

# Notes Informal Study Group on ccNSO Capacity Building

20 April 2012

## Attendees:

Fernando Espana, .us  
Sokol Haxhiu, NomCom Appointee to the ccNSO Council  
Hong Xue, NomCom Appointee to the ccNSO Council

## Staff:

Bart Boswinkel  
Gabiella Schitteck

### 1) Selection of Study Group Chair

- Fernando Espana was selected Study Group Chair.

### 2) Presentation of Problems and Questions to be dealt with

- It was clarified that the Study Group's main task is to look into the participation of the ccTLDs in the ccNSO, as the growing workload needs to be shared more efficiently. The Study Group is expected to come up with recommendations to the ccNSO Council on how to handle this issue. A report needs to be produced and presented to the Council by the Prague meeting.
- It was noted that one of the main issues to be dealt with, is to look into the engagement in the various Working Groups, as many people tend to sign up as volunteers, but then do not participate in the actual work.

The Working Group members discussed the reasons for the lack of engagement. It was noted that some principles, such as 1 vote per ccTLD, or geographic regions limitations could hamper some participation.

- It was considered whether some improvements could be made in how the call for volunteers was formed, to make clear that active commitment was expected. It was noted that this had been tried in the past and that some of the current Working Groups even have this requirements in their charter, however, the problem with inactive members remains.
- It was suggested to make a survey for "inactive working group members" to find out the reasons for why they join working groups, without actually participating. It was also considered whether the Working Group Chairs should be interviewed to find out how they perceive the situation.

As the Study Group only needs to make recommendations to the Council, it was discussed whether it should actually conduct the survey itself, given the short timeframe to the Prague meeting; or only have it as a recommendation. This issue is to be discussed at the next meeting.

### 3) Liaisons

#### 3.1 Study Group Liaison to the Council

- Fernando Espana agreed to act as the liaison to the ccNSO Council.

#### 3.2 Liaison to the Programme Working Group

- Gabriella Schitteck was tasked to ask the Programme Working Group to appoint a liaison to the Study Group.

#### 3.3 Liaison with former Participation Working Group Members?

- As it was not clear whether a liaison from the former Participation Working Group actually needed to be involved, it was decided not to involve anyone at the moment.

### 4) Next steps (timeline, report drafting, date of next call)

- The Working Group members were asked to read the summary of the Council Workshop in Nairobi, which had looked into the implementation of the Participation Working Group recommendations (<http://ccnso.icann.org/workinggroups/council-workshop-summary-07mar10-en.pdf>). If any questions would arise, they should be posted to the Working Group members.
- The Working Group members were also asked to look into Lesley Cowley's questions:
  - *Why did people who are currently members of WGs/Council Members etc get involved in the work of the ccNSO?*
  - *How could we use these motivations to get more people involved?*
  - *What are the barriers to people getting engaged?*
  - *What could we do to address them?*
  - *Why do some people join WGs, but then be inactive in that WG? What could we do to address these reasons and this situation?*
  - *How could we better organize the work that people do for the ccNSO? Do participants get enough support/recognition in their home ccTLD or region for example?*
  - *Looking at the work plan for the ccNSO, which areas might be easiest for new people to get engaged in and how might we encourage participation?*
  - *Are there any changes to the way that we organize and divide our work that would make it easier for people to get engaged?*

The Working Group members were asked to share their thoughts with the other Working Group members by the 1<sup>st</sup> May 2012. The answers would then be compiled by the ccNSO Secretariat and discussed at the next call.

- As the timeframe before the next meeting in Prague is tight, it was agreed to have conference calls every two weeks, on Fridays 12.00 UTC. The next

conference call will take place on 4 May 2012, 12.00 UTC.

**5) AOB**

- No other business was noted.