

Dear Maarten, Göran and Lars-Johan

According to Section 17.3 (b) of the ICANN Bylaws, the effectiveness of the Customer Standing Committee shall be reviewed two years after the first meeting of the CSC; and then every three years thereafter. The method of the review needs to be determined by the ccNSO and GNSO, and the findings of the review must be published on the Website.

On behalf of the ccNSO and GNSO Councils, we are pleased to inform you that the ccNSO and GNSO have determined the method of the Effectiveness Review by adopting the TEMPLATE Second CSC EFFECTIVENESS REVIEW, as included. The ccNSO Council passed the resolution online; it became effective on 26 August 2021 and the GNSO Council passed the relevant resolution on 19 August 2021.

In addition, both Councils each appointed the following two members to the Review Team

ccNSO: Jens Petur Jensen and Maarten Simon

GNSO: Donna Austin and Jonathan Robinson

If you have any questions, please do not hesitate to contact us.

Best regards,

Alejandra Reynoso, Chair, ccNSO Council

and

Philippe Fouquart, Chair, GNSO