



# ICANN OMBUDSMAN

Kia ora e Te Aotearoa



# Greetings

- Tena koe, tena koe tena koutou katoa
- Haere mai ki te Kaitiaki Mana Tangata
- Greetings from the Ombudsman

# Who I am

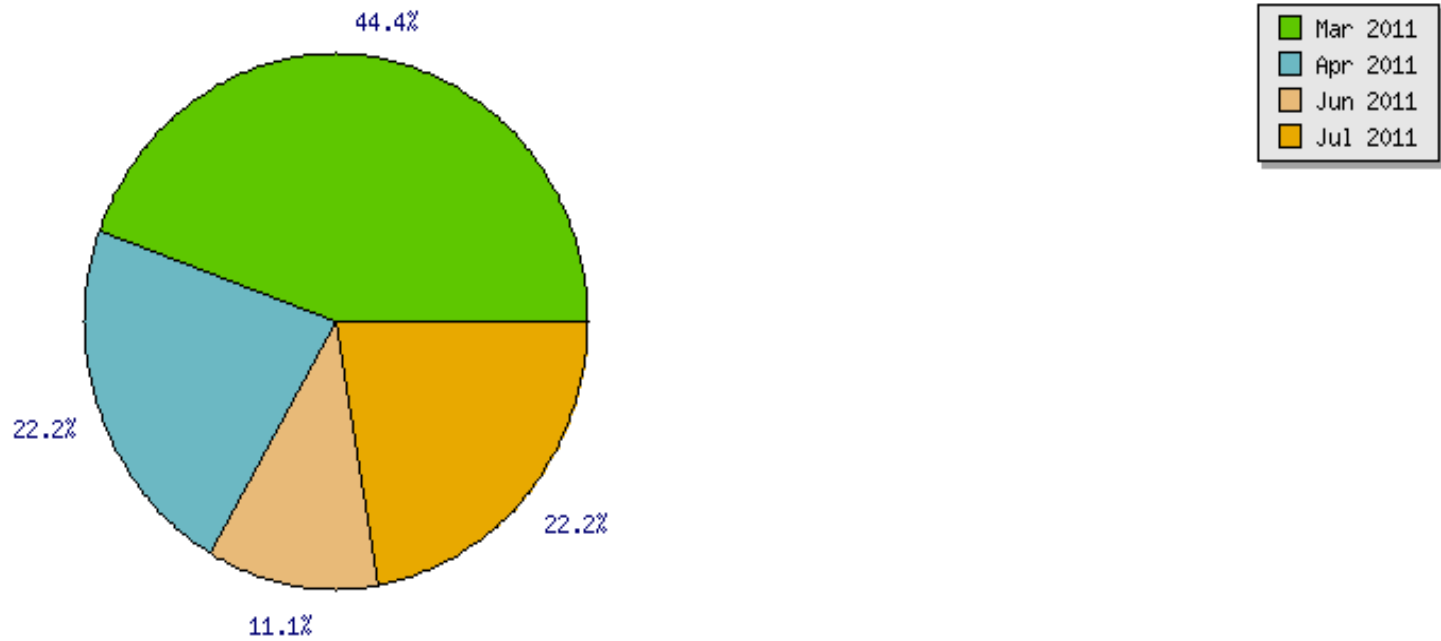
- Chris LaHatte
- Barrister and mediator
- Dispute resolution specialist

# Numbers to appointment

Description	#
Mar 2011	4
Apr 2011	2
Jun 2011	1
Jul 2011	2

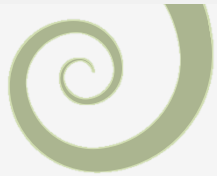
# Statistics

Dakar meeting

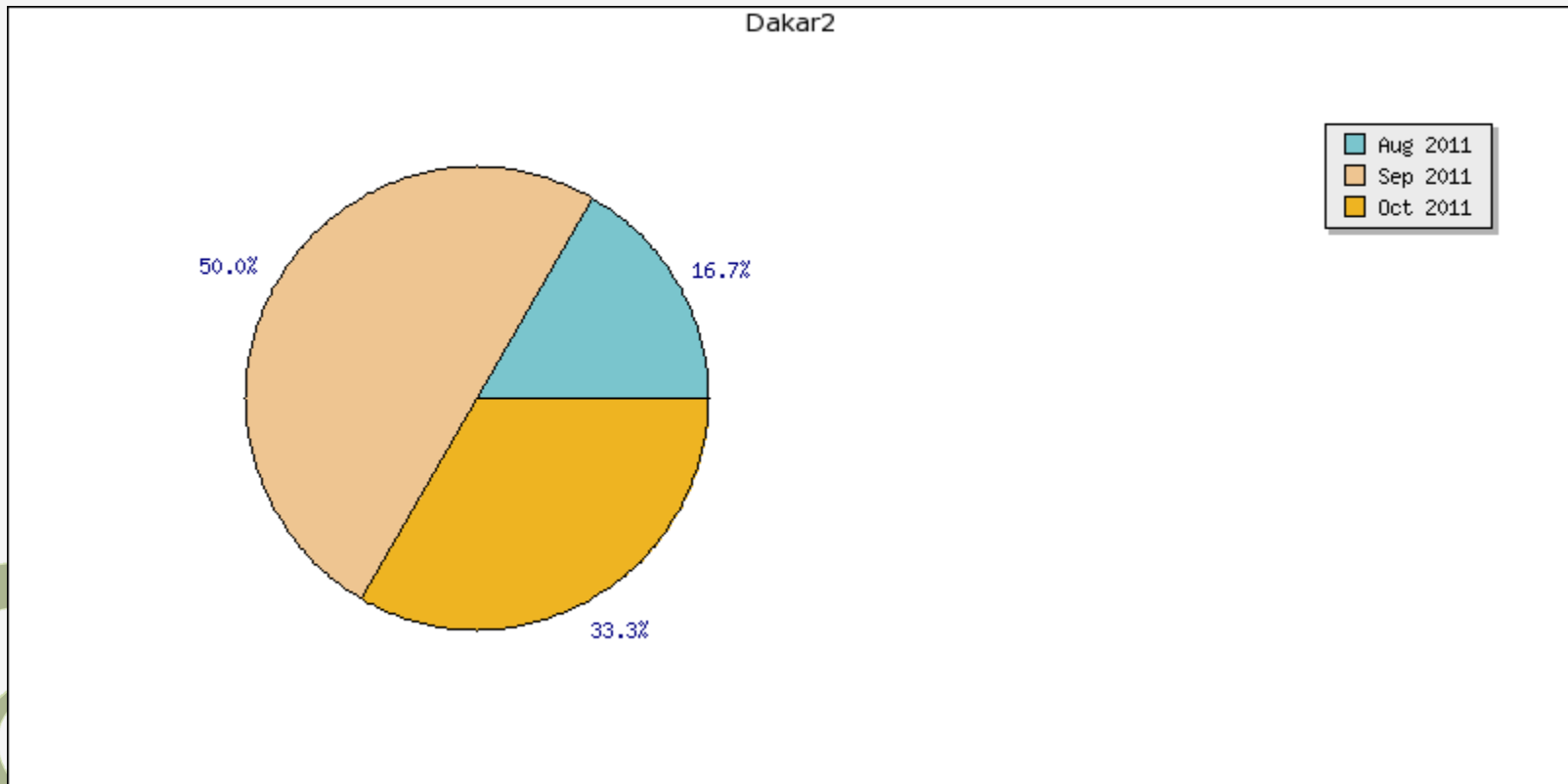


# Numbers Since Appointment

Aug 2011	7
Sep 2011	21
Oct 2011	21



# New statistics



# Future

- ATRT recommendations
- Growth Of Complaints
- Outreach
- Communications

