GNSO
Operations Steering Committee Community (OSC) Communications Coordination Work Team (CCT) 27 May 2009 at 19:00 UTC

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http://audio.icann.org/gnso/gnso-cct-20090527.mp3
http://gnso.icann.org/calendar/#may
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<u>Participants on the Call:</u>
Mason Cole - Registrar Constituency - Chair
Chris Chaplow - Commercial and Business Users Constituency
Steve Holsten - Vice-Chair, gTLD Registries Constituency
Helen Laverty - gTLD Registries Constituency (joined after roll call)

ICANN Staff in attendance:
Julie Hedlund - Policy Consultant
Ken Bour - Policy Consultant
Gisella Gruber-White - GNSO Secretariat
Kieren McCarthy (joined after roll call)

Coordinator: Thank you. The recording has begun.

Gisella Gruber-White: Thank you. This evening on the call we have Mason Cole,
                   Chris Chaplow, Steve Holsten. From staff we've got Julie Hedlund and
                   Ken Bower and Gisella Gruber-White, myself. Thank you.

Mason Cole: All right. Thank you, Gisella. All right. So I'm not - we've got a - we've
                   got a thin roster on the call today but let's go ahead and just give each
                   other an update on where we are in our work that we'd set today as our
                   first initial deadline for drafting a set of recommendations.

But I'd like to know if - I know there's been some late activity. Things like phone calls with the translation team, that kind of thing. So let's just start with an update on where we are in our work. So Ken, how about you guys lead off if you would?

Ken Bower: Drum roll please.

We have completed the business requirements document for Phase 1 of the GNSO website replacement project and it has just recently been distributed to the group and, you know, we got busy in the last seven to ten days or so and were able to get - I think, you know, I'm actually quite proud of what we've done. And it's I think at the correct level for business requirements.

And I'm not sure Mason if you want to do any looking through it or...

Mason Cole: Well I'm just now opening the document. You know, if you'd - since every - I think everybody on the call has it. If you have it in front of you, if you just - I don't think you need to go page by page but if you want to hit the highlights in here, I think that'd be fine.

Ken Bower: Sure. Okay. So the first thing to notice is that this is actually an ICANN template for business requirements and it was provided to me I guess a week or so ago by (Ritza) who, I'm not sure, she may be the drafter of it.

But in any event, you can see just looking at the table of contents that it's been pre-organized to cover all of the key major issues that you want to put together in a business requirements document starting with purpose and project overview and so forth.

The real nuts and bolts, if you will, of the requirements starts in Section 2 and I - we wrote a background, which I kind of pulled from some early stuff that we had written on the subject. And then it gets right into the Section 2.1 into the website requirements starting off with the summary.

And then we've broken the section down so - one point to raise which is in the project overview is I think everybody's clear on this, but if not, let me just make sure.

We broke this project into sort of two major phases. And Phase 1 is the graphical interface, the design of the site, information architecture, which has to do with the taxonomy and how things or how information is structured on the site and what kind of - how do people find things?

Navigation, basic collaboration and content sharing, you know how documents are stored and shared across not only this site but all the other ICANN sites; and finally data migration. So those rake up the major elements of Phase 1.

In Phase 2 we sort of put off document management, functionality and advanced collaboration features. And I think we talked about this on the larger team and certainly on the smaller team. There are so much - there are so many complexities associated with document management technically that it was too much to bite off all at once.

So if we can get the website design and get something really well structured that's got a good taxonomy and good navigation and internal

search capability, uses and internal - enables sharing of content across the organizations in a more efficient and effective way.

All those things would really be huge improvements, right. And then we would tackle the advanced collaboration things down the road along with document management.

Any comments there?

Mason Cole: I'm scrolling through it. I'm very impressed...

((Crosstalk))

Ken Bower: Yeah. So what we did was we broke the business requirements into four - I think four sections. The first one is 2.1.1 usability, navigation and search. They sort of are all kind of related. And we - in that one, we identified six major business requirements.

And just to give you a flavor for how these are written - maybe I just read the first one out loud. Just to - you get the sense of what's the level at, right. So the first one reads, due to the public non-profit nature of the GNSO's work and the fact that community members utilize many different computing platforms, the website must support multiple browsers as well as multiple operating systems.

In addition, the website should not require the downloading or installing of any applets on visitor/client computers. So all of these requirements are written at that sort of level. They're written from the standpoint of what does the business - what is the business problem? What is the business pain point? And what is the business need?

It's not - you're not going to see anything in here that goes down to - the website should have - should be blue in color. It should feature icons instead of, you know, of this that - you have flash on the front page; nothing like that, right, all just general statements of need and grouped into these various categories.

The second one is 2.1.2 is all about content management. And so just to give an idea I'll read the first one, right. So there are many varied and complex activities in motion at all times within the GNSO to make the website dynamic and to ensure that its content remains up to date with the rapid pace of change.

The website should provide tools that enable authorized content managers to create new pages (and update current ones) by using predefined themes, templates, style sheets that are consistent with the overall site design. And so the rest of the content management issues are sort of written similarly and deal with different elements of content.

The third major classification is collaboration. And of course earlier I said collaboration; at least advanced collaboration was a Phase 2 project. So we sort of put a note at the front of it that said while collaboration was originally targeted for Phase 2, there - I should say there is a minimum set - there are a minimum - there is a minimum set of capabilities that the GNSO needs desperately.

And given its fundamental role of bottom up consensus policy formulation, it would be completely unrealistic not to highlight the current pain points and resultant requirements in this document even if all of them cannot be satisfied until a subsequent phase of the project.

And so what we did there was we sort of talked about things like calendaring. Right. It's really, really important for the GNSO. You know, Gisella, if she's still on the call, she knows this all too well. So does her colleague Glen.

We have to be able to take all these meetings - and there's just billions of them. And they all have to be put into slots to make sure that people aren't overbooked and all that kind of stuff, right.

So this first requirement gets all into that and talks about what kind of information does the GNSO need to have in its calendar? What functionalities it needs to have and how would it generally work? And it would be really cool if people could update their own personal calendars from stuff that's on the master site without having to do a lot of manual duplication, which today people have to do.

So that's the - that's one of the collaboration features and there are six requirements that we've written in that - in that grouping.

And then in document management, I did put - we did put one in thanks to Chris' comments and suggestions. One of the things that we found even as a sub team is in just sharing versions, right. We started with emailing things around to each other and realized that that gets very tiring and very difficult to coordinate versions.

So if I put a draft out and then Chris changes it and then Steve changes it, we're now changing the original source but in two different ways. Then you got to take the changes and try to merge them all back

in. And Chris actually put up a little FTP site that from his company and we stored our originals on the FTP site.

And then we downloaded them and uploaded so that way we were able to keep track better of who's got the pen, who's working on what version and we didn't trip over each other. And as a result, we ended up with no merge problems.

And so that's what this requirement gets at. It says we recognize that document management per se is not a Phase 1 issue. But maybe there's something that could be done in the short term like providing FTP type space at ICANN that would allow people to store documents and versions instead of just sort of emailing things around all the time.

Chris Chaplow: I think Ken we prove it was simple yet effective, wasn't it? It was that combined with your revisions system.

((Crosstalk))

Ken Bower: That's right. Yes. That's right. Yeah.

Chris Chaplow: ...sort of three systems and I think simple but effective and without reinventing the wheel or without making major overhauls, which we're never going to do.

Ken Bower: Yeah. So it may turn out that even in Phase 1 we might be able to get some performance enhancements around document management without having to go to the nth degree and inculcating some third party software package that has all the bells and whistles.

It may just be that simple naming conventions and having a third place - an external place to put things by itself will give us some benefits. Then the - one we get past - all right. So those are the four classifications of the business requirements relative to the website.

All the rest of the sections in here deal with ancillary - I don't know if they're ancillary - other kinds of requirements. So around administration. We wrote three requirements there. Reporting. We put one in there that has to do with making sure that the website, that there are statistics calculated and saved around unique visits and page views, length of time people stay on the site, where they come from, what browsers they're using and all that kind of material.

So we wrote a requirement around that. We didn't - we didn't suggest that there was anything unique or special about the GNSO in terms of security and several others down here. You can just sort of scroll through. System integration, we wrote a few, four of them, in data migration.

That turns out to be a fairly big item, data migration. Right. Because you've got to get - we've got to figure out how to get all the documents from the existing site into the new site in such a way that links are preserved and you've got to get them into the new taxonomy.

And that is a - we haven't figure out how to do it yet but it's almost assuredly going to require some outside help, you know, even if it's mostly just labor help to get it done.

And then testing, training, documentation; very, very little after that because the rest - most of these issues, disaster recovery, system

performance, licensing, these are all like ICANN level issues. And while they'll end up being in here, they're not anything that our team could write.

And so that's - unless you guys have anything else to add, I think that's a pretty good summary.

Mason Cole: You guys this is outstanding. This is really outstanding. I'm flipping through it Ken while you're talking and I just - I'm very impressed.

Ken Bower: Well, we appreciate to hear that, don't we guys?

Chris Chaplow: Yeah.

Steven Holsten: We do and I want to make sure that the credit is placed where it's mostly due which is that Ken really put a lot of time and effort into this in particular and so thanks to Ken for that.

And I think also Ken was good about keeping us disciplined as to what is the business requirement versus a technical implementation item because we - it's very hard not to go stampeding ahead to the technical implementation pieces and even today in wanting to state we need these forms of alert.

Know what you need in a business requirement sense is that we should have up to date information. And the manner in which you get that up to date information can be in any number of different technical implementation methods. So I certainly appreciate the work and discipline that Ken helped with.

Ken Bower: Well I appreciate that but, you know, we certainly could not have done it without everybody's input and also the input of the ICANN staff I want to say because, you know, it took me a while to get grounded in this. I had to go to remedial training with (Ritza) myself and fortunately we were able to do that in Rena Delray when I was there for training.

And so yeah, it's been - it's been - it's been an interesting voyage and I think we really have - I hope the feedback from the ICANN staff is we did hit the right mark here. I just hope so.

Chris Chaplow: If I can add, I think the two difficulties really. One was getting started and like, you know, and thank Ken for that - his help with the ICANN staff because I think once we got started and Ken got that first draft together, we were able to roll a little bit.

The other one was hitting that level right between the business requirements and the technical. And at some point it was a bit of a tug of war and, you know, it is quite difficult especially (myself) a slightly technical point of view was we're pulling it down and Ken was pulling it back up the other way. And we had to get the level right.

You get it too high and it just becomes a document, you know, a checking exercise and the document isn't really any use to anybody. You know, you get it too low and then it's just too technical. So hopefully we got the balance right.

Mason Cole: Well I'm going to go through and read it in detail but I'm sure that you did get it right. This is a - I mean - I go back to, you know, where we started all this which is let's avoid giving the Board and the GNSO a

bunch of sort of, you know, a list of tactics so much. You know, let's consider this - the communication from it holistically.

And I think - I mean I think you guys really struck the right tone in the document. I mean it's got the appropriate level of recommendations at the tactical level but it - also it reads to me like a strategic document.

You know, here is the purpose of what we're trying to do which is increase participation at the GNSO level and make sure that anybody who needs the ability to communicate with the GNSO or get information about it can do so. I just - it looks - it looks right up - right up our alley.

Ken Bower: Good. Glad you feel that way.

Mason Cole: Yeah.

Chris Chaplow: What next Mason? Does this document fit inside your master document?

Mason Cole: Yeah. Actually I was just going to - I was going to broach that very subject. I mean I'd kind of like the team's input on this. I mean it - I'm not sure how we're - how we're going to format it. I do think that what we should do if possible is consolidate everything into one document.

And, you know, whether this is an appendix or what have you then, you know, that's fine. But I'd prefer not to have a bunch of separate documents running around, you know, with different sets of recommendations. The more that we can blend it together, I think the better. But, you know, what's your input?

Chris Chaplow: For me whatever you - whatever you want to do from your role, I'm happy.

Mason Cole: Okay.

Ken Bower: I think an appendix would work. You know, maybe we could create sort of a synopsis summary that you can put into and then refer to the appendix for the details or something like that. I don't know if that would - would that work?

Mason Cole: Sure.

Steven Holsten: I like that idea. Even if you give the introduction, purpose and project overview and essentially table of contents for the rest of it and then look back to the appendix for the higher detail. I think that that would fit in nicely with what Mason's current document structure is, the executive summary and context and tasks, et cetera. I think that that would be a good way of implementing.

Mason Cole: Okay. Well we'll follow that plan then. So - oh before we leave this topic, anything else we want to discuss on the - on the business requirements? Okay. Easy enough

So I admit that I have missed my own deadline. I have - I have a draft but it's not worthy of sharing at this point. So I am going to have to finish that up and forward it out to you guys shortly. So I apologize for missing my own deadline after I harangued everyone about the very deadline itself.

Ken Bower: I wouldn't call it haranguing.

Mason Cole: Yeah. Well I...

Ken Bower: You seem to be very even tempered about the whole thing. I think we put our - we put the deadline on ourselves pretty much.

Mason Cole: Yeah. Well I do apologize. So is there anything else that we're ready to discuss on this call?

Julie Hedlund: Mason, this is Julie. I could report a little on the call that we had yesterday with...

Mason Cole: On the translation team?

Julie Hedlund: Right. Right.

Mason Cole: Yeah that'd be great.

Julie Hedlund: Or - and I'll send around - I took some minutes from the call which I had sent to Zbynek, Christina and Helen and they were okay with it. I copied you on those Mason but I'll send those around to the rest of the team after this call as well.

Mason Cole: All right.

Julie Hedlund: We did have a very useful call with Christina Rodriguez yesterday who's in charge of the ICANN translation program. And she basically talked through the process that ICANN uses to translate documents, the languages into which they translate and why; the providers that

they use, some are independent, some are larger businesses and why they use some and not others.

And really go into, you know, some fairly specific details on what ICANN is doing which Zbynek and Helen found very helpful and they asked a number of questions about how to ensure consistency of translations, how to make translations more accessible in the intervening period in which while one is waiting for all of the translations to be completed say for instance by translating a brief summary and making that available.

Whether or not there are plans to have community members participate in translating documents and how to make the - which isn't particularly pertains to the work of this team how to make it easier for non-English speakers to find translated documents on the ICANN website.

And Christina had said that actually they're looking at having some specific translated web pages that would be easily accessible in other languages and that would also have links to translated documents.

So sort of like little mini, not fully translated versions of existing pages, but mini translated pages that people could get to to get essential information that has already (unintelligible). So that's something that's in the works.

And, you know, and probably will be tied in in some way or form to the work (sys) team with respect to improving the websites in general. And I'm sure she would be very happy to meet with, you know, with Ken

and Steve and Chris on, you know, on ways that that might tie into your work as well. She was very accessible.

Mason Cole: Okay. Good deal.

Steven Holsten: Great.

Mason Cole: Thanks for that Julie.

Julie Hedlund: Sure.

Mason Cole: All right. Anything else for this call folks? Let me take a look at...

((Crosstalk))

Steven Holsten: I guess Mason, what's the next step?

Mason Cole: Yeah.

Steven Holsten: We were shooting for this date of May 27. Is there - is there a time to deliver the entire package over to somebody and who is that and when?

Mason Cole: Well I understand our - Ken and Julie, you guys can verify for me, but I understand our ultimate deadline to be in October, is that right, for our recommendations?

Julie Hedlund: Well I don't know that actually - yeah - I mean I think that really we're driven by the timeline that you as a team, you know, to a certain extent have come up with. I think the original discussion of the work team

plan we had put out over, you know, as being six months from, you know, the start of the work of the team which was...

Mason Cole: Right.

Julie Hedlund: ...March. So I'd say that's true and, you know, with the understanding that some things - I think we said some things might take longer and some might be shorter.

Mason Cole: Right.

Ken Bower: This is Ken though. Well, let me think. I'm just wondering is there any advantage or value in releasing these business requirements. Well I have released them to the ICANN technical staff.

Mason Cole: You did?

Ken Bower: Yes.

Mason Cole: Okay. All right. Good. No that's fine.

Ken Bower: Yeah. We'll get feedback from them, right.

Mason Cole: Sure.

Ken Bower: Make sure that everything is lining up on that side.

((Crosstalk))

Ken Bower: If the OSC and/or other people in our chain of command had - we wouldn't want to wait until October I guess is what I'm saying before other people in our GNSO chain of command had a chance to see what we've done.

Mason Cole: Right.

Ken Bower: Otherwise we really can't - I don't know if we'll be able to move any further forward.

Mason Cole: Well, I agree with that. I also agree with sending the requirements to the technical team for their feedback. I mean ultimately they're going to - if these recommendations are adopted, they'll be responsible for putting them into place. You know, we didn't know whether or not they're actually going to work.

               So how about this as a way forward? We still need to hear from Zbynek and Helen. So our next call is scheduled for June 10. We can - Ken can collect feedback from the technical team on his requirements. I can finish my draft. We can get Zbynek and Helen to input on the translation.

               And at that point, you know, it might make - I wonder what - with whom would we share it on the broader OSC for their input as well? Ken, what do you think about that?

Ken Bower: Well, I mean, Chuck is our Chair, right?

Mason Cole: Correct.

Julie Hedlund: Yeah. This is Julie. I should mention here I think because Rob and I were talking about this this morning that the OSC I know is, you know, hoping for regular updates from the work teams but also...

Mason Cole: Which by the way I am providing to Chuck.

Julie Hedlund: Right. Exactly. But also maybe we want to think about as a team whether or not there is something that we want to make public even if it's just preliminary work at Sydney to show what the team has been doing and, you know, how we are, you know, advancing in various areas even if we have not, you know, finalized anything yet.

I don't mean to suggest that we would send out business requirements or something that detailed but perhaps even a five-minute overview, you know, to say hey, this is what we've been doing. You know, along the lines of what Mason you might be giving to the OSC for instance at Sydney.

Mason Cole: Might not be a bad idea.

Chris Chaplow: Yeah.

Julie Hedlund: Something to think about. I mean Rob and I were just kind of throwing this around. But there's a lot of interest in the community as to what these teams are doing and I think not a lot of understanding of what we're doing because most people aren't really plugged into the Wikis and, you know, checking them constantly.

So there might be a way to put, you know, a good - you know, get some good PR out three so to speak on, you know, the fact that we are getting things done and we are making progress.

Mason Cole: Yeah. That's a good idea. Anybody object to that plan because I kind of like that plan?

((Crosstalk))

Mason Cole: Go ahead. Go ahead Ken.

Ken Bower: I just - do we have a requirement to complete all subtasks and sort of send everything in as one - in one fell swoop or can we - could we say all right, so one of our tasks was to do X. We've done X. And we want to send that into the OSC to begin the process of moving that forward.

((Crosstalk))

Mason Cole: Yeah. Sounds like it...

Man: How long will it - how long will it take Mason for you to get your piece and how long do you think it'll take for the translation team?

Mason Cole: Now Julie what do you say on the translation side?

Julie Hedlund: I would say that it's going to take them a bit longer. I mean I really see that yesterday's call was a first step in the process for them and it was unfortunately a long time to set up just with everybody's schedules.

So they may need a little bit more time. But see Ken's question to my knowledge and I've spent a fair amount of time in the charter, there is no requirement that we have to submit everything, you know, to the OSC as one broad task.

I mean I think that we could, you know, submit what we've completed as far as the subtasks are concerned and those things that are still in process, you know, are still in process.

Mason Cole: Yeah. I think that's true. I don't - I don't - I know of no requirement that would make us put together a conferential document if we, you know, if we were inclined no to do that.

Ken Bower: I think if the OSC had, you know, had a chance to read these business requirements and say we agree or disagree, right, but we - here's - take either one if they thought.

This is - these are a fair and complete set of requirements that we think that if they were - if we built something that satisfied them, you know, we would all be pretty happy with that or maybe we - you've missed something or - getting that feedback sooner than later I think would be enormously helpful.

Mason Cole: Yeah. Yeah.

Julie Hedlund: Well Mason, you might just want to run that by Chuck and see - I just don't know, you know, kind of how much information they want, you know, beyond, you know, the updates you've been providing, you know, whether they want that much detail or whether they want just a -

you know, this is what - we got these business requirements done and that was something we got done, you know.

Mason Cole: Yeah. He regularly comes to me and just asks for an update and no more than as he requested just a list of bullets on where we are. That's it.

Julie Hedlund: And I had the same experience with him because Olga Cavalli from one of my other teams had sent a fairly comprehensive report...

((Crosstalk))

Mason Cole: Right. Yeah, I saw that one.

Julie Hedlund: ...came back yeah and said...

Mason Cole: Yeah he asked me - he said make it shorter than that.

Julie Hedlund: Right. Right.

Steven Holsten: I am - I am always amazed at how Chuck reads dozens of hundred page documents and actually reads them and comments on them. So I think if we put it in his hands, he will voice an opinion about it. And it seems to me that if we can do it earlier rather than later then there's plenty of opportunity for constructive feedback and the ability to change the level of abstraction or whatever it is.

And if they say that's great then it could also give us a chance to over achieve and actually getting started on technical implementation either

documents or actual, you know, hands being lifted to do the work. So I don't see a down side in submitting it sooner rather than later.

Mason Cole: Okay. I have no problem with that. All right. I will do the follow up work with Chuck and then as we - as we all get, you know, our parts done then we can, you know, at some point merge it into a final document if that makes sense. Otherwise we can let the individual parts stand on their own. You know, whatever the team thinks is probably best at that point. That sounds good.

Ken Bower: Sounds great.

Steven Holsten: Great.

Mason Cole: Okay. Anything else we need to cover today?

Chris Chaplow: I've just got a question. Are any of the ICANN web stuff going to be at Sydney?

((Crosstalk))

Ken Bower: Oh yes. Well not all of them. At least in Mexico City and Cairo. Mark Salvatera is there. Typically (Mary) who is his colleague that does a lot of the web development, she stays behind. I don't know whether that'll be the same pattern this time around. But Mark has always been there.

Chris Chaplow: Good. Okay. It'd be nice to meet him.

Ken Bower: Absolutely. Yeah.

Mason Cole: Yeah.

Julie Hedlund: Can I just add one more piece of...

Mason Cole: Yeah.

Julie Hedlund: Mason?

Mason Cole: Sure.

Julie Hedlund: Just very briefly a couple of the other teams have been doing this but I noticed that Steve now that you've said that you won't be able to be in Sydney, I know that Glen is helping to try to coordinate meeting times in Sydney that would accommodate people who are not on Australian time as that's quite (unusual).

So I don't know if Mason you want to just check with the teams to see who will be there and who will not and then I know with some of my other teams, Glen is seeking to find an appropriate time for...

((Crosstalk))

Mason Cole: Yeah.

Julie Hedlund: ...to be able to meet.

Mason Cole: All right. I will. I'll email the team and ask them about that. And I know Helen's planning on being there. I don't know about Zbynek.

Julie Hedlund: Yeah. I'm not sure either.

Helen Stepchuk: Sorry I joined late but I'm definitely going to be in Sydney (if that's what you are)...

Mason Cole: Hi Helen.

Steven Holsten: And what is - what is the time difference between let's say east coast time and then - and Sydney time at this time of year?

Ken Bower: It's next Thursday there now.

Julie Hedlund: Fourteen hours.

Steven Holsten: How many hours?

Mason Cole: It's October 23 down there.

Julie Hedlund: Yes it is. Fourteen hours...

((Crosstalk))

Julie Hedlund: ...and a day basically.

Mason Cole: Oh, okay. So it's just the opposite side of the clock then.

Julie Hedlund: Yeah. It's the dateline is there.

Mason Cole: Okay.

Julie Hedlund: You know, so.

Mason Cole: All right. I will - I will do that. All right. All right. Helen sorry. We were just - we were just wrapping up.

Helen Stepchuk: Yeah. Yeah, sorry about that. I rushed back as fast as I could.

Mason Cole: No problem.

((Crosstalk))

Mason Cole: In fact Julie…

Helen Stepchuk: It's not when I expected it to be and then my other meeting went on way too long.

Mason Cole: Oh okay. Well Julie did a very good job of giving us an overview of the call you had with translation team so it sounds like things are well under way there.

Helen Stepchuk: Oh great. Wonderful. Thank you Julie.

Mason Cole: So Helen is there anything else you needed to add today?

Helen Stepchuk: Not really. I had a few notes for the report but it's not really shaped up yet. I need to talk to Zbynek anyway to try and get it hashed into what we want.

Mason Cole: Okay.

Chris Chaplow: Did Christina say from translation team whether she was going to be in Sydney or not?

Helen...

Julie Hedlund: No, you know, I didn't ask her. We can certainly find out. I can send her a note.

Chris Chaplow: Yeah. I'm just interested in the people (of the prefary) of what we're doing whether I'm likely to bump into them in the corridors or what not.

Julie Hedlund: That's a good question. I'll be happy to - Chris I'll be happy to send her a note.

((Crosstalk))

Mason Cole: Great. Thanks Julie.

Chris Chaplow: Very good.

Mason Cole: All right folks. If there's nothing else, we'll call it a day and speak again in two weeks if not sooner.

Steven Holsten: And Chris and Ken is there a purpose served by having our normal off week Wednesday meeting this next week? I'm inclined to let that one pass.

Ken Bower: Good question.

I wonder if between now and - I wonder if we could leave it tentatively scheduled and then call it on or off at the last minute. Do you guys - can you leave it on your - the reason - the only reason I'm thinking about - what if we get some feedback like from the IT staff in the intervening week and could actually, you know, work on it. We could end up with V1.1 out of it or something like that. I don't know.

Chris Chaplow: Okay.

Ken Bower: But if we don't hear anything, if it's quiet as I would anticipate, I mean it's only a - I mean there's not much that happens, you know, on a weekly basis. So if we don't hear anything, we can just then immediately say we don't need the call and don't get on.

Chris Chaplow: Sure.

Julie Hedlund: This is Julie. I think you're probably better off keeping it for now because it's always harder to set these things up because these time slots get taken if you're not holding them. So I'd say I agree. I'd say retain it and you can always drop it at the last minute if you need to.

Steven Holsten: Okay. That sounds good to me.

Ken Bower: And we can make a no-go call on, you know, Monday night or something like that or Tuesday morning, whatever, so that there's, you know, at least enough time to recapture the hour back. In fact if I don't hear anything by Friday - well, who knows. We'll give it until Monday anyway.

Chris Chaplow: Yeah.

Steven Holsten: That sounds great.

Ken Bower: Okay.

Helen Stepchuk: Are we going to set up a meeting in Sydney?

Mason Cole: We are setting up a meeting in Sydney. And I'm going to email the team and find out who's attending and what the better day would be. I'm also waiting to hear from Glen. She asked about our - she asked about our preference for a day to meet down there in person and I told her Sunday because I didn't - I didn't really know anybody's travel plans. That got us as close to the, you know, start date of ICANN, regular ICANN meeting as possible.

And I'm waiting to hear back from her because she's trying to coordinate all of the GNSO work for those two days.

Chris Chaplow: There's a tentative timetable on the website now (isn't there) for Sydney.

Mason Cole: I believe there is, yes. But I don't think it shows the breakout for all the GNSO work. I think it's just - just to show...

Gisella Gruber-White: Sorry, excuse me. To help you on that one, we'll probably be working by the end of the week on that as well because I'm working with her on the agenda.

Mason Cole: Okay. Great.

Gisella Gruber-White: I've made note of that and she's been in Brussels on the mentor training for three days. But hopefully by Friday night we should have something that we can send out.

Mason Cole: Oh, that'll be great. Okay. Good.

Gisella Gruber-White: Latest first couple of days of next week.

Mason Cole: All right. Good. Thanks very much. That's helpful.

Gisella Gruber-White: No problem.

Mason Cole: So yeah. So apparently we'll know more by the end of the week or so. All right. Good. Okay. Anything else today?

All right folks. Thanks very much for the time and talk to you in a couple of weeks.

Man: Okay. Thanks.

Chris Chaplow: All right. Bye now.

((Crosstalk))

Man: Thanks folks. Bye.

Man: Bye bye.

Woman: Bye.

END