties
    - DNS Abuse metrics (APWG, DDoS, Spam, Cybersquatting, etc..)
    - Other service provider data
    - Other data relating to the new gTLD Program
    - Educational materials
    - Other data internal to ICANN
    - Updates to PDP guidelines as necessary

Most Recent Accomplishments

- Began migration of complaint intake systems to icann.org

- Initial deployment of compliance dashboards to

Item 7: UPDATE & DISCUSSION – Final Issue Report on Uniformity of Reporting (20 minutes)

7.2 Discussion of the Report and next steps.

Item 8: UPDATE & DISCUSSION – Policy vs. Implementation (15 minutes)

8.1 Update from Staff (Marika Konings)

8.2 Discussion

8.2 Next steps

Item 9: UPDATE & DISCUSSION – Template to request an Issue Report (10 minutes)

9.1 Discussion (See https://community.icann.org/display/gnsoworkgroupres/Issue+Report+Request+Form)

9.2 Next steps

Item 10: Any other business (5 minutes)

Item 11: Open Microphone

Thank You!